

Kandy Business Solutions
Supported Devices

Release: 53.2 Document Revision: 01.60

kandy.io

Kandy Business Solutions Release: 53.2 Publication: 630-01918-01 Document status: Standard Document release date: 06 July 2022

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What's new for Kandy Business Solutions users in release 53.2

Kandy Business Solutions (KBS) 53.2 includes new, changed, and deprecated features.

To review updates from previous releases, see the Kandy Business Solutions Release Notes (630-03441-01).

Revision 01.60

July 6, 2022. KBS 53.2.

Device Categories Updates

The following Kandy device categories have been changed:

- Certified has been changed to Integrated.
- Supported has been changed to Certified.

The current device categories are:

- **Integrated**: Devices in this category are tested and supported by Kandy and device vendors on an ongoing basis.
- **Certified**: Devices in this category are tested against a particular configuration one-time.
- Non-Supported: Though customers can connect any SIP devices to Kandy, Kandy only supports those that are listed in either Certified or Integrated categories.

Polycom Firmware Updates

Firmware 7.3.0.16841 has been added to the KBS Portal for the following Polycom CCX models:

- CCX 400
- CCX 500
- CCX 600

• CCX 700

Revision 01.59

May 18, 2022. KBS 53.1.

Yealink Device Updates

The Yealink CP965 device with firmware 143.86.0.10 has been added to the KBS Portal.

Phones

KBS has the following policies concerning SIP phones that can be connected to the KBS system. Our preferred usage is Integrated phones. These phones have been interoperability tested and are available for configuration in our Portal. They provide the highest quality user experience.

There are three categories of phones:

- Kandy Integrated Phones in this category are tested and maintained by KBS and the phone vendor. They are integrated to work with the KBS system with the configuration and requirements in our interoperability test plan. Verification testing is performed when new terminal firmware is released or KBS system upgrades are performed. They can be configured in the KBS portal or manually.
- Certified Phones in this category are interoperability tested with the KBS system using a specific configuration and firmware level. These are certified in the tested configuration only and no further testing is done with newer firmware or KBS system upgrades. Any issues or unsupported features found during testing are noted in the configuration guide. They can be configured via the KBS portal or manually.

Note: Not all configuration parameters are supported via the portal generic devices.

 Not Supported – Though customers can connect any SIP phone to KBS, we only support phones that are in the Integrated or Certified categories. While it is possible that some may work with the KBS system the user experience may be lessened.

Note: The KBS support team does not troubleshoot or assist in the configuration of these phones.

IOT Maintenance Program

This is a paid service offering a customer/partner can choose to enhance supportability of their phone. A one-time IOT will be performed on the particular phone and then maintained as needed. Further configuration and/

or verification testing will be performed for terminal firmware upgrades or KBS system upgrades.

The one-time IOT will include:

- SIP Profile creation
- Configuration documentation
- Terminal addition to the portal (phone firmware, device type selection, etc)
- New terminal firmware verification, maximum bi-annual, unless there is a call processing issue corrected by newer firmware
- Verification testing for any major KBS system upgrade
- Customer/partner will supply devices for testing

For any questions regarding phone supportability or adding a device to the Integrated or Certified lists, contact your Kandy sales team.

Kandy Integrated Devices

The following devices are tested and maintained by KBS and the phone vendor.

AudioCodes

AudioCodes 400 series phones

AudioCodes 400 series phones			
CPE Terminal	445/450HD/C450HD	440/430HD	420/405HD
Software Version	3.4.4.1000.52	2.2.16.538	2.2.16.538
Voice Essentials		- -	
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes
Alias Routing	Yes	Yes	Yes
Anonymous Call Rejection	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes

AudioCodes 400 series phones			
CPE Terminal	445/450HD/C450HD	440/430HD	420/405HD
Software Version	3.4.4.1000.52	2.2.16.538	2.2.16.538
Caller ID Perm Block	Yes	Yes	Yes
Class of Service restrictions	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes
Fax	No	No	No
Hotline	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes
Multimedia Office Essenti	ials		
Auto Hold - Receptionist	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes
Call Return	Yes	Yes	Yes
Call Trace (Malicious Call Trace)	No	No	No
Call Transfer Blind	Yes	Yes	Yes
Call Transfer to Speed dial	No	No	No
Call Waiting Disable	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes
Instant Messaging	No	No	No
Music on Hold	Yes	Yes	Yes
Network based Global Address Book	No	No	No
Network Based Personal Address Book	No	No	No

AudioCodes 400 series phones			
CPE Terminal	445/450HD/C450HD	440/430HD	420/405HD
Software Version	3.4.4.1000.52	2.2.16.538	2.2.16.538
Private/Public Name & Number Display	Yes	Yes	Yes
Reminder Ring	No	No	No
Video	No	No	No
Multimedia Office Premiu	m	<u>.</u>	
Account Codes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes
Call Park/Retrieval	Yes	Yes	Yes
Call Park With Notification	Yes	Yes	Yes
Call Park/Retrieval Single Button	Yes	Yes	Yes
Call Pickup – Group	Yes	Yes	Yes
Call Pickup – Targeted	Yes	Yes	Yes
Call Pickup Directed	Yes	Yes	Yes
Call Screening – CLID	Yes	Yes	Yes
Call Screening - Presence	Yes	Yes	Yes
Call Screening - Time of Day	Yes	Yes	Yes
Call Screening (Call Type)	Yes	Yes	Yes
Call Transfer Supv	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes
Hotdesk	No	No	No
Hunt Groups	Yes	Yes	Yes
Point to Point Intercom	No	No	No
Shared Line Appearance	Yes	Yes	No
Short Dialing Codes	Yes	Yes	Yes

AudioCodes 400 series phones			
CPE Terminal	445/450HD/C450HD	440/430HD	420/405HD
Software Version	3.4.4.1000.52	2.2.16.538	2.2.16.538
UCD (Uniform Call Distribution)	No	No	No
Transport, Protocol, Misc	·		
SIP Registration Server	Both	Both	Both
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, SRTP	RTP, RTCP, SRTP	RTP, RTCP, SRTP
Voice Codecs	G722, PCMU, PCMA, OPUS, G729	G722, PCMU, PCMA, OPUS, G729	G722, PCMU, PCMA, OPUS, G729
Video Codecs	No	No	No
DNS Lookup	NAPTR, SRV	NAPTR, SRV	NAPTR, SRV
VLAN	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP
QoS/QoE	TOS	TOS	TOS
DTMF	RFC 2833	RFC 2833	RFC 2833
Bluetooth	Yes	No	No
Fax	No	No	No
Check Sync	Yes	Yes	Yes

Cisco

Cisco 6800 series

Cisco 6800 series	
CPE Terminal	6871/6861/6851/6841/6821
Software Version	11-3-3MPP-377
Voice Essentials	
Ad Hoc Conferencing (Max 3)	Yes
Alias Routing	Yes
Anonymous Call Rejection	Yes
Call Forward Always	Yes
Call Forward Busy	Yes
Call Forward DND	Yes

