Kandy Business Solutions

Supported Devices

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Contents

Kandy Business Solutions

What's new for Kandy Business Solutions users in release 53.2

Kandy Business Solutions (KBS) 53.2 includes new, changed, and deprecated features.

To review updates from previous releases, see the Kandy Business Solutions Release Notes (630-03441-01).

Revision 01.60

July 6, 2022. KBS 53.2.

Device Categories Updates

The following Kandy device categories have been changed:

- Certified has been changed to **Integrated**.
- Supported has been changed to **Certified**.

The current device categories are:

- **Integrated**: Devices in this category are tested and supported by Kandy and device vendors on an ongoing basis.
- **Certified**: Devices in this category are tested against a particular configuration one-time.
- **Non-Supported**: Though customers can connect any SIP devices to Kandy, Kandy only supports those that are listed in either Certified or Integrated categories.

Polycom Firmware Updates

Firmware 7.3.0.16841 has been added to the KBS Portal for the following Polycom CCX models:

- CCX 400
- CCX 500
- CCX 600

- CCX 700

Revision 01.59

May 18, 2022. KBS 53.1.

Yealink Device Updates

The Yealink CP965 device with firmware 143.86.0.10 has been added to the KBS Portal.

Phones

KBS has the following policies concerning SIP phones that can be connected to the KBS system. Our preferred usage is Integrated phones. These phones have been interoperability tested and are available for configuration in our Portal. They provide the highest quality user experience.

There are three categories of phones:

- Kandy Integrated – Phones in this category are tested and maintained by KBS and the phone vendor. They are integrated to work with the KBS system with the configuration and requirements in our interoperability test plan. Verification testing is performed when new terminal firmware is released or KBS system upgrades are performed. They can be configured in the KBS portal or manually.

- Certified – Phones in this category are interoperability tested with the KBS system using a specific configuration and firmware level. These are certified in the tested configuration only and no further testing is done with newer firmware or KBS system upgrades. Any issues or unsupported features found during testing are noted in the configuration guide. They can be configured via the KBS portal or manually.

  Note: Not all configuration parameters are supported via the portal generic devices.

- Not Supported – Though customers can connect any SIP phone to KBS, we only support phones that are in the Integrated or Certified categories. While it is possible that some may work with the KBS system the user experience may be lessened.

  Note: The KBS support team does not troubleshoot or assist in the configuration of these phones.

IOT Maintenance Program

This is a paid service offering a customer/partner can choose to enhance supportability of their phone. A one-time IOT will be performed on the particular phone and then maintained as needed. Further configuration and/

or verification testing will be performed for terminal firmware upgrades or KBS system upgrades.

The one-time IOT will include:

- SIP Profile creation
- Configuration documentation
- Terminal addition to the portal (phone firmware, device type selection, etc)
- New terminal firmware verification, maximum bi-annual, unless there is a call processing issue corrected by newer firmware
- Verification testing for any major KBS system upgrade
- Customer/partner will supply devices for testing

For any questions regarding phone supportability or adding a device to the Integrated or Certified lists, contact your Kandy sales team.

Kandy Integrated Devices

The following devices are tested and maintained by KBS and the phone vendor.

AudioCodes

AudioCodes 400 series phones

AudioCodes 400 series phones			
CPE Terminal	**445/450HD/C450HD**	**440/430HD**	**420/405HD**
Software Version	**3.4.4.1000.52**	**2.2.16.538**	**2.2.16.538**
Voice Essentials			
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes
Alias Routing	Yes	Yes	Yes
Anonymous Call Rejection	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes

AudioCodes 400 series phones			
CPE Terminal	**445/450HD/C450HD**	**440/430HD**	**420/405HD**
Software Version	**3.4.4.1000.52**	**2.2.16.538**	**2.2.16.538**
Caller ID Perm Block	Yes	Yes	Yes
Class of Service restrictions	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes
Fax	No	No	No
Hotline	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes
Multimedia Office Essentials			
Auto Hold - Receptionist	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes
Call Return	Yes	Yes	Yes
Call Trace (Malicious Call Trace)	No	No	No
Call Transfer Blind	Yes	Yes	Yes
Call Transfer to Speed dial	No	No	No
Call Waiting Disable	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes
Instant Messaging	No	No	No
Music on Hold	Yes	Yes	Yes
Network based Global Address Book	No	No	No
Network Based Personal Address Book	No	No	No

AudioCodes 400 series phones			
CPE Terminal	**445/450HD/C450HD**	**440/430HD**	**420/405HD**
Software Version	**3.4.4.1000.52**	**2.2.16.538**	**2.2.16.538**
Private/Public Name & Number Display	Yes	Yes	Yes
Reminder Ring	No	No	No
Video	No	No	No
Multimedia Office Premium			
Account Codes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes
Call Park/Retrieval	Yes	Yes	Yes
Call Park With Notification	Yes	Yes	Yes
Call Park/Retrieval Single Button	Yes	Yes	Yes
Call Pickup – Group	Yes	Yes	Yes
Call Pickup – Targeted	Yes	Yes	Yes
Call Pickup Directed	Yes	Yes	Yes
Call Screening – CLID	Yes	Yes	Yes
Call Screening - Presence	Yes	Yes	Yes
Call Screening - Time of Day	Yes	Yes	Yes
Call Screening (Call Type)	Yes	Yes	Yes
Call Transfer Supv	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes
Hotdesk	No	No	No
Hunt Groups	Yes	Yes	Yes
Point to Point Intercom	No	No	No
Shared Line Appearance	Yes	Yes	No
Short Dialing Codes	Yes	Yes	Yes

AudioCodes 400 series phones			
CPE Terminal	**445/450HD/C450HD**	**440/430HD**	**420/405HD**
Software Version	**3.4.4.1000.52**	**2.2.16.538**	**2.2.16.538**
UCD (Uniform Call Distribution)	No	No	No
Transport, Protocol, Misc			
SIP Registration Server	Both	Both	Both
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, SRTP	RTP, RTCP, SRTP	RTP, RTCP, SRTP
Voice Codecs	G722, PCMU, PCMA, OPUS, G729	G722, PCMU, PCMA, OPUS, G729	G722, PCMU, PCMA, OPUS, G729
Video Codecs	No	No	No
DNS Lookup	NAPTR, SRV	NAPTR, SRV	NAPTR, SRV
VLAN	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP
QoS/QoE	TOS	TOS	TOS
DTMF	RFC 2833	RFC 2833	RFC 2833
Bluetooth	Yes	No	No
Fax	No	No	No
Check Sync	Yes	Yes	Yes

Cisco

Cisco 6800 series

Cisco 6800 series	
CPE Terminal	**6871/6861/6851/6841/6821**
Software Version	**11-3-3MPP-377**
Voice Essentials	
Ad Hoc Conferencing (Max 3)	Yes
Alias Routing	Yes
Anonymous Call Rejection	Yes
Call Forward Always	Yes
Call Forward Busy	Yes
Call Forward DND	Yes

Cisco 6800 series	
CPE Terminal	**6871/6861/6851/6841/6821**
Software Version	**11-3-3MPP-377**
Call Forward No Answer	Yes
Call Waiting	Yes
Caller ID Name/Num	Yes
Caller ID Per Call Block	Yes
Caller ID Perm Block	Yes
Class of Service restrictions	No
DTMF Digit Transmission	Yes
DOD/DID/Non-DID	Yes
Fax	No
Hotline	Yes
Selective Call Rejection	Yes
Voicemail	Yes
Multimedia Office Essentials	
Ad Hoc Conferencing (4-10)	Yes
Advanced Screening (Find Me/Follow Me)	Yes
Call Return	Yes
Call Trace (Malicious Call Trace)	No
Call Transfer Blind	Yes
Call Transfer to Speed dial	No
Call Waiting Disable	Yes
Configurable Calling Line ID	Yes
Do Not Disturb	Yes
Extension Dialing	Yes
Instant Messaging	No
Music On Hold	Yes
Network Based Global Address Book	No
Network Based Personal Address Book	No
Private/Public Name & Number Display	Yes
Reminder Ring	No
Video	No
Multimedia Office Premium	

Cisco 6800 series	
CPE Terminal	**6871/6861/6851/6841/6821**
Software Version	**11-3-3MPP-377**
Account Codes	Yes
Authorization Codes	Yes
Call Park to DN	Yes
Call Park to System Number	Yes
Call Park/Retrieval	Yes
Call Park With Notification	No
Call Park/Retrieval Single Button	No
Call Pickup - Group	Yes
Call Pickup - Targeted	Yes
Call Pickup - Directed	Yes
Call Screening - CLID	Yes
Call Screening - Presence	Yes
Call Screening - Time of Day	Yes
Call Screening - Call Type	Yes
Call Transfer Supervisor	Yes
Deny All Calls	Yes
Hotdesk	Yes
Hunt Groups	Yes
Point to Point Intercom	Yes
Shared Line Appearance	No
Short Dialing Codes	Yes
Uniform Call Distribution (UCD)	Yes
Transport, Protocols, Misc	
SIP Registration Server	Both
Configuration Server Protocol	TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS
Media	RTP, RTCP, SRTP
Voice Codecs	G722, PCMU, PCMA, OPUS, G729
Video Codecs	No
DNS Lookup	NAPTR, SRV
VLAN	Static, DHCP, LLDP, CDP

Cisco 6800 series	
CPE Terminal	**6871/6861/6851/6841/6821**
Software Version	**11-3-3MPP-377**
QoS/QoE	TOS
DTMF	RFC 2833, In-band Tones, SIP Info
Bluetooth	No
Fax	No
Check Sync Support	Yes

Cisco 7800 series

Cisco 7800 series		
CPE Terminal	**7861/7841/7821/7811**	**7832 (Conference)**
Software Version	**11-3-3MPP-377**	**11-3-3MPP-377**
Voice Essentials		
Ad Hoc Conferencing (Max 3)	Yes	Yes
Alias Routing	Yes	Yes
Anonymous Call Rejection	Yes	Yes
Call Forward Always	Yes	Yes
Call Forward Busy	Yes	Yes
Call Forward DND	Yes	Yes
Call Forward No Answer	Yes	Yes
Call Waiting	Yes	Yes
Caller ID Name/Num	Yes	Yes
Caller ID Per Call Block	Yes	Yes
Caller ID Perm Block	Yes	Yes
Class of Service restrictions	No	No
DTMF Digit Transmission	Yes	Yes
DOD/DID/Non-DID	Yes	Yes
Fax	No	No
Hotline	Yes	Yes
Selective Call Rejection	Yes	Yes
Voicemail	Yes	Yes
Multimedia Office Essentials		
Ad Hoc Conferencing (4-10)	Yes	Yes

Cisco 7800 series		
CPE Terminal	**7861/7841/7821/7811**	**7832 (Conference)**
Software Version	**11-3-3MPP-377**	**11-3-3MPP-377**
Advanced Screening (Find Me/Follow Me)	Yes	Yes
Call Return	Yes	Yes
Call Trace (Malicious Call Trace)	No	No
Call Transfer Blind	Yes	Yes
Call Transfer to Speed Dial	No	No
Call Waiting Disable	Yes	Yes
Configurable Calling Line ID	Yes	Yes
Do Not Disturb	Yes	Yes
Extension Dialing	Yes	Yes
Instant Messaging	No	No
Music on Hold	Yes	Yes
Network based Global Address Book	No	No
Network Based Personal Address Book	No	No
Private/Public Name & Number Display	Yes	Yes
Reminder Ring	No	No
Video	No	No
Multimedia Office Premium		
Account Codes	Yes	Yes
Authorization Codes	Yes	Yes
Call Park to DN	Yes	Yes
Call Park to System Number	Yes	Yes
Call Park/Retrieval	Yes	Yes
Call Park With Notification	No	No
Call Park/Retrieval Single Button	No	No
Call Pickup - Group	Yes	Yes
Call Pickup - Targeted	Yes	Yes
Call Pickup - Directed	Yes	Yes
Call Screening - CLID	Yes	Yes
Call Screening - Presence	Yes	Yes

Cisco 7800 series		
CPE Terminal	**7861/7841/7821/7811**	**7832 (Conference)**
Software Version	**11-3-3MPP-377**	**11-3-3MPP-377**
Call Screening - Time of Day	Yes	Yes
Call Screening - Call Type	Yes	Yes
Call Transfer Supervisor	Yes	Yes
Deny All Calls	Yes	Yes
Hotdesk	Yes	Yes
Hunt Groups	Yes	Yes
Point to Point Intercom	Yes	Yes
Shared Line Appearance	No	No
Short Dialing Codes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes
Transport, Protocol, Misc		
SIP Registration Server	Both	Both
Configuration Server Protocol	TFTP, HTTP, HTTPS	TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, SRTP	RTP, RTCP, SRTP
Voice Codecs	G722, PCMU, PCMA, OPUS, G729	G722, PCMU, PCMA, OPUS, G729
Video Codecs	No	No
DNS Lookup	NAPTR, SRV	NAPTR, SRV
VLAN	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP
QoS/QoE	TOS	TOS
DTMF	RFC 2833, In-band Tones, SIP Info	RFC 2833, In-band Tones, SIP Info
Bluetooth	No	No
Fax	No	No
Check Sync Support	Yes	Yes

Cisco 8800 series

Cisco 8800 series		
CPE Terminal	**8865/8861/8851/8845/8841/8811**	**8832 (Conference)**
Software Version	**11-3-3MPP-377**	**11-3-3MPP-377**
Voice Essentials		

Cisco 8800 series		
CPE Terminal	**8865/8861/8851/8845/8841/8811**	**8832 (Conference)**
Software Version	**11-3-3MPP-377**	**11-3-3MPP-377**
Ad Hoc Conferencing (Max 3)	Yes	Yes
Alias Routing	Yes	Yes
Anonymous Call Rejection	Yes	Yes
Call Forward Always	Yes	Yes
Call Forward Busy	Yes	Yes
Call Forward DND	Yes	Yes
Call Forward No Answer	Yes	Yes
Call Waiting	Yes	Yes
Caller ID Name/Num	Yes	Yes
Caller ID Per Call Block	Yes	Yes
Caller ID Perm Block	Yes	Yes
Class of Service restrictions	No	No
DTMF Digit Transmission	Yes	Yes
DOD/DID/Non-DID	Yes	Yes
Fax	No	No
Hotline	Yes	Yes
Selective Call Rejection	Yes	Yes
Voicemail	Yes	Yes
Multimedia Office Essentials		
Ad Hoc Conferencing (4-10)	Yes	Yes
Advanced Screening (Find Me/ Follow Me)	Yes	Yes
Call Return	Yes	Yes
Call Trace (Malicious Call Trace)	No	No
Call Transfer Blind	Yes	Yes
Call Transfer to Speed dial	No	No
Call Waiting Disable	Yes	Yes
Configurable Calling Line ID	Yes	Yes
Do Not Disturb	Yes	Yes
Extension Dialing	Yes	Yes
Instant Messaging	No	No

Cisco 8800 series		
CPE Terminal	**8865/8861/8851/8845/8841/8811**	**8832 (Conference)**
Software Version	**11-3-3MPP-377**	**11-3-3MPP-377**
Music on Hold	Yes	Yes
Network based Global Address Book	No	No
Network Based Personal Address Book	No	No
Private/Public Name & Number Display	Yes	Yes
Reminder Ring	No	No
Video	8865, 8845	No
Multimedia Office Premium		
Account Codes	Yes	Yes
Authorization Codes	Yes	Yes
Call Park to DN	Yes	Yes
Call Park to System Number	Yes	Yes
Call Park/Retrieval	Yes	Yes
Call Park With Notification	No	No
Call Park/Retrieval Single Button	No	No
Call Pickup - Group	Yes	Yes
Call Pickup - Targeted	Yes	Yes
Call Pickup - Directed	Yes	Yes
Call Screening - CLID	Yes	Yes
Call Screening - Presence	Yes	Yes
Call Screening - Time of Day	Yes	Yes
Call Screening - Call Type	Yes	Yes
Call Transfer Supervisor	Yes	Yes
Deny All Calls	Yes	Yes
Hotdesk	Yes	Yes
Hunt Groups	Yes	Yes
Point to Point Intercom	Yes	Yes
Shared Line Appearance	No	No
Short Dialing Codes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes

Cisco 8800 series		
CPE Terminal	**8865/8861/8851/8845/8841/8811**	**8832 (Conference)**
Software Version	**11-3-3MPP-377**	**11-3-3MPP-377**
Transport, Protocol, Misc		
SIP Registration Server	Both	Both
Configuration Server Protocol	TFTP, HTTP, HTTPS	TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, SRTP	RTP, RTCP, SRTP
Voice Codecs	G722, PCMU, PCMA, OPUS, G729	G722, PCMU, PCMA, OPUS, G729
Video Codecs	H.264 HD	No
DNS Lookup	NAPTR, SRV	NAPTR, SRV
VLAN	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP
QoS/QoE	TOS	TOS
DTMF	RFC 2833, In-band Tones, SIP Info	RFC 2833, In-band Tones, SIP Info
Bluetooth	8865, 8861, 8851, 8845	No
Fax	No	No
Check Sync Support	Yes	Yes

Polycom

Polycom CCX phones

CPE Terminal	**Software Version**
CCX400	7.3.0.16841
CCX500	7.3.0.16841
CCX600	7.3.0.16841
CCX700	7.3.0.16841

Polycom VVX phones

Polycom VVX phones				
CPE Terminal	**1500**	**600/601**	**500/501**	**400/401/410/411**
Software Version	**5.9.6.2327**	**5.9.6.2327 (600)** **6.3.1.8427 (601)**	**5.9.6.2327 (500)** **6.3.1.8427 (501)**	**5.9.6.2327 (400/410)** **6.3.1.8427 (401/411)**
Voice Essentials				

Polycom VVX phones				
CPE Terminal	**1500**	**600/601**	**500/501**	**400/401/410/411**
Software Version	5.9.6.2327	5.9.6.2327 (600) 6.3.1.8427 (601)	5.9.6.2327 (500) 6.3.1.8427 (501)	5.9.6.2327 (400/410) 6.3.1.8427 (401/411)
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes
Alias Routing	Yes	Yes	Yes	Yes
Anonymous Call Rejection	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes	Yes
Class of Service restrictions	Yes	Yes	Yes	Yes
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	No	No	No	No
Hotline	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Essentials				
Auto Hold - Receptionist	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes

Polycom VVX phones				
CPE Terminal	**1500**	**600/601**	**500/501**	**400/401/410/411**
Software Version	5.9.6.2327	5.9.6.2327 (600) 6.3.1.8427 (601)	5.9.6.2327 (500) 6.3.1.8427 (501)	5.9.6.2327 (400/410) 6.3.1.8427 (401/411)
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	Yes	Yes	Yes	Yes
Network Based Personal Address Book	Yes	Yes	Yes	Yes
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No
Video	Yes	Yes	Yes	No
Multimedia Office Premium				
Account Codes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes	Yes
Call Park/Retrieval Single Button	Yes	Yes	Yes	Yes

Polycom VVX phones				
CPE Terminal	**1500**	**600/601**	**500/501**	**400/401/410/411**
Software Version	**5.9.6.2327**	**5.9.6.2327 (600)** **6.3.1.8427 (601)**	**5.9.6.2327 (500)** **6.3.1.8427 (501)**	**5.9.6.2327 (400/410)** **6.3.1.8427 (401/411)**
Call Park With Notification	No	Yes	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hotdesk	No	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes
Point to Point Intercom	Yes	Yes	Yes	Yes
Shared Line Appearance	Yes	Yes	Yes	Yes
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes
Transport, Protocol, Misc				
SIP Registration Server	Both	Both	Both	Both
Configuration Server Protocol				
Transport		UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS

Polycom VVX phones				
CPE Terminal	**1500**	**600/601**	**500/501**	**400/401/410/411**
Software Version	**5.9.6.2327**	**5.9.6.2327 (600)** **6.3.1.8427 (601)**	**5.9.6.2327 (500)** **6.3.1.8427 (501)**	**5.9.6.2327 (400/410)** **6.3.1.8427 (401/411)**
Media	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP
Voice Codecs	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC, G719, Siren14	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC
Video Codecs	H.261, H.263, H.264	H.263, H.264	H.263, H.264	na
DNS Lookup		NAPTR, SRV	NAPTR, SRV	NAPTR, SRV
VLAN		Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP
QoS/QoE		VLAN, TOS, DSCP	VLAN, TOS, DSCP	VLAN, TOS, DSCP
DTMF		RFC 2833, In-band Tones	RFC 2833, In-band Tones	RFC 2833, In-band Tones
Bluetooth		Yes	No	No
Check Sync	Yes	Yes	Yes	Yes
Fax	No	No	No	No

Polycom VVX phones

Polycom VVX phones					
CPE Terminal	**300/301/310/311**	**201**	**101**	**450/350/250/150**	**D60**
Software Version	**5.9.6.2327 (300/310)** **6.3.1.8427 (301/311)**	**6.3.1.8427**	**6.3.1.8427**	**6.3.1.8427**	**5.6.0.18209**
Voice Essentials					
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes	No
Alias Routing	Yes	Yes	Yes	Yes	No
Anonymous Call Rejection	Yes	Yes	Yes	Yes	Yes

Polycom VVX phones					
CPE Terminal	**300/301/310/311**	**201**	**101**	**450/350/250/150**	**D60**
Software Version	**5.9.6.2327 (300/310)** **6.3.1.8427 (301/311)**	**6.3.1.8427**	**6.3.1.8427**	**6.3.1.8427**	**5.6.0.18209**
Call Forward Always	Yes	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes	Yes	Yes
Class of Service restrictions	Yes	Yes	Yes	Yes	Yes
DTMF Digit Transmission	Yes	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes	Yes
Fax	No	No	No	No	No
Hotline	Yes	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes	No
Voicemail	Yes	Yes	Yes	Yes	Yes
Multimedia Office Essentials					
Auto Hold - Receptionist	Yes	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes	No

Polycom VVX phones					
CPE Terminal	**300/301/310/311**	**201**	**101**	**450/350/250/150**	**D60**
Software Version	**5.9.6.2327 (300/310)** **6.3.1.8427 (301/311)**	**6.3.1.8427**	**6.3.1.8427**	**6.3.1.8427**	**5.6.0.18209**
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes	Yes
Network based Global Address Book	Yes	Yes	Yes	Yes	No
Network Based Personal Address Book	Yes	Yes	Yes	Yes	No
Private/Public Name & Number Display	Yes	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No	No
Video	No	No	No	No	No
Multimedia Office Premium					
Account Codes	Yes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes	Yes

Polycom VVX phones					
CPE Terminal	**300/301/310/311**	**201**	**101**	**450/350/250/150**	**D60**
Software Version	**5.9.6.2327 (300/310)** **6.3.1.8427 (301/311)**	**6.3.1.8427**	**6.3.1.8427**	**6.3.1.8427**	**5.6.0.18209**
Call Park to DN	Yes	Yes	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes	Yes	Yes
Call Park/ Retrieval Single Button	Yes	No	No	Yes	No
Call Park With Notification	Yes	No	No	No	No
Call Pickup - Group	Yes	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes	Yes
Hotdesk	Yes	No	No	Yes	No
Hunt Groups	Yes	Yes	Yes	Yes	Yes
Point to Point Intercom	Yes	Yes	Yes	Yes	No
Shared Line Appearance	Yes	Yes	Yes	Yes	Yes
Short Dialing Codes	Yes	Yes	Yes	Yes	Yes

Polycom VVX phones					
CPE Terminal	**300/301/310/ 311**	**201**	**101**	**450/350/250/ 150**	**D60**
Software Version	**5.9.6.2327 (300/310)** **6.3.1.8427 (301/311)**	**6.3.1.8427**	**6.3.1.8427**	**6.3.1.8427**	**5.6.0.18209**
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes	Yes
Transport, Protocol, Misc					
SIP Registration Server	Both	Both	Both	Both	
Configuration Server Protocol					
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	
Media	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP	
Voice Codecs	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	PCMU, PCMA, G729AB, G722, G722.1, G722.1C, iLBC	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	
Video Codecs	No	No	No	No	
DNS Lookup	NAPTR, SRV	NAPTR, SRV	NAPTR, SRV	NAPTR, SRV	
VLAN	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP	
QoS/QoE	VLAN, TOS, DSCP	VLAN, TOS, DSCP	VLAN, TOS, DSCP	VLAN, TOS, DSCP	
DTMF	RFC 2833, In-band Tones	RFC 2833, In-band Tones	RFC 2833, In-band Tones	RFC 2833, In-band Tones	
Bluetooth	No	No	No	No	
Check Sync	Yes	Yes	Yes	Yes	No
Fax	No	No	No	No	

Polycom SoundStations

Polycom SoundStations			
CPE Terminal	**5000**	**6000**	**7000**
Software Version	**4.0.15.1009**	**4.0.15.1009**	**4.0.15.1009**
Voice Essentials			
Ad Hoc Conferencing (Max 3)	No	No	No
Alias Routing	Yes	Yes	Yes
Anonymous Call Rejection	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes
Class of Service restrictions	Yes	Yes	Yes
DTMF Digit Transmission	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes
Fax	No	No	No
Hotline	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes
Multimedia Office Essentials			
Auto Hold - Receptionist	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	No	No	No
Advanced Screening (Find Me/Follow Me)		Yes	Yes
Call Return	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes

Polycom SoundStations			
CPE Terminal	**5000**	**6000**	**7000**
Software Version	**4.0.15.1009**	**4.0.15.1009**	**4.0.15.1009**
Call Transfer to Speed dial	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes
Instant Messaging	No	No	No
Music on Hold	Yes	Yes	Yes
Network based Global Address Book	Yes	Yes	Yes
Network Based Personal Address Book	Yes	Yes	Yes
Private/Public Name & Number Display	Yes	Yes	Yes
Reminder Ring	No	No	No
Video	No	No	No
Multimedia Office Premium			
Account Codes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes
Call Park/Retrieval	Yes	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes
Call Screening - Presence	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes

Polycom SoundStations

CPE Terminal	5000	6000	7000
Software Version	**4.0.15.1009**	**4.0.15.1009**	**4.0.15.1009**
Call Transfer Supervisor	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes
Point to Point Intercom	No	No	No
Shared Line Appearance	Yes	Yes	Yes
Short Dialing Codes	Yes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes	Yes
Transport, Protocol, Misc			
SIP Registration Server		Both	
Configuration Server Protocol			
Transport		UDP, TCP, TLS	
Media	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP
Voice Codecs		PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	
Video Codecs		No	
DNS Lookup		NAPTR, SRV	
VLAN			
QoS/QoE			
DTMF		RFC 2833, In-band Tones	
Bluetooth			
Check Sync	Yes	Yes	Yes
Fax		No	

Polycom Trios

Polycom Trios				
CPE Terminal	**8300**	**8500**	**8800**	**C60**
Software Version	**5.9.1**	**5.9.2.7553**	**5.9.2.7553**	**5.9.5.3153**
Voice Essentials				

Polycom Trios				
CPE Terminal	**8300**	**8500**	**8800**	**C60**
Software Version	**5.9.1**	**5.9.2.7553**	**5.9.2.7553**	**5.9.5.3153**
Ad Hoc Conferencing (Max 3)	No	No	No	No
Alias Routing	Yes	Yes	Yes	Yes
Anonymous Call Rejection	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/ Num	Yes	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes	Yes
Class of Service restrictions	Yes	Yes	Yes	Yes
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	No	No	No	No
Hotline	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Essentials				
Auto Hold - Receptionist	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	No	No	No	No

Polycom Trios				
CPE Terminal	**8300**	**8500**	**8800**	**C60**
Software Version	**5.9.1**	**5.9.2.7553**	**5.9.2.7553**	**5.9.5.3153**
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	Yes	Yes	Yes	Yes
Network Based Personal Address Book	Yes	Yes	Yes	Yes
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No
Video	No	No	No	No
Multimedia Office Premium				
Account Codes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes	Yes
Call Park/Retrieval	Yes	Yes	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes	Yes

Polycom Trios				
CPE Terminal	**8300**	**8500**	**8800**	**C60**
Software Version	**5.9.1**	**5.9.2.7553**	**5.9.2.7553**	**5.9.5.3153**
Call Pickup - Targeted	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes
Point to Point Intercom	No	No	No	No
Shared Line Appearance	Yes	Yes	Yes	Yes
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes
Transport, Protocol, Misc				
SIP Registration Server	Both	Both	Both	Both
Configuration Server Protocol				
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP
Voice Codecs	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC
Video Codecs	No	No	No	No

Polycom Trios				
CPE Terminal	**8300**	**8500**	**8800**	**C60**
Software Version	**5.9.1**	**5.9.2.7553**	**5.9.2.7553**	**5.9.5.3153**
DNS Lookup	NAPTR, SRV	NAPTR, SRV	NAPTR, SRV	NAPTR, SRV
VLAN				
QoS/QoE				
DTMF	RFC 2833, In-band Tones	RFC 2833, In-band Tones	RFC 2833, In-band Tones	RFC 2833, In-band Tones
Bluetooth				
Fax	No	No	No	No
Check Sync	Yes	Yes	Yes	Yes

Polycom EoS and EoL phones

Polycom EoS and EoL phones		
CPE Terminal	**650/560/550/ (EoS)**	**335/321/331 (EoS)**
Software Version	**4.0.15.1009**	**4.0.15.1009**
Voice Essentials		
Ad Hoc Conferencing (Max 3)	Yes	Yes
Alias Routing	Yes	Yes
Anonymous Call Rejection	Yes	Yes
Call Forward Always	Yes	Yes
Call Forward Busy	Yes	Yes
Call Forward DND	Yes	Yes
Call Forward No Answer	Yes	Yes
Call Waiting	Yes	Yes
Caller ID Name/Num	Yes	Yes
Caller ID Per Call Block	Yes	Yes
Caller ID Perm Block	Yes	Yes
Class of Service restrictions	Yes	Yes
DTMF Digit Transmission	Yes	Yes
DOD/DID/Non-DID	Yes	Yes
Fax	No	No
Hotline	Yes	Yes
Selective Call Rejection	Yes	Yes
Voicemail	Yes	Yes