Cisco 6800 series		
CPE Terminal 6871/6861/6851/6841/6821		
Software Version	11-3-3MPP-377	
Call Forward No Answer	Yes	
Call Waiting	Yes	
Caller ID Name/Num	Yes	
Caller ID Per Call Block	Yes	
Caller ID Perm Block	Yes	
Class of Service restrictions	No	
DTMF Digit Transmission	Yes	
DOD/DID/Non-DID	Yes	
Fax	No	
Hotline	Yes	
Selective Call Rejection	Yes	
Voicemail	Yes	
Multimedia Office Essentials		
Ad Hoc Conferencing (4-10)	Yes	
Advanced Screening (Find Me/Follow Me)	Yes	
Call Return	Yes	
Call Trace (Malicious Call Trace)	No	
Call Transfer Blind	Yes	
Call Transfer to Speed dial	No	
Call Waiting Disable	Yes	
Configurable Calling Line ID	Yes	
Do Not Disturb	Yes	
Extension Dialing	Yes	
Instant Messaging	No	
Music On Hold	Yes	
Network Based Global Address Book	No	
Network Based Personal Address Book	No	
Private/Public Name & Number Display	Yes	
Reminder Ring	No	
Video	No	
Multimedia Office Premium		

Cisco 6800 series		
CPE Terminal 6871/6861/6851/6841/6821		
Software Version	11-3-3MPP-377	
Account Codes	Yes	
Authorization Codes	Yes	
Call Park to DN	Yes	
Call Park to System Number	Yes	
Call Park/Retrieval	Yes	
Call Park With Notification	No	
Call Park/Retrieval Single Button	No	
Call Pickup - Group	Yes	
Call Pickup - Targeted	Yes	
Call Pickup - Directed	Yes	
Call Screening - CLID	Yes	
Call Screening - Presence	Yes	
Call Screening - Time of Day	Yes	
Call Screening - Call Type	Yes	
Call Transfer Supervisor	Yes	
Deny All Calls	Yes	
Hotdesk	Yes	
Hunt Groups	Yes	
Point to Point Intercom	Yes	
Shared Line Appearance	No	
Short Dialing Codes	Yes	
Uniform Call Distribution (UCD)	Yes	
Transport, Protocols, Misc	·	
SIP Registration Server	Both	
Configuration Server Protocol	TFTP, HTTP, HTTPS	
Transport	UDP, TCP, TLS	
Media	RTP, RTCP, SRTP	
Voice Codecs	G722, PCMU, PCMA, OPUS, G729	
Video Codecs	No	
DNS Lookup	NAPTR, SRV	
VLAN	Static, DHCP, LLDP, CDP	

14 Phones

Cisco 6800 series		
CPE Terminal	6871/6861/6851/6841/6821	
Software Version	11-3-3MPP-377	
QoS/QoE	TOS	
DTMF	RFC 2833, In-band Tones, SIP Info	
Bluetooth	No	
Fax	No	
Check Sync Support	Yes	

Cisco 7800 series

Cisco 7800 series		
7861/7841/7821/7811	7832 (Conference)	
11-3-3MPP-377	11-3-3MPP-377	
	!	
Yes	Yes	
No	No	
Yes	Yes	
Yes	Yes	
No	No	
Yes	Yes	
Yes	Yes	
Yes	Yes	
Multimedia Office Essentials		
Yes	Yes	
	11-3-3MPP-377 Yes No Yes Yes	

Cisco 7800 series		
CPE Terminal	7861/7841/7821/7811	7832 (Conference)
Software Version	11-3-3MPP-377	11-3-3MPP-377
Advanced Screening (Find Me/Follow Me)	Yes	Yes
Call Return	Yes	Yes
Call Trace (Malicious Call Trace)	No	No
Call Transfer Blind	Yes	Yes
Call Transfer to Speed Dial	No	No
Call Waiting Disable	Yes	Yes
Configurable Calling Line ID	Yes	Yes
Do Not Disturb	Yes	Yes
Extension Dialing	Yes	Yes
Instant Messaging	No	No
Music on Hold	Yes	Yes
Network based Global Address Book	No	No
Network Based Personal Address Book	No	No
Private/Public Name & Number Display	Yes	Yes
Reminder Ring	No	No
Video	No	No
Multimedia Office Premium		
Account Codes	Yes	Yes
Authorization Codes	Yes	Yes
Call Park to DN	Yes	Yes
Call Park to System Number	Yes	Yes
Call Park/Retrieval	Yes	Yes
Call Park With Notification	No	No
Call Park/Retrieval Single Button	No	No
Call Pickup - Group	Yes	Yes
Call Pickup - Targeted	Yes	Yes
Call Pickup - Directed	Yes	Yes
Call Screening - CLID	Yes	Yes
Call Screening - Presence	Yes	Yes

Cisco 7800 series		
CPE Terminal	7861/7841/7821/7811	7832 (Conference)
Software Version	11-3-3MPP-377	11-3-3MPP-377
Call Screening - Time of Day	Yes	Yes
Call Screening - Call Type	Yes	Yes
Call Transfer Supervisor	Yes	Yes
Deny All Calls	Yes	Yes
Hotdesk	Yes	Yes
Hunt Groups	Yes	Yes
Point to Point Intercom	Yes	Yes
Shared Line Appearance	No	No
Short Dialing Codes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes
Transport, Protocol, Misc		
SIP Registration Server	Both	Both
Configuration Server Protocol	TFTP, HTTP, HTTPS	TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, SRTP	RTP, RTCP, SRTP
Voice Codecs	G722, PCMU, PCMA, OPUS, G729	G722, PCMU, PCMA, OPUS, G729
Video Codecs	No	No
DNS Lookup	NAPTR, SRV	NAPTR, SRV
VLAN	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP
QoS/QoE	TOS	TOS
DTMF	RFC 2833, In-band Tones, SIP Info	RFC 2833, In-band Tones, SIP Info
Bluetooth	No	No
Fax	No	No
Check Sync Support	Yes	Yes

Cisco 8800 series

Cisco 8800 series		
CPE Terminal	8865/8861/8851/8845/8841/8811	8832 (Conference)
Software Version	11-3-3MPP-377	11-3-3MPP-377
Voice Essentials		