Polycom EoS and EoL phones		
CPE Terminal	**650/560/550/ (EoS)**	**335/321/331 (EoS)**
Software Version	**4.0.15.1009**	**4.0.15.1009**
Multimedia Office Essentials		
Auto Hold - Receptionist	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes
Advanced Screening (Find Me/ Follow Me)	Yes	Yes
Call Return	Yes	Yes
Call Transfer Blind	Yes	Yes
Call Transfer to Speed dial	Yes	Yes
Call Waiting Disable	Yes	Yes
Configurable Calling Line ID	Yes	Yes
Do Not Disturb	Yes	Yes
Extension Dialing	Yes	Yes
Instant Messaging	No	No
Music on Hold	Yes	Yes
Network based Global Address Book	Yes	Yes
Network Based Personal Address Book	Yes	Yes
Private/Public Name & Number Display	Yes	Yes
Reminder Ring	No	No
Video	No	No
Multimedia Office Premium		
Account Codes	Yes	Yes
Authorization Codes	Yes	Yes
Call Park to DN	Yes	Yes
Call Park to System Number	Yes	Yes
Call Park/Retrieval	Yes	Yes
Call Pickup - Group	Yes	Yes
Call Pickup - Targeted	Yes	Yes
Call Pickup - Directed	Yes	Yes
Call Screening - CLID	Yes	Yes

Polycom EoS and EoL phones		
CPE Terminal	**650/560/550/ (EoS)**	**335/321/331 (EoS)**
Software Version	**4.0.15.1009**	**4.0.15.1009**
Call Screening - Presence	No	No
Call Screening - Time of Day	Yes	Yes
Call Screening - Call Type	Yes	Yes
Call Transfer Supervisor	Yes	Yes
Deny All Calls	Yes	Yes
Hunt Groups	Yes	Yes
Point to Point Intercom	Yes	Yes
Shared Line Appearance	Yes	Yes
Short Dialing Codes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes
Transport, Protocol, Misc		
SIP Registration Server	Both	Both
Configuration Server Protocol		
Transport	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP
Voice Codecs	PCMU, PCMA, G729, G722, iLBC	PCMU, PCMA, G729, G722, iLBC
Video Codecs	No	No
DNS Lookup	NAPTR, SRV	NAPTR, SRV
VLAN	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP
QoS/QoE	VLAN, TOS, DSCP	VLAN, TOS, DSCP
DTMF	RFC 2833, In-band Tones	RFC 2833, In-band Tones
Bluetooth		
Check Sync	No	No
Fax	No	No

Yealink

Yealink T5 series phones

Yealink T5 series phones					
CPE Terminal	**T53/T53W**	**T54W**	**T57W**	**T58W**	**T58A**
Software Version	**96.86.0.45**	**96.86.0.45**	**96.86.0.45**	**150.86.0.17**	**58.84.0.10**
Voice Essentials					
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes	Yes
Alias Routing	Yes	Yes	Yes	Yes	Yes
Anonymous Call Rejection	Yes	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes	Yes	Yes
Class of Service restrictions	No	No	No	Yes	Yes
DTMF Digit Transmission	Yes	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes	Yes
Fax	No	No	No	No	No
Hotline	Yes	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes	Yes

Yealink T5 series phones					
CPE Terminal	**T53/T53W**	**T54W**	**T57W**	**T58W**	**T58A**
Software Version	**96.86.0.45**	**96.86.0.45**	**96.86.0.45**	**150.86.0.17**	**58.84.0.10**
Voicemail	Yes	Yes	Yes	Yes	Yes
Multimedia Office Essentials					
Auto Hold - Receptionist	Yes	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	No	No
Call Waiting Disable	Yes	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes	Yes
Instant Messaging	Yes	Yes	Yes	No	No
Music on Hold	Yes	Yes	Yes	Yes	Yes
Network based Global Address Book	Yes	Yes	Yes	Yes	Yes
Network Based Personal Address Book	Yes	Yes	Yes	Yes	Yes
Private/ Public Name & Number Display	Yes	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	Yes	Yes
Video	No	No	No	Yes	Yes

Yealink T5 series phones					
CPE Terminal	**T53/T53W**	**T54W**	**T57W**	**T58W**	**T58A**
Software Version	**96.86.0.45**	**96.86.0.45**	**96.86.0.45**	**150.86.0.17**	**58.84.0.10**
Multimedia Office Premium					
Account Codes	Yes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes	No	No
Call Park to System Number	Yes	Yes	Yes	Yes	Yes
Call Park/ Retrieval Single Button	Yes	Yes	Yes	No	No
Call Park With Notification	Yes	Yes	Yes	No	No
Call Pickup - Group	Yes	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	Yes	Yes
Call Screening - Time of Day	Yes	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes	Yes
Hotdesk	Yes	Yes	Yes	Yes	No
Hunt Groups	Yes	Yes	Yes	Yes	Yes
Point to Point Intercom	Yes	Yes	Yes		
Shared Line Appearance	Yes	Yes	Yes	No	No

Yealink T5 series phones					
CPE Terminal	**T53/T53W**	**T54W**	**T57W**	**T58W**	**T58A**
Software Version	**96.86.0.45**	**96.86.0.45**	**96.86.0.45**	**150.86.0.17**	**58.84.0.10**
Short Dialing Codes	Yes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes	Yes
Transport, Protocol, Misc					
SIP Registration Server	Both	Both	Both	Both	Both
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, SRTP,	RTP, RTCP, SRTP,	RTP, RTCP, SRTP,	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR
Voice Codecs	PCMU, PCMA, G729, G722	PCMU, PCMA, G729, G722	PCMU, PCMA, G729, G722	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1
Video Codecs	No	No	No	H.263, H.264, H.264 HP	H.263, H.264, H.264 HP
DNS Lookup	NAPTR, SRV	NAPTR, SRV	NAPTR, SRV	NAPTR, SRV	NAPTR, SRV
VLAN	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP
QoS/QoE	DSCP	DSCP	DSCP	DSCP	DSCP
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info
Bluetooth	Yes	Yes	Yes	Yes	Yes
Check Sync	Yes	Yes	Yes	Yes	Yes
Fax	No	No	No	No	No

Yealink T4xU series phones

Yealink T4xU series phones				
CPE Terminal	**SIP-T42U**	**SIP-T43U**	**SIP-T46U**	**SIP-T48U**
Software Version	**108.86.0.45**	**108.86.0.45**	**108.86.0.45**	**108.86.0.45**
Voice Essentials				

Yealink T4xU series phones				
CPE Terminal	**SIP-T42U**	**SIP-T43U**	**SIP-T46U**	**SIP-T48U**
Software Version	**108.86.0.45**	**108.86.0.45**	**108.86.0.45**	**108.86.0.45**
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes
Alias Routing	Yes	Yes	Yes	Yes
Anonymous Call Rejection	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/ Num	Yes	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes	Yes
Class of Service restrictions	No	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	No	No	No	No
Hotline	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Essentials				
Auto Hold - Receptionist	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes

Yealink T4xU series phones				
CPE Terminal	**SIP-T42U**	**SIP-T43U**	**SIP-T46U**	**SIP-T48U**
Software Version	**108.86.0.45**	**108.86.0.45**	**108.86.0.45**	**108.86.0.45**
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	Yes	Yes	Yes	Yes
Network Based Personal Address Book	Yes	Yes	Yes	Yes
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No
Video	No	No	No	No
Multimedia Office Premium				
Account Codes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes	Yes
Call Park/Retrieval Single Button	Yes	Yes	Yes	Yes

Yealink T4xU series phones				
CPE Terminal	**SIP-T42U**	**SIP-T43U**	**SIP-T46U**	**SIP-T48U**
Software Version	**108.86.0.45**	**108.86.0.45**	**108.86.0.45**	**108.86.0.45**
Call Pickup - Group	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hotdesk	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes
Point to Point Intercom	Yes	Yes	Yes	Yes
Shared Line Appearance	Yes	Yes	Yes	Yes
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)				
Transport, Protocol, Misc				
SIP Registration Server	Both	Both	Both	Both
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR

Yealink T4xU series phones

Yealink T4xU series phones				
CPE Terminal	**SIP-T42U**	**SIP-T43U**	**SIP-T46U**	**SIP-T48U**
Software Version	**108.86.0.45**	**108.86.0.45**	**108.86.0.45**	**108.86.0.45**
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1
Video Codecs	No	No	No	No
DNS Lookup				
VLAN				
QoS/QoE				
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info
Bluetooth				
Check Sync	Yes	Yes	Yes	Yes
Fax	No	No	No	No

Yealink T4xS series phones

Yealink T4xS series phones				
CPE Terminal	**SIP-T41S**	**SIP-T42S**	**SIP-T46S**	**SIP-T48S**
Software Version	**66.85.0.46**	**66.85.0.46**	**66.85.0.46**	**66.85.0.46**
Voice Essentials				
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes
Alias Routing	Yes	Yes	Yes	Yes
Anonymous Call Rejection	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/ Num	Yes	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes	Yes

Yealink T4xS series phones				
CPE Terminal	**SIP-T41S**	**SIP-T42S**	**SIP-T46S**	**SIP-T48S**
Software Version	**66.85.0.46**	**66.85.0.46**	**66.85.0.46**	**66.85.0.46**
Caller ID Perm Block	Yes	Yes	Yes	Yes
Class of Service restrictions	No	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	No	No	No	No
Hotline	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Essentials				
Auto Hold - Receptionist	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	Yes	Yes	Yes	Yes

Yealink T4xS series phones				
CPE Terminal	**SIP-T41S**	**SIP-T42S**	**SIP-T46S**	**SIP-T48S**
Software Version	**66.85.0.46**	**66.85.0.46**	**66.85.0.46**	**66.85.0.46**
Network Based Personal Address Book	Yes	Yes	Yes	Yes
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No
Video	No	No	No	No
Multimedia Office Premium				
Account Codes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes	Yes
Call Park/Retrieval Single Button	Yes	Yes	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hotdesk	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes

Yealink T4xS series phones				
CPE Terminal	**SIP-T41S**	**SIP-T42S**	**SIP-T46S**	**SIP-T48S**
Software Version	**66.85.0.46**	**66.85.0.46**	**66.85.0.46**	**66.85.0.46**
Point to Point Intercom	Yes	Yes	Yes	Yes
Shared Line Appearance	Yes	Yes	Yes	Yes
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)				
Transport, Protocol, Misc				
SIP Registration Server	Both	Both	Both	Both
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1
Video Codecs	No	No	No	No
DNS Lookup				
VLAN				
QoS/QoE				
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info
Bluetooth			Yes	
Check Sync	Yes	Yes	Yes	Yes
Fax	No	No	No	No

Yealink T2xG series phones

Yealink T2xG series phones			
CPE Terminal	**SIP-T23G**	**SIP-T27G**	**SIP-T29G**
Software Version	**44.83.0.50**	**69.83.0.50**	**46.83.0.120**
Voice Essentials			

Yealink T2xG series phones			
CPE Terminal	**SIP-T23G**	**SIP-T27G**	**SIP-T29G**
Software Version	**44.83.0.50**	**69.83.0.50**	**46.83.0.120**
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes
Alias Routing	Yes	Yes	Yes
Anonymous Call Rejection	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes
Class of Service restrictions	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes
Fax	No	No	No
Hotline	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes
Multimedia Office Essentials			
Auto Hold - Receptionist	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes
Call Return	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes

Yealink T2xG series phones			
CPE Terminal	**SIP-T23G**	**SIP-T27G**	**SIP-T29G**
Software Version	**44.83.0.50**	**69.83.0.50**	**46.83.0.120**
Configurable Calling Line ID	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes
Instant Messaging	No	No	No
Music on Hold	Yes	Yes	Yes
Network based Global Address Book	No	No	No
Network Based Personal Address Book	No	No	No
Private/Public Name & Number Display	Yes	Yes	Yes
Reminder Ring	No	No	No
Video	No	No	No
Multimedia Office Premium			
Account Codes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes
Call Park/Retrieval	Yes	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes
Call Screening - Presence	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes
E911 IM	No	No	No

Yealink T2xG series phones

Yealink T2xG series phones			
CPE Terminal	**SIP-T23G**	**SIP-T27G**	**SIP-T29G**
Software Version	**44.83.0.50**	**69.83.0.50**	**46.83.0.120**
Hunt Groups	Yes	Yes	Yes
Hotdesk	No	No	No
Point to Point Intercom	Yes	Yes	Yes
Shared Line Appearance	No	No	No
Short Dialing Codes	Yes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes	Yes
Transport, Protocol, Misc			
SIP Registration Server	Both	Both	Both
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP,, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1
Video Codecs	No	No	No
DNS Lookup			
VLAN			
QoS/QoE			
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info
Bluetooth			
Check Sync	Yes	Yes	Yes
Fax	No	No	No

Yealink T3xG and T4xG series phones

Yealink T3xG and T4xG series phones			
CPE Terminal	**SIP-T31G/T31P**	**SIP-T33G/T33P**	**SIP-T40G**
Software Version	**124.86.0.59**	**124.86.0.59**	**76.84.0.90**
Voice Essentials			
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes

Yealink T3xG and T4xG series phones			
CPE Terminal	**SIP-T31G/T31P**	**SIP-T33G/T33P**	**SIP-T40G**
Software Version	**124.86.0.59**	**124.86.0.59**	**76.84.0.90**
Alias Routing	Yes	Yes	No
Anonymous Call Rejection	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes
Class of Service restrictions	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes
Fax	No	No	No
Hotline	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes
Multimedia Office Essentials			
Auto Hold - Receptionist	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes
Call Return	Yes	Yes	Yes
Call Trace (Malicious Call Trace)	No	No	No
Call Transfer Blind	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes

Yealink T3xG and T4xG series phones			
CPE Terminal	**SIP-T31G/T31P**	**SIP-T33G/T33P**	**SIP-T40G**
Software Version	**124.86.0.59**	**124.86.0.59**	**76.84.0.90**
Configurable Calling Line ID	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes
Instant Messaging	Yes	Yes	No
Music on Hold	Yes	Yes	Yes
Network based Global Address Book	Yes	Yes	Yes
Network Based Personal Address Book	Yes	Yes	Yes
Private/Public Name & Number Display	Yes	Yes	Yes
Reminder Ring	No	No	No
Video	No	No	No
Multimedia Office Premium			
Account Codes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes
Call Park/Retrieval	Yes	Yes	Yes
Call Park With Notification	Yes	Yes	Yes
Call Park/Retrieval Single Button	Yes	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes
Call Screening - Presence	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes

Yealink T3xG and T4xG series phones			
CPE Terminal	**SIP-T31G/T31P**	**SIP-T33G/T33P**	**SIP-T40G**
Software Version	**124.86.0.59**	**124.86.0.59**	**76.84.0.90**
Call Screening - Call Type	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes
E911 IM	Yes	Yes	Yes
Hunt Groups	Yes	Yes	No
Hotdesk	Yes	Yes	Yes
Point to Point Intercom	Yes	Yes	Yes
Shared Line Appearance	Yes	Yes	Yes
Short Dialing Codes	Yes	Yes	No
Uniform Call Distribution (UCD)	Yes	Yes	Yes
Transport, Protocol, Misc			
SIP Registration Server	Both	Both	Both
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, SRTP	RTP, RTCP, SRTP	RTP, RTCP, SRTP, RTCP-XR
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1
Video Codecs	NA	NA	No
DNS Lookup			
VLAN			
QoS/QoE			
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info
Bluetooth	No	No	
Check Sync Support	Yes	Yes	Yes
Fax	NA	NA	No

Yealink TxP series phones

Yealink TxP series phones				
CPE Terminal	SIP-T19P E2	SIP-T21P E2	T23P	SIP-T40P
Software Version	53.83.0.50	52.84.0.148	44.83.0.50	54.83.0.50
Voice Essentials				
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes
Alias Routing	Yes	Yes	Yes	No
Anonymous Call Rejection	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/ Num	Yes	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes	Yes
Class of Service restrictions	No	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	No	No	No	No
Hotline	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Essentials				
Auto Hold - Receptionist	Yes	Yes	Yes	Yes