Cisco 8800 series				
CPE Terminal	8865/8861/8851/8845/8841/8811	8832 (Conference)		
Software Version	11-3-3MPP-377	11-3-3MPP-377		
Ad Hoc Conferencing (Max 3)	Yes	Yes		
Alias Routing	Yes	Yes		
Anonymous Call Rejection	Yes	Yes		
Call Forward Always	Yes	Yes		
Call Forward Busy	Yes	Yes		
Call Forward DND	Yes	Yes		
Call Forward No Answer	Yes	Yes		
Call Waiting	Yes	Yes		
Caller ID Name/Num	Yes	Yes		
Caller ID Per Call Block	Yes	Yes		
Caller ID Perm Block	Yes	Yes		
Class of Service restrictions	No	No		
DTMF Digit Transmission	Yes	Yes		
DOD/DID/Non-DID	Yes	Yes		
Fax	No	No		
Hotline	Yes	Yes		
Selective Call Rejection	Yes	Yes		
Voicemail	Yes	Yes		
Multimedia Office Essentials				
Ad Hoc Conferencing (4-10)	Yes	Yes		
Advanced Screening (Find Me/ Follow Me)	Yes	Yes		
Call Return	Yes	Yes		
Call Trace (Malicious Call Trace)	No	No		
Call Transfer Blind	Yes	Yes		
Call Transfer to Speed dial	No	No		
Call Waiting Disable	Yes	Yes		
Configurable Calling Line ID	Yes	Yes		
Do Not Disturb	Yes	Yes		
Extension Dialing	Yes	Yes		
Instant Messaging	No	No		

Cisco 8800 series				
CPE Terminal	8865/8861/8851/8845/8841/8811	8832 (Conference)		
Software Version	11-3-3MPP-377	11-3-3MPP-377		
Music on Hold	Yes	Yes		
Network based Global Address Book	No	No		
Network Based Personal Address Book	No	No		
Private/Public Name & Number Display	Yes	Yes		
Reminder Ring	No	No		
Video	8865, 8845	No		
Multimedia Office Premium				
Account Codes	Yes	Yes		
Authorization Codes	Yes	Yes		
Call Park to DN	Yes	Yes		
Call Park to System Number	Yes	Yes		
Call Park/Retrieval	Yes	Yes		
Call Park With Notification	No	No		
Call Park/Retrieval Single Button	No	No		
Call Pickup - Group	Yes	Yes		
Call Pickup - Targeted	Yes	Yes		
Call Pickup - Directed	Yes	Yes		
Call Screening - CLID	Yes	Yes		
Call Screening - Presence	Yes	Yes		
Call Screening - Time of Day	Yes	Yes		
Call Screening - Call Type	Yes	Yes		
Call Transfer Supervisor	Yes	Yes		
Deny All Calls	Yes	Yes		
Hotdesk	Yes	Yes		
Hunt Groups	Yes	Yes		
Point to Point Intercom	Yes	Yes		
Shared Line Appearance	No	No		
Short Dialing Codes	Yes	Yes		
Uniform Call Distribution (UCD)	Yes	Yes		

Cisco 8800 series				
CPE Terminal	8865/8861/8851/8845/8841/8811	8832 (Conference)		
Software Version	11-3-3MPP-377	11-3-3MPP-377		
Transport, Protocol, Misc				
SIP Registration Server	Both	Both		
Configuration Server Protocol	TFTP, HTTP, HTTPS	TFTP, HTTP, HTTPS		
Transport	UDP, TCP, TLS	UDP, TCP, TLS		
Media	RTP, RTCP, SRTP	RTP, RTCP, SRTP		
Voice Codecs	G722, PCMU, PCMA, OPUS, G729	G722, PCMU, PCMA, OPUS, G729		
Video Codecs	H.264 HD	No		
DNS Lookup	NAPTR, SRV	NAPTR, SRV		
VLAN	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP		
QoS/QoE	TOS	TOS		
DTMF	RFC 2833, In-band Tones, SIP Info	RFC 2833, In-band Tones, SIP Info		
Bluetooth	8865, 8861, 8851, 8845	No		
Fax	No	No		
Check Sync Support	Yes	Yes		

Polycom

Polycom CCX phones

CPE Terminal	Software Version
CCX400	7.3.0.16841
CCX500	7.3.0.16841
CCX600	7.3.0.16841
CCX700	7.3.0.16841

Polycom VVX phones

Polycom VVX phone	Polycom VVX phones							
CPE Terminal	1500	600/601	500/501	400/401/410/411				
Software Version	5.9.6.2327	5.9.6.2327 (600) 6.3.1.8427 (601)	5.9.6.2327 (500) 6.3.1.8427 (501)	5.9.6.2327 (400/410) 6.3.1.8427 (401/411)				
Voice Essentials								

Polycom VVX phones					
CPE Terminal	1500	600/601	500/501	400/401/410/411	
Software Version	5.9.6.2327	5.9.6.2327 (600) 6.3.1.8427 (601)	5.9.6.2327 (500) 6.3.1.8427 (501)	5.9.6.2327 (400/410) 6.3.1.8427 (401/411)	
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes	
Alias Routing	Yes	Yes	Yes	Yes	
Anonymous Call Rejection	Yes	Yes	Yes	Yes	
Call Forward Always	Yes	Yes	Yes	Yes	
Call Forward Busy	Yes	Yes	Yes	Yes	
Call Forward DND	Yes	Yes	Yes	Yes	
Call Forward No Answer	Yes	Yes	Yes	Yes	
Call Waiting	Yes	Yes	Yes	Yes	
Caller ID Name/Num	Yes	Yes	Yes	Yes	
Caller ID Per Call Block	Yes	Yes	Yes	Yes	
Caller ID Perm Block	Yes	Yes	Yes	Yes	
Class of Service restrictions	Yes	Yes	Yes	Yes	
DTMF Digit Transmission	Yes	Yes	Yes	Yes	
DOD/DID/Non-DID	Yes	Yes	Yes	Yes	
Fax	No	No	No	No	
Hotline	Yes	Yes	Yes	Yes	
Selective Call Rejection	Yes	Yes	Yes	Yes	
Voicemail	Yes	Yes	Yes	Yes	
Multimedia Office Ess	entials	•	·	- .	
Auto Hold - Receptionist	Yes	Yes	Yes	Yes	
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes	

Polycom VVX phones					
CPE Terminal	1500	600/601	500/501	400/401/410/411	
Software Version	5.9.6.2327	5.9.6.2327 (600) 6.3.1.8427 (601)	5.9.6.2327 (500) 6.3.1.8427 (501)	5.9.6.2327 (400/410) 6.3.1.8427 (401/411)	
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes	
Call Return	Yes	Yes	Yes	Yes	
Call Transfer Blind	Yes	Yes	Yes	Yes	
Call Transfer to Speed dial	Yes	Yes	Yes	Yes	
Call Waiting Disable	Yes	Yes	Yes	Yes	
Configurable Calling Line ID	Yes	Yes	Yes	Yes	
Do Not Disturb	Yes	Yes	Yes	Yes	
Extension Dialing	Yes	Yes	Yes	Yes	
Instant Messaging	No	No	No	No	
Music on Hold	Yes	Yes	Yes	Yes	
Network based Global Address Book	Yes	Yes	Yes	Yes	
Network Based Personal Address Book	Yes	Yes	Yes	Yes	
Private/Public Name & Number Display	Yes	Yes	Yes	Yes	
Reminder Ring	No	No	No	No	
Video	Yes	Yes	Yes	No	
Multimedia Office Pre	mium				
Account Codes	Yes	Yes	Yes	Yes	
Authorization Codes	Yes	Yes	Yes	Yes	
Call Park to DN	Yes	Yes	Yes	Yes	
Call Park to System Number	Yes	Yes	Yes	Yes	
Call Park/Retrieval Single Button	Yes	Yes	Yes	Yes	

Polycom VVX phones					
CPE Terminal	1500	600/601	500/501	400/401/410/411	
Software Version	5.9.6.2327	5.9.6.2327 (600) 6.3.1.8427 (601)	5.9.6.2327 (500) 6.3.1.8427 (501)	5.9.6.2327 (400/410) 6.3.1.8427 (401/411)	
Call Park With Notification	No	Yes	Yes	Yes	
Call Pickup - Group	Yes	Yes	Yes	Yes	
Call Pickup - Targeted	Yes	Yes	Yes	Yes	
Call Pickup - Directed	Yes	Yes	Yes	Yes	
Call Screening - CLID	Yes	Yes	Yes	Yes	
Call Screening - Presence	No	No	No	No	
Call Screening - Time of Day	Yes	Yes	Yes	Yes	
Call Screening - Call Type	Yes	Yes	Yes	Yes	
Call Transfer Supervisor	Yes	Yes	Yes	Yes	
Deny All Calls	Yes	Yes	Yes	Yes	
Hotdesk	No	Yes	Yes	Yes	
Hunt Groups	Yes	Yes	Yes	Yes	
Point to Point Intercom	Yes	Yes	Yes	Yes	
Shared Line Appearance	Yes	Yes	Yes	Yes	
Short Dialing Codes	Yes	Yes	Yes	Yes	
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes	
Transport, Protocol, N	lisc				
SIP Registration Server	Both	Both	Both	Both	
Configuration Server Protocol					
Transport		UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	

Polycom VVX phones				
CPE Terminal	1500	600/601	500/501	400/401/410/411
Software Version	5.9.6.2327	5.9.6.2327 (600)	5.9.6.2327 (500)	5.9.6.2327
		6.3.1.8427 (601)	6.3.1.8427 (501)	(400/410)
				6.3.1.8427 (401/411)
Media	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP- XR, SRTP	RTP, RTCP, RTCP- XR, SRTP	RTP, RTCP, RTCP- XR, SRTP
Voice Codecs	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC, G719, Siren14	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC
Video Codecs	H.261, H.263, H.264	H.263, H.264	H.263, H.264	na
DNS Lookup		NAPTR, SRV	NAPTR, SRV	NAPTR, SRV
VLAN		Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP
QoS/QoE		VLAN, TOS, DSCP	VLAN, TOS, DSCP	VLAN, TOS, DSCP
DTMF		RFC 2833, In-band Tones	RFC 2833, In-band Tones	RFC 2833, In-band Tones
Bluetooth		Yes	No	No
Check Sync	Yes	Yes	Yes	Yes
Fax	No	No	No	No

Polycom VVX phones

Polycom VVX phones					
CPE Terminal	300/301/310/ 311	201	101	450/350/250/ 150	D60
Software Version	5.9.6.2327 (300/310)	6.3.1.8427	6.3.1.8427	6.3.1.8427	5.6.0.18209
	6.3.1.8427 (301/311)				
Voice Essentials			·		
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes	No
Alias Routing	Yes	Yes	Yes	Yes	No
Anonymous Call Rejection	Yes	Yes	Yes	Yes	Yes

Polycom VVX phones					
CPE Terminal	300/301/310/ 311	201	101	450/350/250/ 150	D60
Software Version	5.9.6.2327 (300/310)	6.3.1.8427	6.3.1.8427	6.3.1.8427	5.6.0.18209
	6.3.1.8427 (301/311)				
Call Forward Always	Yes	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes	Yes
Caller ID Name/ Num	Yes	Yes	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes	Yes	Yes
Class of Service restrictions	Yes	Yes	Yes	Yes	Yes
DTMF Digit Transmission	Yes	Yes	Yes	Yes	Yes
DOD/DID/Non- DID	Yes	Yes	Yes	Yes	Yes
Fax	No	No	No	No	No
Hotline	Yes	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes	No
Voicemail	Yes	Yes	Yes	Yes	Yes
Multimedia Office	Essentials				
Auto Hold - Receptionist	Yes	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes	No

Polycom VVX phones					
CPE Terminal	300/301/310/ 311	201	101	450/350/250/ 150	D60
Software Version	5.9.6.2327 (300/310)	6.3.1.8427	6.3.1.8427	6.3.1.8427	5.6.0.18209
	6.3.1.8427 (301/311)				
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes	Yes
Network based Global Address Book	Yes	Yes	Yes	Yes	No
Network Based Personal Address Book	Yes	Yes	Yes	Yes	No
Private/Public Name & Number Display	Yes	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No	No
Video	No	No	No	No	No
Multimedia Office	Premium		·		
Account Codes	Yes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes	Yes

Polycom VVX ph	Polycom VVX phones					
CPE Terminal	300/301/310/ 311	201	101	450/350/250/ 150	D60	
Software Version	5.9.6.2327 (300/310)	6.3.1.8427	6.3.1.8427	6.3.1.8427	5.6.0.18209	
	6.3.1.8427 (301/311)					
Call Park to DN	Yes	Yes	Yes	Yes	Yes	
Call Park to System Number	Yes	Yes	Yes	Yes	Yes	
Call Park/ Retrieval Single Button	Yes	No	No	Yes	No	
Call Park With Notification	Yes	No	No	No	No	
Call Pickup - Group	Yes	Yes	Yes	Yes	Yes	
Call Pickup - Targeted	Yes	Yes	Yes	Yes	Yes	
Call Pickup - Directed	Yes	Yes	Yes	Yes	Yes	
Call Screening - CLID	Yes	Yes	Yes	Yes	Yes	
Call Screening - Presence	No	No	No	No	No	
Call Screening - Time of Day	Yes	Yes	Yes	Yes	Yes	
Call Screening - Call Type	Yes	Yes	Yes	Yes	Yes	
Call Transfer Supervisor	Yes	Yes	Yes	Yes	Yes	
Deny All Calls	Yes	Yes	Yes	Yes	Yes	
Hotdesk	Yes	No	No	Yes	No	
Hunt Groups	Yes	Yes	Yes	Yes	Yes	
Point to Point Intercom	Yes	Yes	Yes	Yes	No	
Shared Line Appearance	Yes	Yes	Yes	Yes	Yes	
Short Dialing Codes	Yes	Yes	Yes	Yes	Yes	