Yealink TxP series phones				
CPE Terminal	**SIP-T19P E2**	**SIP-T21P E2**	**T23P**	**SIP-T40P**
Software Version	**53.83.0.50**	**52.84.0.148**	**44.83.0.50**	**54.83.0.50**
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	No	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	No	No	No	No
Network Based Personal Address Book	No	No	No	No
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No
Video	No	No	No	No
Multimedia Office Premium				
Account Codes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes	Yes

Yealink TxP series phones				
CPE Terminal	**SIP-T19P E2**	**SIP-T21P E2**	**T23P**	**SIP-T40P**
Software Version	**53.83.0.50**	**52.84.0.148**	**44.83.0.50**	**54.83.0.50**
Call Park/Retrieval	Yes	Yes	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hotdesk	No	No	No	No
Hunt Groups	Yes	Yes	Yes	Yes
Point to Point Intercom	Yes	Yes	Yes	Yes
Shared Line Appearance	No	No	No	No
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)		Yes	Yes	Yes
Transport, Protocol, Misc				
SIP Registration Server	Both	Both	Both	Both
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP , SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR

Yealink TxP series phones				
CPE Terminal	**SIP-T19P E2**	**SIP-T21P E2**	**T23P**	**SIP-T40P**
Software Version	**53.83.0.50**	**52.84.0.148**	**44.83.0.50**	**54.83.0.50**
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1
Video Codecs	No	No	No	No
DNS Lookup				
VLAN				
QoS/QoE				
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info
Bluetooth				
Check Sync	Yes	Yes	Yes	Yes
Fax	No	No	No	No

Yealink CP series phones

Yealink CP series phones			
CPE Terminal	**CP860**	**CP920**	**CP925**
Software Version	**37.72.0.6**	**78.84.0.90**	**148.86.0.10**
Voice Essentials			
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes
Alias Routing	No	Yes	Yes
Anonymous Call Rejection	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes
Class of Service restrictions	No	Yes	Yes

Yealink CP series phones			
CPE Terminal	**CP860**	**CP920**	**CP925**
Software Version	**37.72.0.6**	**78.84.0.90**	**148.86.0.10**
DTMF Digit Transmission	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes
Fax	No	No	No
Hotline	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes
Multimedia Office Essentials			
Auto Hold - Receptionist	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes
Call Return	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes
Call Transfer to Speed dial	No	No	No
Call Waiting Disable	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes
E911 IM	No	Yes	Yes
Instant Messaging	No	No	No
Music on Hold	Yes	Yes	Yes
Network based Global Address Book	No	Yes	Yes
Network Based Personal Address Book	No	Yes	Yes
Private/Public Name & Number Display	Yes	Yes	Yes
Reminder Ring	No	Yes	Yes
Video	No	No	No
Multimedia Office Premium			

Kandy Business Solutions

Yealink CP series phones			
CPE Terminal	**CP860**	**CP920**	**CP925**
Software Version	**37.72.0.6**	**78.84.0.90**	**148.86.0.10**
Account Codes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes
Call Park to DN	Yes	No	No
Call Park to System Number	Yes	Yes	Yes
Call Park/Retrieval	Yes	No	No
Call Pickup - Group	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes
Call Screening - Presence	Yes	Yes	Yes
Call Screening - Time of Day	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes
Point to Point Intercom	Yes		
Shared Line Appearance	No	No	No
Short Dialing Codes	Yes	Yes	Yes
Uniform Call Distribution (UCD)		Yes	Yes
Transport, Protocol, Misc			
SIP Registration Server	Both	Both	Both
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1

Supported Devices

Yealink CP series phones			
CPE Terminal	**CP860**	**CP920**	**CP925**
Software Version	**37.72.0.6**	**78.84.0.90**	**148.86.0.10**
Video Codecs	No	No	No
DNS Lookup			
VLAN			
QoS/QoE			
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info
Bluetooth			
Check Sync	No	No	No
Fax	No	No	No

Yealink CP series phones (continued)

Yealink CP series phones (continued)				
CPE Terminal	**CP930W**	**CP935W**	**CP960**	**CP965**
Software Version	**87.83.0.50**	**149.86.0.10**	**73.86.0.28**	**143.86.0.10**
Voice Essentials				
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes
Alias Routing	Yes	Yes	Yes	Yes
Anonymous Call Rejection	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/ Num	Yes	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes	Yes
Class of Service restrictions	Yes	Yes	Yes	Yes

Yealink CP series phones (continued)				
CPE Terminal	**CP930W**	**CP935W**	**CP960**	**CP965**
Software Version	87.83.0.50	149.86.0.10	73.86.0.28	143.86.0.10
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	No	No	No	No
Hotline	No	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Essentials				
Auto Hold - Receptionist	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	No	No	No
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
E911 IM	No	Yes	No	No
Instant Messaging	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	No	Yes	No	No
Network Based Personal Address Book	No	Yes	No	No

Yealink CP series phones (continued)				
CPE Terminal	**CP930W**	**CP935W**	**CP960**	**CP965**
Software Version	**87.83.0.50**	**149.86.0.10**	**73.86.0.28**	**143.86.0.10**
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	Yes	Yes	Yes	Yes
Video	No	No	No	No
Multimedia Office Premium				
Account Codes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN	No	No	No	No
Call Park to System Number	Yes	Yes	Yes	Yes
Call Park/Retrieval	No	No	No	No
Call Pickup - Group	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	Yes	Yes	Yes	Yes
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes
Point to Point Intercom	Yes			
Shared Line Appearance	No	No	No	No

Yealink CP series phones (continued)

CPE Terminal	CP930W	CP935W	CP960	CP965
Software Version	**87.83.0.50**	**149.86.0.10**	**73.86.0.28**	**143.86.0.10**
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes
Transport, Protocol, Misc				
SIP Registration Server	Both	Both	Both	Both
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1
Video Codecs	No	No	No	No
DNS Lookup				
VLAN				
QoS/QoE				
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info
Bluetooth				
Check Sync	No	No	No	No
Fax	No	No	No	No

Yealink DECT phones

Yealink DECT phones				
CPE Terminal	W52H	W53H	W56H	W59R
Software Version	**26.73.0.30 (Handset)**	**88.85.0.40 (Handset)**	**61.85.0.20 (Handset)**	**115.85.0.40 (Handset)**
Voice Essentials				
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes
Alias Routing	Yes	Yes	Yes	Yes

Yealink DECT phones				
CPE Terminal	**W52H**	**W53H**	**W56H**	**W59R**
Software Version	**26.73.0.30 (Handset)**	**88.85.0.40 (Handset)**	**61.85.0.20 (Handset)**	**115.85.0.40 (Handset)**
Anonymous Call Rejection	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/ Num	Yes	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes	Yes
Class of Service restrictions	Yes	Yes	Yes	Yes
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	No	No	No	No
Hotline	No	No	No	No
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Essentials				
Auto Hold - Receptionist	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes

Yealink DECT phones				
CPE Terminal	**W52H**	**W53H**	**W56H**	**W59R**
Software Version	**26.73.0.30 (Handset)**	**88.85.0.40 (Handset)**	**61.85.0.20 (Handset)**	**115.85.0.40 (Handset)**
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	No	No	No	No
Network based Personal Address Book	No	No	No	No
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	Yes	Yes	Yes	Yes
Video	No	No	No	No
Multimedia Office Premium				
Account Codes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN				
Call Park to System Number	Yes	Yes	Yes	Yes
Call Park/Retrieval				
Call Pickup - Group	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes

Yealink DECT phones				
CPE Terminal	**W52H**	**W53H**	**W56H**	**W59R**
Software Version	26.73.0.30 (Handset)	88.85.0.40 (Handset)	61.85.0.20 (Handset)	115.85.0.40 (Handset)
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	Yes	Yes	Yes	Yes
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes
Point to Point Intercom	Yes	Yes	Yes	Yes
Shared Line Appearance	No	No	No	No
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes
Transport, Protocol, Misc				
SIP Registration Server	Both	Both	Both	Both
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1
Video Codecs	No	No	No	No
DNS Lookup				
VLAN				

Yealink DECT phones				
CPE Terminal	**W52H**	**W53H**	**W56H**	**W59R**
Software Version	**26.73.0.30 (Handset)**	**88.85.0.40 (Handset)**	**61.85.0.20 (Handset)**	**115.85.0.40 (Handset)**
QoS/QoE				
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info
Bluetooth				
Check Sync	No	No	No	No
Fax	No	No	No	No

Yealink DECT phones - continued

Yealink DECT phones				
CPE Terminal	**W60**	**W70B**	**W73H**	**W80B\W80DM**
Software Version	**77.85.0.53 (Base)**	**146.85.0.36 (Base)**	**116.85.0.20 (Handset)**	**103.83.0.121 (Base)**
Voice Essentials				
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes
Alias Routing	Yes	Yes	Yes	Yes
Anonymous Call Rejection	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/ Num	Yes	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes	Yes
Class of Service restrictions	Yes	Yes	Yes	Yes

Yealink DECT phones				
CPE Terminal	**W60**	**W70B**	**W73H**	**W80B\W80DM**
Software Version	**77.85.0.53 (Base)**	**146.85.0.36 (Base)**	**116.85.0.20 (Handset)**	**103.83.0.121 (Base)**
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	No	No	No	No
Hotline	No	No	No	No
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Essentials				
Auto Hold - Receptionist	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	No	No	No	No
Network based Personal Address Book	No	No	No	No

Yealink DECT phones				
CPE Terminal	**W60**	**W70B**	**W73H**	**W80B\W80DM**
Software Version	77.85.0.53 (Base)	146.85.0.36 (Base)	116.85.0.20 (Handset)	103.83.0.121 (Base)
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	Yes	Yes	Yes	Yes
Video	No	No	No	No
Multimedia Office Premium				
Account Codes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN				
Call Park to System Number	Yes	Yes	Yes	Yes
Call Park/Retrieval				
Call Pickup - Group	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	Yes	Yes	Yes	Yes
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes
Point to Point Intercom	Yes	Yes	Yes	Yes
Shared Line Appearance	No	No	No	No

Yealink DECT phones

CPE Terminal	W60	W70B	W73H	W80B\W80DM
Software Version	77.85.0.53 (Base)	146.85.0.36 (Base)	116.85.0.20 (Handset)	103.83.0.121 (Base)
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes
Transport, Protocol, Misc				
SIP Registration Server	Both	Both	Both	Both
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1
Video Codecs	No	No	No	No
DNS Lookup				
VLAN				
QoS/QoE				
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info
Bluetooth				
Check Sync	No	No	No	No
Fax	No	No	No	No

Yealink EoS and EoL devices

CPE Terminal	SIP-T19P (EoL)	SIP-T21P (EoL)	SIP-T22P (EoL)	SIP-T41P (EoL)	W52P (EoS)	W56P (EoS)
Software Version	31.72.186.100	34.72.186.100	7.73.0.50	36.83.0.120	25.81.0.78 (Base Firmware) 26.73.0.30 (Handset Firmware)	25.81.0.10 (Base Firmware) 61.80.0.10 (Handset Firmware)
Voice Essentials						

Yealink EoS and EoL devices						
CPE Terminal	SIP-T19P (EoL)	SIP-T21P (EoL)	SIP-T22P (EoL)	SIP-T41P (EoL)	W52P (EoS)	W56P (EoS)
Software Version	31.72.186.100	34.72.186.100	7.73.0.50	36.83.0.120	25.81.0.78 (Base Firmware) 26.73.0.30 (Handset Firmware)	25.81.0.10 (Base Firmware) 61.80.0.10 (Handset Firmware)
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes	No	Yes
Alias Routing	No	No	No	No	No	No
Anonymous Call Rejection	Yes	Yes	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes	Yes	Yes	Yes
Class of Service restrictions	No	No	No	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes	Yes	Yes	Yes
DOD/DID/ Non-DID	Yes	Yes	Yes	Yes	Yes	Yes
Fax	No	No	No	No	No	No
Hotline	Yes	Yes	Yes	Yes	Yes	Yes

Yealink EoS and EoL devices						
CPE Terminal	**SIP-T19P (EoL)**	**SIP-T21P (EoL)**	**SIP-T22P (EoL)**	**SIP-T41P (EoL)**	**W52P (EoS)**	**W56P (EoS)**
Software Version	**31.72.186.100**	**34.72.186.100**	**7.73.0.50**	**36.83.0.120**	**25.81.0.78 (Base Firmware) 26.73.0.30 (Handset Firmware)**	**25.81.0.10 (Base Firmware) 61.80.0.10 (Handset Firmware)**
Selective Call Rejection	Yes	Yes	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes	Yes	Yes
Multimedia Office Essentials						
Auto Hold - Receptionist	Yes	Yes	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes	No	Yes
Advanced Screening (Find Me/ Follow Me)	Yes	Yes	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	No	Yes	Yes	Yes	No	No
Call Waiting Disable	Yes	Yes	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes	Yes	Yes
Network based Global	No	No	No	No	No	No

Yealink EoS and EoL devices						
CPE Terminal	**SIP-T19P (EoL)**	**SIP-T21P (EoL)**	**SIP-T22P (EoL)**	**SIP-T41P (EoL)**	**W52P (EoS)**	**W56P (EoS)**
Software Version	**31.72.186.100**	**34.72.186.100**	**7.73.0.50**	**36.83.0.120**	**25.81.0.78 (Base Firmware) 26.73.0.30 (Handset Firmware)**	**25.81.0.10 (Base Firmware) 61.80.0.10 (Handset Firmware)**
Address Book						
Network Based Personal Address Book	No	No	No	No	No	No
Private/ Public Name & Number Display	Yes	Yes	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No	No	No
Video	No	No	No	No	No	No
Multimedia Office Premium						
Account Codes	Yes	Yes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes	Yes	Yes	Yes
Call Park/ Retrieval	Yes	Yes	Yes	No	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes	Yes	Yes

Yealink EoS and EoL devices						
CPE Terminal	SIP-T19P (EoL)	SIP-T21P (EoL)	SIP-T22P (EoL)	SIP-T41P (EoL)	W52P (EoS)	W56P (EoS)
Software Version	31.72.186.100	34.72.186.100	7.73.0.50	36.83.0.120	25.81.0.78 (Base Firmware) 26.73.0.30 (Handset Firmware)	25.81.0.10 (Base Firmware) 61.80.0.10 (Handset Firmware)
Call Screening - CLID	Yes	Yes	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	No	Yes	Yes
Point to Point Intercom	Yes	Yes	Yes	Yes	Yes	Yes
Shared Line Appearance	No	No	No	Yes	No	No
Short Dialing Codes	Yes	Yes	Yes	No	Yes	Yes
Uniform Call Distribution (UCD)		Yes	Yes	Yes		Yes
Transport, Protocol, Misc						
SIP Registration Server	Both	Both	Both	Both	Both	Both
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS

Yealink EoS and EoL devices

CPE Terminal	SIP-T19P (EoL)	SIP-T21P (EoL)	SIP-T22P (EoL)	SIP-T41P (EoL)	W52P (EoS)	W56P (EoS)
Software Version	**31.72.186.100**	**34.72.186.100**	**7.73.0.50**	**36.83.0.120**	**25.81.0.78 (Base Firmware) 26.73.0.30 (Handset Firmware)**	**25.81.0.10 (Base Firmware) 61.80.0.10 (Handset Firmware)**
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, SRTP, RTCP-XR	RTP, SRTP, RTCP-XR	RTP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1
Video Codecs	No	No	No	No	No	No
DNS Lookup						
VLAN						
QoS/QoE						
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info
Bluetooth						
Check Sync	No	No	No	Yes	No	No
Fax	No	No	No	No	No	No