Polycom VVX phones						
CPE Terminal	300/301/310/ 311	201	101	450/350/250/ 150	D60	
Software Version	5.9.6.2327 (300/310)	6.3.1.8427	6.3.1.8427	6.3.1.8427	5.6.0.18209	
	6.3.1.8427 (301/311)					
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes	Yes	
Transport, Protoc	ol, Misc	•		•	•	
SIP Registration Server	Both	Both	Both	Both		
Configuration Server Protocol						
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS		
Media	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP		
Voice Codecs	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	PCMU, PCMA, G729AB, G722, G722.1, G722.1C, iLBC	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC		
Video Codecs	No	No	No	No		
DNS Lookup	NAPTR, SRV	NAPTR, SRV	NAPTR, SRV	NAPTR, SRV		
VLAN	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP		
QoS/QoE	VLAN, TOS, DSCP	VLAN, TOS, DSCP	VLAN, TOS, DSCP	VLAN, TOS, DSCP		
DTMF	RFC 2833, In- band Tones	RFC 2833, In- band Tones	RFC 2833, In- band Tones	RFC 2833, In- band Tones		
Bluetooth	No	No	No	No		
Check Sync	Yes	Yes	Yes	Yes	No	
Fax	No	No	No	No		

Polycom SoundStations

Polycom SoundStations				
CPE Terminal	5000	6000	7000	
Software Version	4.0.15.1009	4.0.15.1009	4.0.15.1009	
Voice Essentials				
Ad Hoc Conferencing (Max 3)	No	No	No	
Alias Routing	Yes	Yes	Yes	
Anonymous Call Rejection	Yes	Yes	Yes	
Call Forward Always	Yes	Yes	Yes	
Call Forward Busy	Yes	Yes	Yes	
Call Forward DND	Yes	Yes	Yes	
Call Forward No Answer	Yes	Yes	Yes	
Call Waiting	Yes	Yes	Yes	
Caller ID Name/Num	Yes	Yes	Yes	
Caller ID Per Call Block	Yes	Yes	Yes	
Caller ID Perm Block	Yes	Yes	Yes	
Class of Service restrictions	Yes	Yes	Yes	
DTMF Digit Transmission	Yes	Yes	Yes	
DOD/DID/Non-DID	Yes	Yes	Yes	
Fax	No	No	No	
Hotline	Yes	Yes	Yes	
Selective Call Rejection	Yes	Yes	Yes	
Voicemail	Yes	Yes	Yes	
Multimedia Office Essenti	als			
Auto Hold - Receptionist	Yes	Yes	Yes	
Ad Hoc Conferencing (4-10)	No	No	No	
Advanced Screening (Find Me/Follow Me)		Yes	Yes	
Call Return	Yes	Yes	Yes	
Call Transfer Blind	Yes	Yes	Yes	

Polycom SoundStations					
CPE Terminal	5000	6000	7000		
Software Version	4.0.15.1009	4.0.15.1009	4.0.15.1009		
Call Transfer to Speed dial	Yes	Yes	Yes		
Call Waiting Disable	Yes	Yes	Yes		
Configurable Calling Line ID	Yes	Yes	Yes		
Do Not Disturb	Yes	Yes	Yes		
Extension Dialing	Yes	Yes	Yes		
Instant Messaging	No	No	No		
Music on Hold	Yes	Yes	Yes		
Network based Global Address Book	Yes	Yes	Yes		
Network Based Personal Address Book	Yes	Yes	Yes		
Private/Public Name & Number Display	Yes	Yes	Yes		
Reminder Ring	No	No	No		
Video	No	No	No		
Multimedia Office Premiu	m	·			
Account Codes	Yes	Yes	Yes		
Authorization Codes	Yes	Yes	Yes		
Call Park to DN	Yes	Yes	Yes		
Call Park to System Number	Yes	Yes	Yes		
Call Park/Retrieval	Yes	Yes	Yes		
Call Pickup - Group	Yes	Yes	Yes		
Call Pickup - Targeted	Yes	Yes	Yes		
Call Pickup - Directed	Yes	Yes	Yes		
Call Screening - CLID	Yes	Yes	Yes		
Call Screening - Presence	No	No	No		
Call Screening - Time of Day	Yes	Yes	Yes		
Call Screening - Call Type	Yes	Yes	Yes		

Polycom SoundStations	Polycom SoundStations				
CPE Terminal	5000	6000	7000		
Software Version	4.0.15.1009	4.0.15.1009	4.0.15.1009		
Call Transfer Supervisor	Yes	Yes	Yes		
Deny All Calls	Yes	Yes	Yes		
Hunt Groups	Yes	Yes	Yes		
Point to Point Intercom	No	No	No		
Shared Line Appearance	Yes	Yes	Yes		
Short Dialing Codes	Yes	Yes	Yes		
Uniform Call Distribution (UCD)	Yes	Yes	Yes		
Transport, Protocol, Misc	·				
SIP Registration Server		Both			
Configuration Server Protocol					
Transport		UDP, TCP, TLS			
Media	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP		
Voice Codecs		PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC			
Video Codecs		No			
DNS Lookup		NAPTR, SRV			
VLAN					
QoS/QoE					
DTMF		RFC 2833, In-band Tones			
Bluetooth					
Check Sync	Yes	Yes	Yes		
Fax		No			

Polycom Trios

Polycom Trios					
CPE Terminal	8300	8500	8800	C60	
Software Version	5.9.1	5.9.2.7553	5.9.2.7553	5.9.5.3153	
Voice Essentials					

Polycom Trios				
CPE Terminal	8300	8500	8800	C60
Software Version	5.9.1	5.9.2.7553	5.9.2.7553	5.9.5.3153
Ad Hoc Conferencing (Max 3)	No	No	No	No
Alias Routing	Yes	Yes	Yes	Yes
Anonymous Call Rejection	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/ Num	Yes	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes	Yes
Class of Service restrictions	Yes	Yes	Yes	Yes
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	No	No	No	No
Hotline	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Es	ssentials	·		
Auto Hold - Receptionist	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	No	No	No	No

Polycom Trios	Polycom Trios					
CPE Terminal	8300	8500	8800	C60		
Software Version	5.9.1	5.9.2.7553	5.9.2.7553	5.9.5.3153		
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes		
Call Return	Yes	Yes	Yes	Yes		
Call Transfer Blind	Yes	Yes	Yes	Yes		
Call Transfer to Speed dial	Yes	Yes	Yes	Yes		
Call Waiting Disable	Yes	Yes	Yes	Yes		
Configurable Calling Line ID	Yes	Yes	Yes	Yes		
Do Not Disturb	Yes	Yes	Yes	Yes		
Extension Dialing	Yes	Yes	Yes	Yes		
Instant Messaging	No	No	No	No		
Music on Hold	Yes	Yes	Yes	Yes		
Network based Global Address Book	Yes	Yes	Yes	Yes		
Network Based Personal Address Book	Yes	Yes	Yes	Yes		
Private/Public Name & Number Display	Yes	Yes	Yes	Yes		
Reminder Ring	No	No	No	No		
Video	No	No	No	No		
Multimedia Office Pr	remium					
Account Codes	Yes	Yes	Yes	Yes		
Authorization Codes	Yes	Yes	Yes	Yes		
Call Park to DN	Yes	Yes	Yes	Yes		
Call Park to System Number	Yes	Yes	Yes	Yes		
Call Park/Retrieval	Yes	Yes	Yes	Yes		
Call Pickup - Group	Yes	Yes	Yes	Yes		

XR, SRTP XR, SRTP XR, SRTP Voice Codecs PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	Polycom Trios				
Call Pickup - TargetedYesYesYesCall Pickup - DirectedYesYesYesYesCall Screening - CLIDYesYesYesYesCall Screening - PresenceNoNoNoNoCall Screening - PresenceYesYesYesYesCall Screening - Ime of DayYesYesYesYesCall Screening - Call Transfer SupervisorYesYesYesCall Transfer SupervisorYesYesYesDeny All CallsYesYesYesPoint to Point IntercomNoNoNoShared Line AppearanceYesYesYesShort Dialing CodesYesYesYesSistribution (UCD)YesYesYesSistribution (UCD)YesYesYesSistribution ServerBothBothBothConfiguration ServerRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPPCMU, PCMA, G729, G722, G72	C60	8800	8500	8300	CPE Terminal
TargetedYesYesYesCall Pickup - DirectedYesYesYesCall Screening - CLIDYesYesYesCall Screening - PresenceNoNoNoCall Screening - Time of DayYesYesYesCall Screening - Call Screening - Call Screening - Call Screening - Call Transfer SupervisorYesYesCall Transfer SupervisorYesYesYesCall Transfer SupervisorYesYesYesDeny All CallsYesYesYesPoint to Point IntercomNoNoNoShared Line AppearanceYesYesYesShort Dialing CodesYesYesYesUniform Call Distribution (UCD)YesYesYesSIP Registration ServerBothBothBothConfiguration Server ProtocolUDP, TCP, TLSUDP, TCP, TLSMediaRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPVoice CodecsPCMU, PCMA, G729, G722, C LIBCPCMU, PCMA, G729, G722, C LIBC	5.9.5.3153	5.9.2.7553	5.9.2.7553	5.9.1	Software Version
DirectedYesYesCall Screening - CLIDNoNoNoCall Screening - PresenceNoNoNoCall Screening - Time of DayYesYesYesCall Screening - Call TypeYesYesYesCall Screening - Call Transfer SupervisorYesYesYesCall Transfer SupervisorYesYesYesDeny All Calls Hunt GroupsYesYesYesPoint to Point IntercomNoNoNoShared Line AppearanceYesYesYesShort Dialing CodesYesYesYesUniform Call Distribution (UCD)YesYesYesSilP Registration ServerBothBothBothServer Configuration Server ProtocolUDP, TCP, TLSUDP, TCP, TLSUDP, TCP, TLSMediaRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPPCMU, PCMA, G729, G722, G722, I, G722, I, EBC	Yes	Yes	Yes	Yes	
CLIDNoNoNoCall Screening - PresenceNoNoNoCall Screening - Call Screening - Call TypeYesYesYesCall Screening - Call Transfer SupervisorYesYesYesCall Transfer SupervisorYesYesYesDeny All CallsYesYesYesHunt GroupsYesYesYesPoint to Point IntercomNoNoNoShared Line AppearanceYesYesYesShort Dialing CodesYesYesYesUniform Call Distribution (UCD)YesYesYesSIP Registration ServerBothBothBothConfiguration Server ProtocolRTP, RTCP, RTCP, XR, SRTPRTP, RTCP, RTCP, XR, SRTPRTP, RTCP, RTCP, XR, SRTPRTP, RTCP, RTCP, XR, SRTPVoice CodecsPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	Yes	Yes	Yes	Yes	
PresenceYesYesCall Screening - Time of DayYesYesYesCall Screening - Call TypeYesYesYesCall Transfer SupervisorYesYesYesDeny All CallsYesYesYesHunt GroupsYesYesYesPoint to Point IntercomNoNoNoShared Line AppearanceYesYesYesShort Dialing CodesYesYesYesUniform Call Distribution (UCD)YesYesYesSlP Registration Server ProtocolBothBothBothConfiguration Server ProtocolRTP, RTCP, RTCP, XR, SRTPRTP, RTCP, RTCP, XR, SRTPRTP, RTCP, RTCP, XR, SRTPRTP, RTCP, RTCP, XR, SRTPVoice CodecsPCMU, PCMA, G729, G722, G722, I, G722, I, G722	Yes	Yes	Yes	Yes	
Time of DayYesYesYesCall Screening - Call TypeYesYesYesCall Transfer SupervisorYesYesYesDeny All CallsYesYesYesHunt GroupsYesYesYesPoint to Point IntercomNoNoNoShared Line AppearanceYesYesYesShort Dialing CodesYesYesYesUniform Call Distribution (UCD)YesYesYesSIP Registration ServerBothBothBothConfiguration Server ProtocolUDP, TCP, TLSUDP, TCP, TLSUDP, TCP, TLSMediaRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	No	No	No	No	
Call TypeYesYesYesCall Transfer SupervisorYesYesYesDeny All CallsYesYesYesHunt GroupsYesYesYesPoint to Point IntercomNoNoNoShared Line AppearanceYesYesYesShort Dialing CodesYesYesYesUniform Call Distribution (UCD)YesYesYesSIP Registration ServerBothBothBothConfiguration Server ProtocolUDP, TCP, TLSUDP, TCP, TLSMediaRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPVoice CodecsPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	Yes	Yes	Yes	Yes	
SupervisorImage: supervisorImage: supervisorImage: supervisorImage: supervisorImage: supervisorDeny All CallsYesYesYesYesHunt GroupsYesYesYesYesPoint to Point IntercomNoNoNoNoShared Line AppearanceYesYesYesYesShared Line AppearanceYesYesYesYesShort Dialing CodesYesYesYesYesUniform Call Distribution (UCD)YesYesYesYesTransport, Protocol, MiscSIP Registration ServerBothBothBothConfiguration Server ProtocolUDP, TCP, TLSUDP, TCP, TLSUDP, TCP, TLSMediaRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPVoice CodecsPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729, G722.1, G722.1C, iLBCPCMU, PCMA, G729.1C, iLBC	Yes	Yes	Yes	Yes	
Hunt GroupsYesYesYesPoint to Point IntercomNoNoNoShared Line AppearanceYesYesYesShort Dialing CodesYesYesYesShort Dialing CodesYesYesYesUniform Call Distribution (UCD)YesYesYesTransport, Protocol, MiscSlP Registration ServerBothBothBothConfiguration Server ProtocolUDP, TCP, TLSUDP, TCP, TLSUDP, TCP, TLSMediaRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPVoice CodecsPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729, G722.1C, iLBCPCMU, PCMA, G729, G722.1C, iLBC	Yes	Yes	Yes	Yes	
Point to Point IntercomNoNoNoShared Line AppearanceYesYesYesShort Dialing CodesYesYesYesShort Dialing CodesYesYesYesUniform Call Distribution (UCD)YesYesYesUniform Call Distribution (UCD)YesYesYesTransport, Protocol, MiscStep Registration ServerBothBothBothConfiguration Server ProtocolUDP, TCP, TLSUDP, TCP, TLSUDP, TCP, TLSMediaRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPVoice CodecsPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729, G722.1C, iLBCPCMU, PCMA, G729, G722.1C, iLBCPCMU, PCMA, G729.1C, iLBC	Yes	Yes	Yes	Yes	Deny All Calls
IntercomIntercomYesShared Line AppearanceYesYesYesShort Dialing CodesYesYesYesShort Dialing CodesYesYesYesUniform Call Distribution (UCD)YesYesYesTransport, Protocol, MiscYesYesYesSIP Registration ServerBothBothBothConfiguration Server ProtocolUDP, TCP, TLSUDP, TCP, TLSUDP, TCP, TLSMediaRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPVoice CodecsPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	Yes	Yes	Yes	Yes	Hunt Groups
AppearanceYesYesShort Dialing CodesYesYesYesUniform Call Distribution (UCD)YesYesYesTransport, Protocol, MiscYesYesSIP Registration ServerBothBothBothConfiguration Server ProtocolImage: Configuration of the server of the server of the serverUDP, TCP, TLSImage: TransportUDP, TCP, TLSUDP, TCP, TLSUDP, TCP, TLSMediaRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPVoice CodecsPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729, G722.1C, iLBCPCMU, PCMA, G729.1, G722.1C, iLBC	No	No	No	No	
CodesYesYesYesUniform Call Distribution (UCD)YesYesYesTransport, Protocol, MiscSIP Registration ServerBothBothBothConfiguration Server ProtocolImage: Configuration of the server ProtocolTransportUDP, TCP, TLSUDP, TCP, TLSUDP, TCP, TLSUDP, TCP, TLSMediaRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPVoice CodecsPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729, G722.1C, iLBCPCMU, PCMA, G729, G722.1C, iLBC	Yes	Yes	Yes	Yes	
Distribution (UCD)Image: Constraint of the serverImage: Constraint of the serverBothBothSIP Registration ServerBothBothBothBothConfiguration Server ProtocolImage: Constraint of the serverImage: Constraint of the serverImage: Constraint of the serverTransportUDP, TCP, TLSUDP, TCP, TLSUDP, TCP, TLSMediaRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPVoice CodecsPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729.1C, iLBCPCMU, PCMA, G722.1C, iLBC	Yes	Yes	Yes	Yes	
SIP Registration ServerBothBothBothConfiguration Server ProtocolImage: Configuration of the server ProtocolImage: Configuration of the server ProtocolImage: Configuration of the server ProtocolTransportUDP, TCP, TLSUDP, TCP, TLSUDP, TCP, TLSUDP, TCP, TLSMediaRTP, RTCP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP- XR, SRTPVoice CodecsPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729.1 G722.1C, iLBCPCMU, PCMA, G722.1 G722.1C, iLBC	Yes	Yes	Yes	Yes	
ServerServerImage: Server ProtocolImage: Server ProtocolTransportUDP, TCP, TLSUDP, TCP, TLSUDP, TCP, TLSMediaRTP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP, RTCP- XR, SRTPVoice CodecsPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729.1C, iLBCPCMU, PCMA, G722.1C, iLBC				Misc	Transport, Protocol,
Server ProtocolUDP, TCP, TLSUDP, TCP, TLSUDP, TCP, TLSTransportUDP, TCP, TLSUDP, TCP, TLSUDP, TCP, TLSMediaRTP, RTCP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP, RTCP- XR, SRTPRTP, RTCP, RTCP, RTCP- XR, SRTPVoice CodecsPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729.1 G722.1C, iLBCPCMU, PCMA, G722.1, G722.1C, iLBC	Both	Both	Both	Both	
MediaRTP, RTCP, RTCP, XR, SRTPRTP, RTCP, RTCP, XR, SRTPRTP, RTCP, RTCP- XR, SRTPVoice CodecsPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBCPCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC					
XR, SRTP XR, SRTP XR, SRTP XR, SRTP Voice Codecs PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	Transport
G729, G722, G722.1, G722.1C, iLBC G722.1, G722.1C, iLBC G722.1, G722.1C, G722.1, G722.1C, iLBC G722.1, G722.1C, iLBC	RTP, RTCP, RTCP- XR, SRTP	RTP, RTCP, RTCP- XR, SRTP			Media
Video Codecs No No No	PCMU, PCMA, G729, G722, G722.1, G722.1C, iLBC	G729, G722, G722.1, G722.1C,	G729, G722, G722.1, G722.1C,	G729, G722, G722.1, G722.1C,	Voice Codecs
	No	No	No	No	Video Codecs