Yealink EoS and EoL devices continued

CPE Terminal	SIP-T42G (EoL)	SIP-T46G (EoL)	SIP-T48G (EoL)	SIP VP-T49G (EoL)	T58V (EoL)
Software Version	**29.83.0.120**	**28.83.0.120**	**35.83.0.120**	**51.80.0.100**	**58.84.0.10**
Voice Essentials					
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes	Yes
Alias Routing	No	No	No	No	Yes

Yealink EoS and EoL devices continued					
CPE Terminal	**SIP-T42G (EoL)**	**SIP-T46G (EoL)**	**SIP-T48G (EoL)**	**SIP VP-T49G (EoL)**	**T58V (EoL)**
Software Version	**29.83.0.120**	**28.83.0.120**	**35.83.0.120**	**51.80.0.100**	**58.84.0.10**
Anonymous Call Rejection	Yes	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes	Yes	Yes
Class of Service restrictions	No	No	No	No	Yes
DTMF Digit Transmission	Yes	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes	Yes
Fax	No	No	No	No	No
Hotline	Yes	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes	Yes
Multimedia Office Essentials					
Auto Hold - Receptionist	Yes	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes	Yes

Yealink EoS and EoL devices continued					
CPE Terminal	SIP-T42G (EoL)	SIP-T46G (EoL)	SIP-T48G (EoL)	SIP VP-T49G (EoL)	T58V (EoL)
Software Version	29.83.0.120	28.83.0.120	35.83.0.120	51.80.0.100	58.84.0.10
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	Yes	No
Call Waiting Disable	Yes	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes	Yes
Network based Global Address Book	No	No	No	No	No
Network Based Personal Address Book	No	No	No	No	No
Private/ Public Name & Number Display	Yes	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No	Yes
Video	No	No	No	Yes	Yes
Multimedia Office Premium					
Account Codes	Yes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes	Yes	No

Yealink EoS and EoL devices continued					
CPE Terminal	**SIP-T42G (EoL)**	**SIP-T46G (EoL)**	**SIP-T48G (EoL)**	**SIP VP-T49G (EoL)**	**T58V (EoL)**
Software Version	**29.83.0.120**	**28.83.0.120**	**35.83.0.120**	**51.80.0.100**	**58.84.0.10**
Call Park to System Number	Yes	Yes	Yes	Yes	Yes
Call Park/ Retrieval	No	No	No	No	No
Call Pickup - Group	Yes	Yes	Yes	Yes	No
Call Pickup - Targeted	Yes	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No	Yes
Call Screening - Time of Day	Yes	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes	Yes
Hunt Groups	No	No	No	No	Yes
Point to Point Intercom	Yes	Yes	Yes	Yes	
Shared Line Appearance	Yes	Yes	Yes	Yes	No
Short Dialing Codes	No	No	No	No	Yes
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes	Yes
Transport, Protocol, Misc				Yes	
SIP Registration Server					

Yealink EoS and EoL devices continued					
CPE Terminal	**SIP-T42G (EoL)**	**SIP-T46G (EoL)**	**SIP-T48G (EoL)**	**SIP VP-T49G (EoL)**	**T58V (EoL)**
Software Version	**29.83.0.120**	**28.83.0.120**	**35.83.0.120**	**51.80.0.100**	**58.84.0.10**
Configuration Server Protocol	Both	Both	Both	Both	Both
Transport	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS
Media	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Voice Codecs	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR
Video Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1
DNS Lookup	No	No	No	H.263, H.264, H.264 HP	H.263, H.264, H.264 HP
VLAN					NAPTR, SRV
QoS/QoE					Static, DHCP, LLDP, CDP
DTMF					DSCP
Bluetooth	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info
Check Sync		Yes			Yes
Fax	Yes	Yes	Yes	Yes	Yes
	No	No	No		No

Certified Devices

These devices are interoperability tested with the KBS system using a specific configuration and firmware level. These are certified in the tested configuration only and no further testing is done with newer firmware or KBS system upgrades.

Aastra

Aastra 6000 series phones

Aastra 6000 series phones				
CPE Terminal	**6867i**	**6865i**	**6863i**	**6757i**
Software Version	3.3.1	3.3.1	3.3.1	3.3.1
Voice Essentials				
Ad Hoc Conferencing (Max 3)	No	No	No	No
Alias Routing	No	No	No	No
Anonymous Call Rejection	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/ Num	Yes	Yes	Yes	Yes
Caller ID Per Call Block	No	No	No	No
Caller ID Perm Block	No	No	No	No
Class of Service restrictions	Yes	Yes	Yes	Yes
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	No	No	No	No
Hotline	No	No	No	No
Selective Call Rejection	No	No	No	No
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Essentials				
Auto Hold - Receptionist	Yes	Yes	Yes	Yes

Aastra 6000 series phones				
CPE Terminal	**6867i**	**6865i**	**6863i**	**6757i**
Software Version	**3.3.1**	**3.3.1**	**3.3.1**	**3.3.1**
Ad Hoc Conferencing (4-10)	No	No	No	No
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	No	No	No	No
Network Based Personal Address Book	No	No	No	No
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No
Video	No	No	No	No
Multimedia Office Premium				
Account Codes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes	Yes

Aastra 6000 series phones				
CPE Terminal	**6867i**	**6865i**	**6863i**	**6757i**
Software Version	**3.3.1**	**3.3.1**	**3.3.1**	**3.3.1**
Call Park/Retrieval	Yes	Yes	Yes	Yes
Call Pickup - Group	No	No	No	No
Call Pickup - Targeted	No	No	No	No
Call Pickup - Directed	No	No	No	No
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes
Point to Point Intercom	No	No	No	No
Shared Line Appearance	No	No	No	No
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)				

Avaya

Avaya 1100 and 1200 series phones

Avaya 1100 and 1200 series phones		
CPE Terminal	**1230**	**1220**
Software Version	**4.3.12**	**4.3.12**
Voice Essentials		
Ad Hoc Conferencing (Max 3)	Yes	Yes

Avaya 1100 and 1200 series phones		
CPE Terminal	**1230**	**1220**
Software Version	**4.3.12**	**4.3.12**
Alias Routing	Yes	Yes
Anonymous Call Rejection	Yes	Yes
Call Forward Always	Yes	Yes
Call Forward Busy	Yes	Yes
Call Forward DND	Yes	Yes
Call Forward No Answer	Yes	Yes
Call Waiting	Yes	Yes
Caller ID Name/Num	Yes	Yes
Caller ID Per Call Block	No	No
Caller ID Perm Block	No	No
Class of Service restrictions	No	No
DTMF Digit Transmission	Yes	Yes
DOD/DID/Non-DID	Yes	Yes
Fax	No	No
Hotline	Yes	Yes
Selective Call Rejection	Yes	Yes
Voicemail	Yes	Yes
Multimedia Office Essentials		
Auto Hold - Receptionist	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes
Advanced Screening (Find Me/ Follow Me)	Yes	Yes
Call Return	Yes	Yes
Call Transfer Blind	Yes	Yes
Call Transfer to Speed dial	Yes	Yes
Call Waiting Disable	Yes	Yes
Configurable Calling Line ID	Yes	Yes
Do Not Disturb	Yes	Yes
Extension Dialing	Yes	Yes
Instant Messaging		
Music on Hold	Yes	Yes

Avaya 1100 and 1200 series phones		
CPE Terminal	**1230**	**1220**
Software Version	**4.3.12**	**4.3.12**
Network based Global Address Book	Yes	Yes
Network Based Personal Address Book	Yes	Yes
Private/Public Name & Number Display	Yes	Yes
Reminder Ring	No	No
Video	No	No
Multimedia Office Premium		
Account Codes	Yes	Yes
Authorization Codes	Yes	Yes
Call Park to DN	Yes	Yes
Call Park to System Number	Yes	Yes
Call Park/Retrieval	Yes	Yes
Call Pickup - Group	Yes	Yes
Call Pickup - Targeted	Yes	Yes
Call Pickup - Directed	Yes	Yes
Call Screening - CLID	Yes	Yes
Call Screening - Presence	Yes	Yes
Call Screening - Time of Day	Yes	Yes
Call Screening - Call Type	Yes	Yes
Call Transfer Supervisor	Yes	Yes
Deny All Calls	Yes	Yes
Hunt Groups	Yes	Yes
Point to Point Intercom	No	No
Shared Line Appearance	No	No
Short Dialing Codes	Yes	Yes
Uniform Call Distribution (UCD)		
Transport, Protocol, Misc		
SIP Registration Server	IP	IP
Configuration Server Protocol		
Transport	UDP, TCP	UDP, TCP

Avaya 1100 and 1200 series phones		
CPE Terminal	**1230**	**1220**
Software Version	**4.3.12**	**4.3.12**
Media	RTP, RTCP, RTCP-XR	RTP, RTCP, RTCP-XR
Voice Codecs	PCMU, PCMA, G723, G729, G722	PCMU, PCMA, G723, G729, G722
Video Codecs	No	No
DNS Lookup	SRV	SRV
VLAN	Static, DHCP, LLDP	Static, DHCP, LLDP
QoS/QoE	VLAN, TOS, DSCP	VLAN, TOS, DSCP
DTMF	RFC 2833, In-band Tones	RFC 2833, In-band Tones
Bluetooth		
Fax	No	No

Avaya 9600 series phones

Avaya 9600 series phones		
CPE Terminal	**9640**	**9621G**
Software Version	**7.0.1.1.5**	**7.0.1.1.5**
Voice Essentials		
Ad Hoc Conferencing (Max 3)	No	No
Alias Routing	No	No
Anonymous Call Rejection	Yes	Yes
Call Forward Always	Yes	Yes
Call Forward Busy	Yes	Yes
Call Forward DND	Yes	Yes
Call Forward No Answer	Yes	Yes
Call Waiting	Yes	Yes
Caller ID Name/Num	Yes	Yes
Caller ID Per Call Block	Yes	Yes
Caller ID Perm Block	Yes	Yes
Class of Service restrictions	Yes	Yes
DTMF Digit Transmission	Yes	Yes
DOD/DID/Non-DID	Yes	Yes
Fax	No	No
Hotline	Yes	Yes

Avaya 9600 series phones		
CPE Terminal	**9640**	**9621G**
Software Version	**7.0.1.1.5**	**7.0.1.1.5**
Selective Call Rejection	Yes	Yes
Voicemail	Yes	Yes
Multimedia Office Essentials		
Auto Hold - Receptionist	Yes	Yes
Ad Hoc Conferencing (4-10)	No	No
Advanced Screening (Find Me/ Follow Me)	Yes	Yes
Call Return	Yes	Yes
Call Transfer Blind	Yes	Yes
Call Transfer to Speed dial	No	No
Call Waiting Disable	Yes	Yes
Configurable Calling Line ID	Yes	Yes
Do Not Disturb	Yes	Yes
Extension Dialing	Yes	Yes
Instant Messaging		
Music on Hold	Yes	Yes
Network based Global Address Book	No	No
Network Based Personal Address Book	No	No
Private/Public Name & Number Display	Yes	Yes
Reminder Ring	No	No
Video	No	No
Multimedia Office Premium		
Account Codes	Yes	Yes
Authorization Codes	Yes	Yes
Call Park to DN	Yes	Yes
Call Park to System Number	Yes	Yes
Call Park/Retrieval	Yes	Yes
Call Pickup - Group	Yes	Yes
Call Pickup - Targeted	Yes	Yes

Avaya 9600 series phones		
CPE Terminal	**9640**	**9621G**
Software Version	**7.0.1.1.5**	**7.0.1.1.5**
Call Pickup - Directed	Yes	Yes
Call Screening - CLID	Yes	Yes
Call Screening - Presence	No	No
Call Screening - Time of Day	Yes	Yes
Call Screening - Call Type	Yes	Yes
Call Transfer Supervisor	Yes	Yes
Deny All Calls	Yes	Yes
Hunt Groups	Yes	Yes
Point to Point Intercom	No	No
Shared Line Appearance	No	No
Short Dialing Codes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes

Avaya EoS and EoL phones

Avaya EoS and EoL phones				
CPE Terminal	**1140 (EoS)**	**1120 (EoS)**	**9611G (EoS)**	**9608 (EoS)**
Software Version	**4.3.12**	**4.3.12**	**7.0.1.1.5**	**7.0.1.1.5**
Voice Essentials				
Ad Hoc Conferencing (Max 3)	Yes	Yes	No	No
Alias Routing	Yes	Yes	No	No
Anonymous Call Rejection	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/ Num	Yes	Yes	Yes	Yes

Avaya EoS and EoL phones				
CPE Terminal	**1140 (EoS)**	**1120 (EoS)**	**9611G (EoS)**	**9608 (EoS)**
Software Version	**4.3.12**	**4.3.12**	**7.0.1.1.5**	**7.0.1.1.5**
Caller ID Per Call Block	No	No	Yes	Yes
Caller ID Perm Block	No	No	Yes	Yes
Class of Service restrictions	No	No	Yes	Yes
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	No	No	No	No
Hotline	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Essentials				
Auto Hold - Receptionist	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	No	No
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	No	No
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging				
Music on Hold	Yes	Yes	Yes	Yes

Avaya EoS and EoL phones				
CPE Terminal	**1140 (EoS)**	**1120 (EoS)**	**9611G (EoS)**	**9608 (EoS)**
Software Version	**4.3.12**	**4.3.12**	**7.0.1.1.5**	**7.0.1.1.5**
Network based Global Address Book	Yes	Yes	No	No
Network Based Personal Address Book	Yes	Yes	No	No
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	Yes	Yes	No	No
Video	No	No	No	No
Multimedia Office Premium				
Account Codes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes	Yes
Call Park/Retrieval	Yes	Yes	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	Yes	Yes	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes

Avaya EoS and EoL phones				
CPE Terminal	**1140 (EoS)**	**1120 (EoS)**	**9611G (EoS)**	**9608 (EoS)**
Software Version	**4.3.12**	**4.3.12**	**7.0.1.1.5**	**7.0.1.1.5**
Point to Point Intercom	No	No	No	No
Shared Line Appearance	No	No	No	No
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)			Yes	Yes
Transport, Protocol, Misc				
SIP Registration Server	IP	IP		
Configuration Server Protocol				
Transport	UDP, TCP	UDP, TCP		
Media	RTP, RTCP, RTCP-XR	RTP, RTCP, RTCP-XR		
Voice Codecs	PCMU, PCMA, G723, G729, G722	PCMU, PCMA, G723, G729, G722		
Video Codecs	No	No		
DNS Lookup	SRV	SRV		
VLAN	Static, DHCP, LLDP	Static, DHCP, LLDP		
QoS/QoE	VLAN, TOS, DSCP	VLAN, TOS, DSCP		
DTMF	RFC 2833, In-band Tones	RFC 2833, In-band Tones		
Bluetooth				
Fax	No	No		
Note: UniStim firmware only.				