Polycom Trios					
CPE Terminal	8300	8500	8800	C60	
Software Version	5.9.1	5.9.2.7553	5.9.2.7553	5.9.5.3153	
DNS Lookup	NAPTR, SRV	NAPTR, SRV	NAPTR, SRV	NAPTR, SRV	
VLAN					
QoS/QoE					
DTMF	RFC 2833, In-band Tones	RFC 2833, In-band Tones	RFC 2833, In-band Tones	RFC 2833, In-band Tones	
Bluetooth					
Fax	No	No	No	No	
Check Sync	Yes	Yes	Yes	Yes	

Polycom EoS and EoL phones

Polycom EoS and EoL phones					
CPE Terminal	650/560/550/ (EoS)	335/321/331 (EoS)			
Software Version	4.0.15.1009	4.0.15.1009			
Voice Essentials					
Ad Hoc Conferencing (Max 3)	Yes	Yes			
Alias Routing	Yes	Yes			
Anonymous Call Rejection	Yes	Yes			
Call Forward Always	Yes	Yes			
Call Forward Busy	Yes	Yes			
Call Forward DND	Yes	Yes			
Call Forward No Answer	Yes	Yes			
Call Waiting	Yes	Yes			
Caller ID Name/Num	Yes	Yes			
Caller ID Per Call Block	Yes	Yes			
Caller ID Perm Block	Yes	Yes			
Class of Service restrictions	Yes	Yes			
DTMF Digit Transmission	Yes	Yes			
DOD/DID/Non-DID	Yes	Yes			
Fax	No	No			
Hotline	Yes	Yes			
Selective Call Rejection	Yes	Yes			
Voicemail	Yes	Yes			