Cisco

Cisco 7900 series phones

Cisco 7900 series phones		
CPE Terminal	**7960 (EoS)**	**7940 (EoS)**
Software Version	**8.12**	**8.12**
Voice Essentials		
Ad Hoc Conferencing (Max 3)	No	No
Alias Routing	Yes	Yes
Anonymous Call Rejection	Yes	Yes
Call Forward Always	Yes	Yes
Call Forward Busy	Yes	Yes
Call Forward DND	Yes	Yes
Call Forward No Answer	Yes	Yes
Call Waiting	Yes	Yes
Caller ID Name/Num	Yes	Yes
Caller ID Per Call Block	No	No
Caller ID Perm Block	No	No
Class of Service restrictions	No	No
DTMF Digit Transmission	Yes	Yes
DOD/DID/Non-DID	Yes	Yes
Fax	No	No
Hotline	Yes	Yes
Selective Call Rejection	Yes	Yes
Voicemail	Yes	Yes
Multimedia Office Essentials		
Auto Hold - Receptionist	Yes	Yes
Ad Hoc Conferencing (4-10)	No	No
Advanced Screening (Find Me/ Follow Me)	Yes	Yes
Call Return	Yes	Yes
Call Transfer Blind	Yes	Yes
Call Transfer to Speed dial	Yes	Yes
Call Waiting Disable	Yes	Yes
Configurable Calling Line ID	Yes	Yes

Supported Devices

Cisco 7900 series phones		
CPE Terminal	**7960 (EoS)**	**7940 (EoS)**
Software Version	**8.12**	**8.12**
Do Not Disturb	Yes	Yes
Extension Dialing	Yes	Yes
Instant Messaging	No	No
Music on Hold	Yes	Yes
Network based Global Address Book	No	No
Network Based Personal Address Book	No	No
Private/Public Name & Number Display	Yes	Yes
Reminder Ring	No	No
Video	No	No
Multimedia Office Premium		
Account Codes	Yes	Yes
Authorization Codes	Yes	Yes
Call Park to DN	Yes	Yes
Call Park to System Number	Yes	Yes
Call Park/Retrieval	Yes	Yes
Call Pickup - Group	Yes	Yes
Call Pickup - Targeted	Yes	Yes
Call Pickup - Directed	Yes	Yes
Call Screening - CLID	Yes	Yes
Call Screening - Presence	No	No
Call Screening - Time of Day	Yes	Yes
Call Screening - Call Type	Yes	Yes
Call Transfer Supervisor	Yes	Yes
Deny All Calls	Yes	Yes
Hunt Groups	Yes	Yes
Point to Point Intercom	No	No
Shared Line Appearance	No	No
Short Dialing Codes	Yes	Yes
Uniform Call Distribution (UCD)		

Cisco 7900 series phones		
CPE Terminal	**7960 (EoS)**	**7940 (EoS)**
Software Version	**8.12**	**8.12**
Transport, Protocol, Misc		
SIP Registration Server		
Configuration Server Protocol		
Transport		
Media		
Voice Codecs		
Video Codecs	No	No
DNS Lookup		
VLAN		
QoS/QoE		
DTMF		
Bluetooth		
Fax		

Cisco SPA series phones

Cisco SPA series phones			
CPE Terminal	**504G (EoS)**	**303 (EoS)**	**302D (EoS)**
Software Version	**7.5.2**	**7.5.2**	**7.5.2**
Voice Essentials			
Ad Hoc Conferencing (Max 3)	No	No	No
Alias Routing	Yes	Yes	No
Anonymous Call Rejection	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes
Caller ID Per Call Block	No	No	No
Caller ID Perm Block	No	No	Yes

Cisco SPA series phones			
CPE Terminal	**504G (EoS)**	**303 (EoS)**	**302D (EoS)**
Software Version	**7.5.2**	**7.5.2**	**7.5.2**
Class of Service restrictions	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes
Fax	No	No	No
Hotline	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	No
Voicemail	Yes	Yes	Yes
Multimedia Office Essentials			
Auto Hold - Receptionist	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	No	No	No
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes
Call Return	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	No
Call Waiting Disable	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes
Instant Messaging	No	No	No
Music on Hold	Yes	Yes	Yes
Network based Global Address Book	No	No	No
Network Based Personal Address Book	No	No	No
Private/Public Name & Number Display	Yes	Yes	Yes
Reminder Ring	No	No	No
Video	No	No	No

Cisco SPA series phones			
CPE Terminal	**504G (EoS)**	**303 (EoS)**	**302D (EoS)**
Software Version	**7.5.2**	**7.5.2**	**7.5.2**
Multimedia Office Premium			
Account Codes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes
Call Park/Retrieval	Yes	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes
Call Screening - Presence	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes
Point to Point Intercom	No	No	No
Shared Line Appearance	No	No	No
Short Dialing Codes	Yes	Yes	Yes
Uniform Call Distribution (UCD)			
Transport, Protocol, Misc			
SIP Registration Server			
Configuration Server Protocol			
Transport			
Media			
Voice Codecs			

Cisco SPA series phones			
CPE Terminal	**504G (EoS)**	**303 (EoS)**	**302D (EoS)**
Software Version	**7.5.2**	**7.5.2**	**7.5.2**
Video Codecs	No	No	
DNS Lookup			
VLAN			
QoS/QoE			
DTMF			
Bluetooth			
Fax			

Grandstream

Grandstream GRP260x Devices

Grandstream GRP260x Devices				
Devices	**GRP2601P**	**GRP2602P/W**	**GRP2603P**	**GRP2604P**
Software Version	**1.0.3.42**	**1.0.3.42**	**1.0.3.42**	**1.0.3.42**

Grandstream GRP261x Devices

Grandstream GRP261x Devices					
Devices	**GRP2612/ GRP2612P/W**	**GRP2613/ GRP2614**	**GRP2615/ GRP2616**	**GRP2624**	**GRP2634**
Software Version	**1.0.5.93**	**1.0.5.93**	**1.0.5.93**	**1.0.5.93**	**1.0.5.93**

LG

LG EoS phones

LG EoS phones				
CPE Terminal	**8840 (EoS)**	**8830 (EoS)**	**8820 (EoS)**	**8815 (EoS)**
Software Version	**1.2.17sc_b**	**1.2.17sc_b**	**1.2.17sc_b**	**1.2.17sc_b**
Voice Essentials				
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes
Alias Routing	Yes	Yes	Yes	Yes
Anonymous Call Rejection	Yes	Yes	Yes	Yes

LG EoS phones				
CPE Terminal	**8840 (EoS)**	**8830 (EoS)**	**8820 (EoS)**	**8815 (EoS)**
Software Version	**1.2.17sc_b**	**1.2.17sc_b**	**1.2.17sc_b**	**1.2.17sc_b**
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/ Num	Yes	Yes	Yes	Yes
Caller ID Per Call Block	No	No	No	No
Caller ID Perm Block	No	No	No	No
Class of Service restrictions	No	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	No	No	No	No
Hotline	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Essentials				
Auto Hold - Receptionist	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	Yes

LG EoS phones				
CPE Terminal	**8840 (EoS)**	**8830 (EoS)**	**8820 (EoS)**	**8815 (EoS)**
Software Version	**1.2.17sc_b**	**1.2.17sc_b**	**1.2.17sc_b**	**1.2.17sc_b**
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	No	No	No	No
Network Based Personal Address Book	No	No	No	No
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	Yes	Yes	Yes	Yes
Video	No	No	No	No
Multimedia Office Premium				
Account Codes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes	Yes
Call Park/Retrieval	Yes	Yes	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes

LG EoS phones				
CPE Terminal	**8840 (EoS)**	**8830 (EoS)**	**8820 (EoS)**	**8815 (EoS)**
Software Version	**1.2.17sc_b**	**1.2.17sc_b**	**1.2.17sc_b**	**1.2.17sc_b**
Call Screening - Presence	No	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes
Point to Point Intercom	No	No	No	No
Shared Line Appearance	No	No	No	No
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)				
Transport, Protocol, Misc				
SIP Registration Server	Both	Both	Both	Both
Configuration Server Protocol				
Transport	UDP, TCP	UDP, TCP	UDP, TCP	UDP, TCP
Media	RTP, RTCP	RTP, RTCP	RTP, RTCP	RTP, RTCP
Voice Codecs	PCMU, PCMA, G723, G729, G722, iLBC	PCMU, PCMA, G723, G729, G722, iLBC	PCMU, PCMA, G723, G729, G722, iLBC	PCMU, PCMA, G723, G729, G722, iLBC
Video Codecs	No	No	No	No
DNS Lookup	SRV	SRV	SRV	SRV
VLAN	Static, DHCP, CDP	Static, DHCP, CDP	Static, DHCP, CDP	Static, DHCP, CDP
QoS/QoE	VLAN, TOS	VLAN, TOS	VLAN, TOS	VLAN, TOS
DTMF				
Bluetooth				
Fax	No	No	No	No

SNOM

SNOM 300 and 700 series phones

SNOM 300 and 700 series phones					
CPE Terminal	**300 (EoS)**	**320 (EoS)**	**710 (EoS)**	**720 (EoS)**	**760 (EoS)**
Software Version	**8.4.32**	**8.4.32**	**8.7.3.25.5**	**8.7.3.25.5**	**8.7.3.25.5**
Voice Essentials					
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes	Yes
Alias Routing	Yes	Yes	Yes	Yes	Yes
Anonymous Call Rejection	Yes	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes	Yes	Yes
Caller ID Per Call Block	No	No	No	No	No
Caller ID Perm Block	No	No	No	No	No
Class of Service restrictions	No	No	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes	Yes
Fax	No	No	No	No	No
Hotline	Yes	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes	Yes

SNOM 300 and 700 series phones					
CPE Terminal	**300 (EoS)**	**320 (EoS)**	**710 (EoS)**	**720 (EoS)**	**760 (EoS)**
Software Version	**8.4.32**	**8.4.32**	**8.7.3.25.5**	**8.7.3.25.5**	**8.7.3.25.5**
Voicemail	Yes	Yes	Yes	Yes	Yes
Multimedia Office Essentials					
Auto Hold - Receptionist	Yes	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	No	No	No	No	No
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes	Yes
Network based Global Address Book	No	No	No	No	No
Network Based Personal Address Book	No	No	No	No	No
Private/ Public Name & Number Display	Yes	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No	No
Video	No	No	No	No	No

SNOM 300 and 700 series phones					
CPE Terminal	**300 (EoS)**	**320 (EoS)**	**710 (EoS)**	**720 (EoS)**	**760 (EoS)**
Software Version	**8.4.32**	**8.4.32**	**8.7.3.25.5**	**8.7.3.25.5**	**8.7.3.25.5**
Multimedia Office Premium					
Account Codes	Yes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes	Yes	Yes
Call Park/ Retrieval	Yes	Yes	Yes	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes	Yes
Point to Point Intercom	No	No	No	No	No
Shared Line Appearance	No	No	No	No	No
Short Dialing Codes	Yes	Yes	Yes	Yes	Yes

SNOM 300 and 700 series phones					
CPE Terminal	**300 (EoS)**	**320 (EoS)**	**710 (EoS)**	**720 (EoS)**	**760 (EoS)**
Software Version	**8.4.32**	**8.4.32**	**8.7.3.25.5**	**8.7.3.25.5**	**8.7.3.25.5**
Uniform Call Distribution (UCD)					

Spectralink and Moimstone

Spectralink and Moimstone phones

Spectralink and Moimstone phones			
CPE Terminal	**Spectralink 8440**	**Spectralink Versity**	**Moimstone IP255S (EoS)**
Software Version	**6.2.2**	**6.2.2**	**1.30.510**
Voice Essentials			
Ad Hoc Conferencing (Max 3)	No	No	No
Alias Routing	No	No	No
Anonymous Call Rejection	No	No	Yes
Call Forward Always	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes
Caller ID Per Call Block	No	No	No
Caller ID Perm Block	No	No	No
Class of Service restrictions	No	No	Yes
DTMF Digit Transmission	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes
Fax	No	No	No
Hotline	No	No	No
Selective Call Rejection	No	No	Yes
Voicemail	No	No	Yes

Spectralink and Moimstone phones			
CPE Terminal	**Spectralink 8440**	**Spectralink Versity**	**Moimstone IP255S (EoS)**
Software Version	**6.2.2**	**6.2.2**	**1.30.510**
Multimedia Office Essentials			
Auto Hold - Receptionist	No	No	Yes
Ad Hoc Conferencing (4-10)	No	No	No
Advanced Screening (Find Me/Follow Me)	No	No	Yes
Call Return	No	No	Yes
Call Transfer Blind	No	No	Yes
Call Transfer to Speed dial	No	No	Yes
Call Waiting Disable	No	No	Yes
Configurable Calling Line ID	No	No	Yes
Do Not Disturb	No	No	Yes
Extension Dialing	Yes	Yes	Yes
Instant Messaging	No	No	No
Music on Hold	Yes	Yes	Yes
Network based Global Address Book	No	No	No
Network Based Personal Address Book	No	No	No
Private/Public Name & Number Display	Yes	Yes	Yes
Reminder Ring	No	No	No
Video	No	No	No
Multimedia Office Premium			
Account Codes	No	No	Yes
Authorization Codes	No	No	Yes
Call Park to DN	No	No	Yes
Call Park to System Number	No	No	Yes
Call Park/Retrieval	No	No	Yes

Spectralink and Moimstone phones			
CPE Terminal	**Spectralink 8440**	**Spectralink Versity**	**Moimstone IP255S (EoS)**
Software Version	**6.2.2**	**6.2.2**	**1.30.510**
Call Park With Notification	No	No	
Call Park/Retrieval Single Button	No	No	
Call Pickup - Group	No	No	Yes
Call Pickup - Targeted	No	No	Yes
Call Pickup - Directed	No	No	Yes
Call Screening - CLID	No	No	Yes
Call Screening - Presence	No	No	No
Call Screening - Time of Day	No	No	Yes
Call Screening - Call Type	No	No	Yes
Call Transfer Supervisor	No	No	Yes
Deny All Calls	No	No	Yes
Hunt Groups	No	No	Yes
Point to Point Intercom	No	No	No
Shared Line Appearance	No	No	No
Short Dialing Codes	No	No	No
Uniform Call Distribution (UCD)	No	No	
Transport, Protocol, Misc			
SIP Registration Server	Both	Both	Both
Configuration Server Protocol			
Transport	UDP	UDP	UDP, TCP, TLS
Media			RTP, RTCP, SRTP
Voice Codecs			PCMU, PCMA, G729, G.711.1, G722.1
Video Codecs	No		No
DNS Lookup			A Record, NAPTR, SRV

Spectralink and Moimstone phones			
CPE Terminal	**Spectralink 8440**	**Spectralink Versity**	**Moimstone IP255S (EoS)**
Software Version	**6.2.2**	**6.2.2**	**1.30.510**
VLAN			Static, DHCP
QoS/QoE			VLAN, DSCP
DTMF			RFC 2833, SIP Info
Bluetooth			
Fax	No		No

Yealink

Yealink T series phones

Yealink T series phones			
CPE Terminal	**T52S**	**T54S**	**T56A**
Software Version	**70.83.0.35**	**70.83.0.35**	**58.83.0.50**
Voice Essentials			
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes
Alias Routing	Yes	Yes	Yes
Anonymous Call Rejection	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes
Class of Service restrictions	Yes	Yes	Yes
DTMF Digit Transmission	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes
Fax	No	No	No
Hotline	Yes	Yes	Yes

Yealink T series phones			
CPE Terminal	**T52S**	**T54S**	**T56A**
Software Version	**70.83.0.35**	**70.83.0.35**	**58.83.0.50**
Selective Call Rejection	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes
Multimedia Office Essentials			
Auto Hold - Receptionist	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes
Call Return	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes
Call Transfer to Speed dial	No	No	No
Call Waiting Disable	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes
Instant Messaging	No	No	No
Music on Hold	Yes	Yes	Yes
Network based Global Address Book	No	No	No
Network Based Personal Address Book	No	No	No
Private/Public Name & Number Display	Yes	Yes	Yes
Reminder Ring	Yes	Yes	Yes
Video	Yes	Yes	Yes
Multimedia Office Premium			
Account Codes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes
Call Park to DN			
Call Park to System Number	Yes	Yes	Yes

Yealink T series phones			
CPE Terminal	**T52S**	**T54S**	**T56A**
Software Version	**70.83.0.35**	**70.83.0.35**	**58.83.0.50**
Call Park/Retrieval			
Call Pickup - Group	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes
Call Screening - Presence	Yes	Yes	Yes
Call Screening - Time of Day	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes
Point to Point Intercom			
Shared Line Appearance	No	No	No
Short Dialing Codes	Yes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes	Yes
Transport, Protocol, Misc			
SIP Registration Server	Both	Both	Both
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1
Video Codecs	H.263, H.264, H.264 HP	H.263, H.264, H.264 HP	H.263, H.264, H.264 HP
DNS Lookup			
VLAN			
QoS/QoE			
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info

Yealink T series phones			
CPE Terminal	**T52S**	**T54S**	**T56A**
Software Version	**70.83.0.35**	**70.83.0.35**	**58.83.0.50**
Bluetooth			
Check Sync	Yes	Yes	Yes
Fax			

Gateways

Only the listed Gateways are supported on KBS.

Note: For any questions regarding gateway supportability or adding a gateway to the Integrated or Certified lists, contact your Kandy sales team.

Audiocodes

Audiocodes gateways

Audiocodes gateways			
CPE Gateway	**MP-11x, MP-124**	**MP-20x**	**Mediant 1000**
Software Version	**6.60A.360.004**	**4.4.9_build_111**	
Voice Essentials			
Ad Hoc Conferencing (Max 3)	No	No	
Alias Routing	Yes	Yes	
Anonymous Call Rejection	No	No	
Call Forward Always	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	
Call Forward DND	Yes	Yes	
Call Forward No Answer	Yes	Yes	
Call Waiting	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes
Caller ID Per Call Block	No	No	
Caller ID Perm Block	No	No	
Class of Service restrictions	No	No	

Audiocodes gateways			
CPE Gateway	**MP-11x, MP-124**	**MP-20x**	**Mediant 1000**
Software Version	**6.60A.360.004**	**4.4.9_build_111**	
DTMF Digit Transmission	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes
Fax	Yes	Yes	
Hotline	Yes	Yes	
Selective Call Rejection	Yes	Yes	Yes
Voicemail	Yes	Yes	
Multimedia Office Essentials			
Ad Hoc Conferencing (4-10)	Yes	No	
Advanced Screening (Find Me/Follow Me)	Yes	Yes	
Call Return	Yes	Yes	
Call Trace (Malicious Call Trace)	No	No	
Call Transfer Blind	Yes	Yes	Yes
Call Transfer to Speed dial	No	No	
Call Waiting Disable	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	
Do Not Disturb	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes
Instant Messaging	No	No	
Music on Hold	Yes	Yes	
Network based Global Address Book	No	No	
Network Based Personal Address Book	No	No	
Private/Public Name & Number Display	Yes	Yes	
Reminder Ring	No	No	
Video	No	No	
Multimedia Office Premium			

Kandy Business Solutions

Audiocodes gateways			
CPE Gateway	**MP-11x, MP-124**	**MP-20x**	**Mediant 1000**
Software Version	**6.60A.360.004**	**4.4.9_build_111**	
Account Codes	Yes	Yes	
Assistant Console/ Support	No	No	Yes
Authorization Codes	Yes	Yes	
Call Park to DN	Yes	No	
Call Park to System Number	Yes	No	
Call Park/Retrieval	Yes	No	
Call Park With Notification	No	No	
Call Park/Retrieval Single button	No	No	
Call Pickup - Group	Yes	Yes	
Call Pickup - Targeted	Yes	Yes	
Call Pickup - Directed	Yes	Yes	
Call Screening - CLID	Yes	Yes	
Call Screening - Presence	No	No	
Call Screening - Time of Day	Yes	Yes	
Call Screening - Call Type	Yes	Yes	
Call Transfer Supervisor	Yes	No	Yes
Deny All Calls	Yes	Yes	
Hot desk	No	No	
Hunt Groups	No	No	
Point to Point Intercom	No	No	
Shared Line Appearance	No	No	No
Short Dialing Codes	Yes	Yes	
Uniform Call Distribution (UCD)	No	No	
Transport, Protocol, Misc			
SIP Registration Server			

Audiocodes gateways			
CPE Gateway	**MP-11x, MP-124**	**MP-20x**	**Mediant 1000**
Software Version	**6.60A.360.004**	**4.4.9_build_111**	
Configuration Server Protocol			
Transport			
Media	RTP, RTCP	RTP, RTCP	
Voice Codecs	PCMU, PCMA, G729, G726, G723, G722	PCMU, PCMA, G729, G723	
Video Codecs			
DNS Lookup			
VLAN			
QoS/QoE			
DTMF	RFC 2833, In-band Tones, SIP Info	RFC 2833, In-band Tones, SIP Info	
Bluetooth			
Fax	T.38	T.38	
Check Sync Support			
Gateway info			
Survivability	Yes	No	
SIP Users			
Concurrent Calls			
WAN Interface			
PRI	No	No	
FXO	2/4/8	No	
FXS	2/4/8	2/4	

Cisco, Adtran, and MG

Cisco, Adtran, and MG gateways

Cisco, Adtran, and MG gateways			
CPE Gateway	**Cisco SPA 112 (EoS)**	**Adtran 924**	**MG 3200 (EoS)**
Software Version	**1.3.1**	**R10.7.0.E**	
Voice Essentials			
Ad Hoc Conferencing (Max 3)	No	No	

Cisco, Adtran, and MG gateways			
CPE Gateway	**Cisco SPA 112 (EoS)**	**Adtran 924**	**MG 3200 (EoS)**
Software Version	**1.3.1**	**R10.7.0.E**	
Alias Routing	Yes	Yes	
Anonymous Call Rejection	No	No	
Call Forward Always	Yes	Yes	
Call Forward Busy	Yes	Yes	
Call Forward DND	Yes	Yes	
Call Forward No Answer	Yes	Yes	
Call Waiting	Yes	Yes	
Caller ID Name/Num	Yes	Yes	
Caller ID Per Call Block	No	No	No
Caller ID Perm Block	No	No	No
Class of Service restrictions	No	No	No
DTMF Digit Transmission	Yes	Yes	
DOD/DID/Non-DID	Yes	Yes	
Fax	Yes	Yes	
Hotline	Yes	Yes	
Selective Call Rejection	Yes	Yes	
Voicemail	Yes	Yes	
Multimedia Office Essentials			
Ad Hoc Conferencing (4-10)	No	No	
Advanced Screening (Find Me/Follow Me)	Yes	Yes	
Call Return	Yes	Yes	
Call Transfer Blind	Yes	Yes	
Call Transfer to Speed dial	Yes	Yes	No
Call Waiting Disable			
Configurable Calling Line ID	Yes	Yes	
Do Not Disturb	Yes	Yes	

Cisco, Adtran, and MG gateways			
CPE Gateway	**Cisco SPA 112 (EoS)**	**Adtran 924**	**MG 3200 (EoS)**
Software Version	**1.3.1**	**R10.7.0.E**	
Extension Dialing	Yes	Yes	
Instant Messaging	No	No	No
Music on Hold	Yes	Yes	
Network based Global Address Book	No	No	No
Network Based Personal Address Book	No	No	No
Private/Public Name & Number Display	Yes	Yes	
Reminder Ring	No	No	
Video	No	No	No
Multimedia Office Premium			
Account Codes	Yes	Yes	
Assistant Console/ Support	No	No	No
Authorization Codes	Yes	Yes	
Call Park to DN	No	No	
Call Park to System Number	No	No	No
Call Park/Retrieval	No	No	No
Call Pickup - Group	Yes	Yes	
Call Pickup - Targeted	Yes	Yes	
Call Pickup - Directed	Yes	Yes	
Call Screening - CLID	Yes	Yes	
Call Screening - Presence	No	No	
Call Screening - Time of Day	No	No	
Call Screening - Call Type	No	No	
Call Transfer Supervisor	No	No	
Deny All Calls	Yes	Yes	
Hunt Groups	Yes	Yes	
Point to Point Intercom	No	No	No

Cisco, Adtran, and MG gateways			
CPE Gateway	**Cisco SPA 112 (EoS)**	**Adtran 924**	**MG 3200 (EoS)**
Software Version	**1.3.1**	**R10.7.0.E**	
Shared Line Appearance	No	No	No
Short Dialing Codes	Yes	Yes	
Uniform Call Distribution (UCD)	Yes	Yes	
Transport, Protocol, Misc			
SIP Registration Server	Both	Both	
Configuration Server Protocol			
Transport		UDP only for Proxy TCP/UDP for SIP Trunking	
Media			
Voice Codecs			
Video Codecs			
DNS Lookup			
VLAN			
QoS/QoE			
DTMF	RFC 2833, In-band Tones	RFC 2833, In-band Tones	RFC 2833, In-band Tones
Bluetooth			
Fax	T.38	T.38	T.38
Gateway info			
Survivability		Yes	
SIP Users			
Concurrent Calls			
WAN Interface		T1	
PRI		1	16
FXO		(alt 8)	
FXS	2	24 (alt 16)	

Grandstream

Grandstream GXW 4000 series gateways

Grandstream GXW 4000 series gateways			
CPE Gateway	**GXW4004**	**GXW4008**	**GXW4104**
Software Version	**1.0.1.41**	**1.0.1.41**	**1.4.1.4**
Voice Essentials			
Ad Hoc Conferencing (Max 3)	No	No	No
Alias Routing	No	No	No
Anonymous Call Rejection	No	No	No
Call Forward Always	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	No
Call Forward DND	Yes	Yes	No
Call Forward No Answer	Yes	Yes	No
Call Waiting	Yes	Yes	Yes
Caller ID Name/Num	No	No	Yes
Caller ID Per Call Block	No	No	No
Caller ID Perm Block	No	No	No
Class of Service restrictions	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes
Fax	Yes	Yes	No
Hotline	Yes	Yes	No
Selective Call Rejection	Yes	Yes	Yes
Voicemail	Yes	Yes	No
Multimedia Office Essentials			
Ad Hoc Conferencing (4-10)	No	No	No
Advanced Screening (Find Me/Follow Me)	Yes	Yes	No
Call Return	Yes	Yes	No
Call Transfer Blind	No	No	Yes

Grandstream GXW 4000 series gateways			
CPE Gateway	**GXW4004**	**GXW4008**	**GXW4104**
Software Version	**1.0.1.41**	**1.0.1.41**	**1.4.1.4**
Call Transfer to Speed dial	No	No	No
Call Waiting Disable	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	No
Do Not Disturb	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes
Instant Messaging	No	No	No
Music on Hold	Yes	Yes	na
Network based Global Address Book	No	No	No
Network Based Personal Address Book	No	No	No
Private/Public Name & Number Display	No	No	No
Reminder Ring	No	No	No
Video	No	No	No
Multimedia Office Premium			
Account Codes	Yes	Yes	No
Assistant Console/ Support	No	No	No
Authorization Codes	Yes	Yes	No
Call Park to DN	No	No	No
Call Park to System Number	No	No	No
Call Park/Retrieval	No	No	No
Call Pickup - Group	No	No	No
Call Pickup - Targeted	No	No	No
Call Pickup - Directed	No	No	No
Call Screening - CLID	Yes	Yes	No
Call Screening - Presence	No	No	No
Call Screening - Time of Day	Yes	Yes	No

Grandstream GXW 4000 series gateways			
CPE Gateway	**GXW4004**	**GXW4008**	**GXW4104**
Software Version	**1.0.1.41**	**1.0.1.41**	**1.4.1.4**
Call Screening - Call Type	Yes	Yes	No
Call Transfer Supervisor	Yes	Yes	Yes
Deny All Calls	Yes	Yes	No
Hunt Groups	Yes	Yes	No
Point to Point Intercom	No	No	No
Shared Line Appearance	No	No	No
Short Dialing Codes	No	No	No
Uniform Call Distribution (UCD)	No	No	
Transport, Protocol, Misc			
SIP Registration Server			Both
Configuration Server Protocol			
Transport			
Media			
Voice Codecs			
Video Codecs			
DNS Lookup			
VLAN			
QoS/QoE			
DTMF			
Bluetooth			
Fax			T.38
Gateway info			
Survivability			
SIP Users			
Concurrent Calls			
WAN Interface			
PRI			
FXO			4

Grandstream GXW 4000 series gateways			
CPE Gateway	**GXW4004**	**GXW4008**	**GXW4104**
Software Version	**1.0.1.41**	**1.0.1.41**	**1.4.1.4**
FXS			

Grandstream ATAs

Grandstream ATAs					
Devices	**HT801**	**HT802**	**HT812**	**HT814**	**HT818**
Software Version	**1.0.29.8**	**1.0.29.8**	**1.0.29.8**	**1.0.29.8**	**1.0.29.8**

Mediatrix

Mediatrix gateways

Mediatrix gateways			
CPE Gateway	**Sentinel**	**C710**	**C711**
Software Version	**Dgw2.0.31.571**	**Dgw2.0.26.451**	**Dgw2.0.26.451**
Voice Essentials			
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes
Alias Routing	No	No	No
Anonymous Call Rejection	No	No	No
Call Forward Always	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes
Caller ID Per Call Block	Yes	No	No
Caller ID Perm Block	Yes	No	No
Class of Service restrictions	Yes	No	No
DTMF Digit Transmission	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes

Mediatrix gateways			
CPE Gateway	**Sentinel**	**C710**	**C711**
Software Version	**Dgw2.0.31.571**	**Dgw2.0.26.451**	**Dgw2.0.26.451**
Fax	Yes	Yes	Yes
Hotline	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes
Multimedia Office Essentials			
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	No	No	No
Call Return	Yes	No	No
Call Transfer Blind	Yes	No	No
Call Transfer to Speed dial	No	No	No
Call Waiting Disable	Yes	No	No
Configurable Calling Line ID	No	No	No
Do Not Disturb	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes
Instant Messaging	No	No	No
Music on Hold	Yes	Yes	Yes
Network based Global Address Book	No	No	No
Network Based Personal Address Book	No	No	No
Private/Public Name & Number Display	Yes	Yes	Yes
Reminder Ring	No	No	No
Video	No	No	No
Multimedia Office Premium			
Account Codes	Yes	Yes	Yes
Assistant Console/ Support	No	No	No
Authorization Codes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes

Mediatrix gateways			
CPE Gateway	**Sentinel**	**C710**	**C711**
Software Version	**Dgw2.0.31.571**	**Dgw2.0.26.451**	**Dgw2.0.26.451**
Call Park to System Number	Yes	Yes	Yes
Call Park/Retrieval	Yes	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes
Call Screening - Presence	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes
Point to Point Intercom	No	No	No
Shared Line Appearance	No	No	No
Short Dialing Codes	Yes	Yes	Yes
Uniform Call Distribution (UCD)	No	No	No
Transport, Protocol, Misc			
SIP Registration Server			
Configuration Server Protocol			
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP	RTP, RTCP	RTP, RTCP
Voice Codecs	PCMU, PCMA, G729, G726	PCMU, PCMA, G729, G726	PCMU, PCMA, G729, G726
Video Codecs			
DNS Lookup	SRV	SRV	SRV
VLAN			
QoS/QoE			

Mediatrix gateways

Mediatrix gateways			
CPE Gateway	**Sentinel**	**C710**	**C711**
Software Version	**Dgw2.0.31.571**	**Dgw2.0.26.451**	**Dgw2.0.26.451**
DTMF	RFC 2833, In-band Tones	RFC 2833, In-band Tones	RFC 2833, In-band Tones
Bluetooth			
Fax	T.38	T.38	T.38
Gateway info			
Survivability	Yes		
SIP Users			
Concurrent Calls			
WAN Interface	10/100/1000	10/100	10/100
PRI	8		
FXO	24		
FXS	24	4	8

Mediatrix gateways

Mediatrix gateways			
CPE Gateway	**C730**	**C733**	**C731**
Software Version	**Dgw2.0.26.451**	**Dgw2.0.26.451**	**Dgw2.0.26.451**
Voice Essentials			
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes
Alias Routing	No	No	No
Anonymous Call Rejection	No	No	No
Call Forward Always	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes
Caller ID Per Call Block	No	No	No
Caller ID Perm Block	No	No	No
Class of Service restrictions	No	No	No

Mediatrix gateways			
CPE Gateway	**C730**	**C733**	**C731**
Software Version	**Dgw2.0.26.451**	**Dgw2.0.26.451**	**Dgw2.0.26.451**
DTMF Digit Transmission	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes
Fax	Yes	Yes	Yes
Hotline	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes
Multimedia Office Essentials			
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	No	No	No
Call Return	No	No	No
Call Transfer Blind	No	No	No
Call Transfer to Speed dial	No	No	No
Call Waiting Disable	No	No	No
Configurable Calling Line ID	No	No	No
Do Not Disturb	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes
Instant Messaging	No	No	No
Music on Hold	Yes	Yes	Yes
Network based Global Address Book	No	No	No
Network Based Personal Address Book	No	No	No
Private/Public Name & Number Display	Yes	Yes	Yes
Reminder Ring	No	No	No
Video	No	No	No
Multimedia Office Premium			
Account Codes	Yes	Yes	Yes

Mediatrix gateways			
CPE Gateway	**C730**	**C733**	**C731**
Software Version	**Dgw2.0.26.451**	**Dgw2.0.26.451**	**Dgw2.0.26.451**
Assistant Console/ Support	No	No	No
Authorization Codes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes
Call Park/Retrieval	Yes	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes
Call Screening - Presence	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes
Point to Point Intercom	No	No	No
Shared Line Appearance	No	No	No
Short Dialing Codes	Yes	Yes	Yes
Uniform Call Distribution (UCD)	No	No	No
Transport, Protocol, Misc			
SIP Registration Server			
Configuration Server Protocol			
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP	RTP, RTCP	RTP, RTCP
Voice Codecs	PCMU, PCMA, G729, G726	PCMU, PCMA, G729, G726	PCMU, PCMA, G729, G726

Mediatrix gateways			
CPE Gateway	**C730**	**C733**	**C731**
Software Version	**Dgw2.0.26.451**	**Dgw2.0.26.451**	**Dgw2.0.26.451**
Video Codecs			
DNS Lookup	SRV	SRV	SRV
VLAN			
QoS/QoE			
DTMF	RFC 2833, In-band Tones	RFC 2833, In-band Tones	RFC 2833, In-band Tones
Bluetooth			
Fax	T.38	T.38	T.38
Gateway info			
Survivability			
SIP Users			
Concurrent Calls			
WAN Interface	10/100	10/100	10/100
PRI			
FXO	4	8	4
FXS			4

Ribbon EdgeMarc

EdgeMarc gateways

EdgeMarc gateways				
CPE Gateway	**7000**	**6000**	**4808/4806**	**2900 a/e**
Software Version	**15.8.2**	**15.8.2**	**15.8.2**	**15.8.2**
Voice Essentials				
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes
Alias Routing	Yes	Yes	Yes	Yes
Anonymous Call Rejection	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes

EdgeMarc gateways				
CPE Gateway	**7000**	**6000**	**4808/4806**	**2900 a/e**
Software Version	**15.8.2**	**15.8.2**	**15.8.2**	**15.8.2**
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes	Yes
Class of Service restrictions	No	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	Yes	Yes	Yes	Yes
Hotline	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Essentials				
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes
Advanced Screening (Find Me/ Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Trace (Malicious Call Trace)	No	No	No	No
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging	Yes	Yes	Yes	Yes
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	Yes	Yes	Yes	Yes
Network Based Personal Address Book	Yes	Yes	Yes	Yes
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No

EdgeMarc gateways				
CPE Gateway	**7000**	**6000**	**4808/4806**	**2900 a/e**
Software Version	**15.8.2**	**15.8.2**	**15.8.2**	**15.8.2**
Video	No	No	No	No
Multimedia Office Premium				
Account Codes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes	Yes
Call Park/Retrieval	Yes	Yes	Yes	Yes
Call Park With Notification	Yes	Yes	Yes	Yes
Call Park/Retrieval Single Button	Yes	Yes	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hotdesk	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes
Point to Point Intercom	Yes	Yes	Yes	Yes
Shared Line Appearance	No	No	No	No
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes

EdgeMarc EoS gateways

EdgeMarc EoS gateways				
CPE Gateway	**250W (EoS)**	**4550 (EoS)**	**4552 (EoS)**	**4570 (EoS)**
Voice Essentials				
Ad Hoc Conferencing (Max 3)	No	No	No	No

EdgeMarc EoS gateways				
CPE Gateway	**250W (EoS)**	**4550 (EoS)**	**4552 (EoS)**	**4570 (EoS)**
Voice Essentials				
Alias Routing	Yes	Yes	Yes	Yes
Anonymous Call Rejection	No	No	No	No
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes	Yes
Caller ID Per Call Block	No	No	No	No
Caller ID Perm Block	No	No	No	No
Class of Service restrictions	No	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	Yes	Yes	Yes	Yes
Hotline	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Essentials				
Ad Hoc Conferencing (4-10)	No	No	No	No
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes

EdgeMarc EoS gateways				
CPE Gateway	**250W (EoS)**	**4550 (EoS)**	**4552 (EoS)**	**4570 (EoS)**
Voice Essentials				
Call Transfer to Speed dial	Note	Note	Note	Note
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	No	No	No	No
Network Based Personal Address Book	Yes	Yes	Yes	Yes
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No
Video	No	No	No	No
Multimedia Office Premium				
Account Codes	Yes	Yes	Yes	Yes
Assistant Console/ Support	No	No	No	No
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN	No	No	No	No
Call Park to System Number	No	No	No	No
Call Park/Retrieval	No	No	No	No
Call Pickup - Group	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes

EdgeMarc EoS gateways				
CPE Gateway	**250W (EoS)**	**4550 (EoS)**	**4552 (EoS)**	**4570 (EoS)**
Voice Essentials				
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes
Point to Point Intercom	No	No	No	No
Shared Line Appearance	No	No	No	No
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes
Gateway info				
Survivability	Yes	Yes	Yes	Yes
SIP Users	250	500	500	500
Concurrent Calls	10	70	70	30
WAN Interface	10/100/1000 ADSL, ADSL2, ADSL 2+	10/100	10/100 T1/E1	10/100
PRI				
FXO	1			
FXS	4			8
Note: Depends on the terminal use behind the gateway.				

EdgeMarc EoS gateways

EdgeMarc EoS gateways				
CPE Gateways	**4571 (EoS)**	**4601 (EoS)**	**4603 (EoS)**	**7000**
Voice Essentials				
Ad Hoc Conferencing (Max 3)	No	No	No	No
Alias Routing	Yes	Yes	Yes	Yes
Anonymous Call Rejection	No	No	No	No
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/ Num	Yes	Yes	Yes	Yes
Caller ID Per Call Block	No	No	No	No
Caller ID Perm Block	No	No	No	No
Class of Service restrictions	No	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	Yes	Yes	Yes	Yes
Hotline	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Essentials				
Ad Hoc Conferencing (4-10)	No	No	No	No

EdgeMarc EoS gateways				
CPE Gateways	**4571 (EoS)**	**4601 (EoS)**	**4603 (EoS)**	**7000**
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Note	Note	Note	Note
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	na	na	na	na
Network Based Personal Address Book	Yes	Yes	Yes	Yes
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No
Video	No	No	No	No
Multimedia Office Premium				
Account Codes	Yes	Yes	Yes	Yes
Assistant Console/ Support	No	No	No	No
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN	No	No	No	No
Call Park to System Number	No	No	No	No
Call Park/Retrieval	No	No	No	No

EdgeMarc EoS gateways				
CPE Gateways	**4571 (EoS)**	**4601 (EoS)**	**4603 (EoS)**	**7000**
Call Pickup - Group	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes
Point to Point Intercom	No	No	No	No
Shared Line Appearance	No	No	No	No
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)				
Gateway info				
Survivability	Yes	Yes	Yes	Yes
SIP Users	500	500	500	8000
Concurrent Calls	70	80	80	2000
WAN Interface	10/100 T1/E1	10/100 T1/E2	10/100 T1/E3	
PRI		1		
FXO			2	
FXS			24	
Note: Depends on the terminal use behind the gateway.				

Alerting and Paging

Only the listed Alerting and Paging devices are supported on KBS.

Algo Solutions

Audio and Visual Alerters

Audio and Visual Alerters					
Devices	8028	8138	8180	8182	8188
Software Version	3.4.4	3.4.4	3.4.4	3.4.4	3.4.4

Audio and Visual Alerters - Continued

Audio and Visual Alerters - Continued					
Devices	8189	8190	8190S	8196	8198
Software Version	3.4.4	3.4.4	3.4.4	3.4.4	3.4.4

Intercom/Doorphones

Intercom/Doorphones					
Devices	8028	8036	8039	8063	8201
Software Version	3.4.4	3.4.4	3.4.4	3.4.4	3.4.4

Paging Adaptors

Paging Adaptors		
Devices	8301	8373
Software Version	3.4.4	3.4.4

Voicemail Gateways

Only the listed Voicemail Gateways are supported on KBS.

Note: For any questions regarding voicemail gateway supportability or adding a voicemail gateway to the Integrated or Certified lists, contact your Kandy sales team.

Supported gateways

Supported gateways	
Voicemail Gateway	**AudioCodes Mediant 1000**
Supported Protocols	
T1 Qsig	Yes
T1 CAS/SMDI	Yes
T1 PRI/SMDI	Yes
DTMF	Yes
Supported PBX	
Meridian 11/51/61/81	Yes (Note 1)
CS1000	Yes (Note 1)
SL100/ DMS100	Yes (Note 3)
CS2000	Yes (Note 6)
Avaya Definity	Yes (Note 2)
Avaya S8300	Yes (Note 2)
Avaya Merlin Magix	Yes (Note 2)
NEC NEFAX2400	Yes (Note 4)
Mitel 3000	Yes (Note 1)
IP PBX	Yes (Note 5)
Note 1: T1 QSig is optional.	
Note 2: T1 QSig is optional DTMF is supported.	
Note 3: T1 CAS/SMDI is supported.	

Supported gateways	
Voicemail Gateway	**AudioCodes Mediant 1000**
Note 4: Analog Loops with SMDI using MP118 are an alternative. T1 CAS/SMDI is supported.	
Note 5: IP-PBX must support 3rd party voicemail.	
Note 6: T1 PRI/SMDI is an alternative. T1 CAS/SMDI is supported.	

Soft Clients

Only the listed soft clients are supported.

For any questions regarding soft client supportability or adding a soft client to the Integrated or Certified lists, contact your Kandy sales team.

Smart Office clients

Smart Office clients		
Soft Client	**SO Desktop Clients (Windows & Mac)**	**SO Mobile Clients (iOs & Android)**
Software Version	**3.6.2**	**3.6.2**
Voice Essentials		
Ad Hoc Conferencing (0-16)	Yes	Yes
Alias Routing	Yes	Yes
Anonymous Call Rejection	Yes	Yes
Call Forward Always	Yes	Yes
Call Forward Busy	Yes	Yes
Call Forward DND	Yes	Yes
Call Forward No Answer	Yes	Yes
Call Waiting	Yes	Yes
Caller ID Name/Num	Yes	Yes
Caller ID Per Call Block	Yes	Yes
Caller ID Perm Block	Yes	Yes
Class of Service restrictions	Yes	Yes
DTMF Digit Transmission	Yes	Yes
DOD/DID/Non-DID	Yes	Yes
Fax	No	No
Hotline	No	No
Selective Call Rejection	Yes	Yes

Smart Office clients		
Soft Client	**SO Desktop Clients (Windows & Mac)**	**SO Mobile Clients (iOs & Android)**
Software Version	**3.6.2**	**3.6.2**
Voicemail	Yes	Yes
Multimedia Office Essentials		
Auto Hold - Receptionist	No	No
Ad Hoc Conferencing (0-16)	Yes	Yes
Advanced Screening (Find Me/Follow Me)	Yes	Yes
Call Return	Yes	Yes
Call Transfer Blind	No	Yes
Call Transfer to Speed dial	No	No
Call Waiting Disable	Yes	Yes
Configurable Calling Line ID	Yes	Yes
Do Not Disturb	Yes	Yes
Extension Dialling	Yes	Yes
File Exchange	No	No
Instant Messaging	Yes	Yes
Music on Hold	Yes	Yes
Network based Global Address Book	Yes	Yes
Network Based Personal Address Book	Yes	Yes
Private/Public Name & Number Display	Yes	Yes
Reminder Ring	No	No
Video	Yes	Yes
WhiteBoard	No	No
Multimedia Office Premium		
Account Codes	Yes	Yes
Assistant Console/Support	No	No
Authorization Codes	Yes	Yes
Call Park to DN	Yes	Yes
Call Park to System Number	Yes	Yes

Smart Office clients		
Soft Client	**SO Desktop Clients (Windows & Mac)**	**SO Mobile Clients (iOs & Android)**
Software Version	**3.6.2**	**3.6.2**
Call Park/Retrieval	Yes	No
Call Pickup - Group	No	No
Call Pickup - Targeted	No	No
Call Pickup - Directed	No	No
Call Screening - CLID	Yes	Yes
Call Screening - Presence	Yes	Yes
Call Screening - Time of Day	Yes	Yes
Call Screening - Call Type	Yes	Yes
Call Transfer Supervisor	No	No
Deny All Calls	Yes	Yes
Hunt Groups	Yes	Yes
Point to Point Intercom	No	No
Shared Line Appearance	No	No
Short Dialing Codes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes
Transport, Protocol, Misc		
SIP Registration Server	No	No
Configuration Server Protocol	No	No
Transport		
Media	SRTP	SRTP
Voice Codecs	Opus, G711	Opus, G711
Video Codecs	VP8	VP8
DNS Lookup	No	No
VLAN	No	No
QoS/QoE	No	No
DTMF	Yes	Yes
Bluetooth	Yes	Yes
Fax	No	No