Polycom EoS and EoL phones			
CPE Terminal	650/560/550/ (EoS)	335/321/331 (EoS)	
Software Version	4.0.15.1009	4.0.15.1009	
Multimedia Office Essentials			
Auto Hold - Receptionist	Yes	Yes	
Ad Hoc Conferencing (4-10)	Yes	Yes	
Advanced Screening (Find Me/ Follow Me)	Yes	Yes	
Call Return	Yes	Yes	
Call Transfer Blind	Yes	Yes	
Call Transfer to Speed dial	Yes	Yes	
Call Waiting Disable	Yes	Yes	
Configurable Calling Line ID	Yes	Yes	
Do Not Disturb	Yes	Yes	
Extension Dialing	Yes	Yes	
Instant Messaging	No	No	
Music on Hold	Yes	Yes	
Network based Global Address Book	Yes	Yes	
Network Based Personal Address Book	Yes	Yes	
Private/Public Name & Number Display	Yes	Yes	
Reminder Ring	No	No	
Video	No	No	
Multimedia Office Premium			
Account Codes	Yes	Yes	
Authorization Codes	Yes	Yes	
Call Park to DN	Yes	Yes	
Call Park to System Number	Yes	Yes	
Call Park/Retrieval	Yes	Yes	
Call Pickup - Group	Yes	Yes	
Call Pickup - Targeted	Yes	Yes	
Call Pickup - Directed	Yes	Yes	
Call Screening - CLID	Yes	Yes	

Polycom EoS and EoL phones		
CPE Terminal	650/560/550/ (EoS)	335/321/331 (EoS)
Software Version	4.0.15.1009	4.0.15.1009
Call Screening - Presence	No	No
Call Screening - Time of Day	Yes	Yes
Call Screening - Call Type	Yes	Yes
Call Transfer Supervisor	Yes	Yes
Deny All Calls	Yes	Yes
Hunt Groups	Yes	Yes
Point to Point Intercom	Yes	Yes
Shared Line Appearance	Yes	Yes
Short Dialing Codes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes
Transport, Protocol, Misc		
SIP Registration Server	Both	Both
Configuration Server Protocol		
Transport	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, RTCP-XR, SRTP	RTP, RTCP, RTCP-XR, SRTP
Voice Codecs	PCMU, PCMA, G729, G722, iLBC	PCMU, PCMA, G729, G722, iLBC
Video Codecs	No	No
DNS Lookup	NAPTR, SRV	NAPTR, SRV
VLAN	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP
QoS/QoE	VLAN, TOS, DSCP	VLAN, TOS, DSCP
DTMF	RFC 2833, In-band Tones	RFC 2833, In-band Tones
Bluetooth		
Check Sync	No	No
Fax	No	No
Yealink

Yealink T5 series phones

Yealink T5 series phones						
CPE Terminal	T53/T53W	T54W	T57W	T58W	T58A	
Software Version	96.86.0.45	96.86.0.45	96.86.0.45	150.86.0.17	58.84.0.10	
Voice Essentials	5		·	·	·	
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes	Yes	
Alias Routing	Yes	Yes	Yes	Yes	Yes	
Anonymous Call Rejection	Yes	Yes	Yes	Yes	Yes	
Call Forward Always	Yes	Yes	Yes	Yes	Yes	
Call Forward Busy	Yes	Yes	Yes	Yes	Yes	
Call Forward DND	Yes	Yes	Yes	Yes	Yes	
Call Forward No Answer	Yes	Yes	Yes	Yes	Yes	
Call Waiting	Yes	Yes	Yes	Yes	Yes	
Caller ID Name/Num	Yes	Yes	Yes	Yes	Yes	
Caller ID Per Call Block	Yes	Yes	Yes	Yes	Yes	
Caller ID Perm Block	Yes	Yes	Yes	Yes	Yes	
Class of Service restrictions	No	No	No	Yes	Yes	
DTMF Digit Transmission	Yes	Yes	Yes	Yes	Yes	
DOD/DID/Non- DID	Yes	Yes	Yes	Yes	Yes	
Fax	No	No	No	No	No	
Hotline	Yes	Yes	Yes	Yes	Yes	
Selective Call Rejection	Yes	Yes	Yes	Yes	Yes	

Yealink T5 series phones						
CPE Terminal	T53/T53W	T54W	T57W	T58W	T58A	
Software Version	96.86.0.45	96.86.0.45	96.86.0.45	150.86.0.17	58.84.0.10	
Voicemail	Yes	Yes	Yes	Yes	Yes	
Multimedia Office	e Essentials					
Auto Hold - Receptionist	Yes	Yes	Yes	Yes	Yes	
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes	Yes	
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes	Yes	
Call Return	Yes	Yes	Yes	Yes	Yes	
Call Transfer Blind	Yes	Yes	Yes	Yes	Yes	
Call Transfer to Speed dial	Yes	Yes	Yes	No	No	
Call Waiting Disable	Yes	Yes	Yes	Yes	Yes	
Configurable Calling Line ID	Yes	Yes	Yes	Yes	Yes	
Do Not Disturb	Yes	Yes	Yes	Yes	Yes	
Extension Dialing	Yes	Yes	Yes	Yes	Yes	
Instant Messaging	Yes	Yes	Yes	No	No	
Music on Hold	Yes	Yes	Yes	Yes	Yes	
Network based Global Address Book	Yes	Yes	Yes	Yes	Yes	
Network Based Personal Address Book	Yes	Yes	Yes	Yes	Yes	
Private/ Public Name & Number Display	Yes	Yes	Yes	Yes	Yes	
Reminder Ring	No	No	No	Yes	Yes	
Video	No	No	No	Yes	Yes	

Yealink T5 series phones						
CPE Terminal	T53/T53W	T54W	T57W	T58W	T58A	
Software Version	96.86.0.45	96.86.0.45	96.86.0.45	150.86.0.17	58.84.0.10	
Multimedia Offic	e Premium					
Account Codes	Yes	Yes	Yes	Yes	Yes	
Authorization Codes	Yes	Yes	Yes	Yes	Yes	
Call Park to DN	Yes	Yes	Yes	No	No	
Call Park to System Number	Yes	Yes	Yes	Yes	Yes	
Call Park/ Retrieval Single Button	Yes	Yes	Yes	No	No	
Call Park With Notification	Yes	Yes	Yes	No	No	
Call Pickup - Group	Yes	Yes	Yes	Yes	Yes	
Call Pickup - Targeted	Yes	Yes	Yes	Yes	Yes	
Call Pickup - Directed	Yes	Yes	Yes	Yes	Yes	
Call Screening - CLID	Yes	Yes	Yes	Yes	Yes	
Call Screening - Presence	No	No	No	Yes	Yes	
Call Screening - Time of Day	Yes	Yes	Yes	Yes	Yes	
Call Screening - Call Type	Yes	Yes	Yes	Yes	Yes	
Call Transfer Supervisor	Yes	Yes	Yes	Yes	Yes	
Deny All Calls	Yes	Yes	Yes	Yes	Yes	
Hotdesk	Yes	Yes	Yes	Yes	No	
Hunt Groups	Yes	Yes	Yes	Yes	Yes	
Point to Point Intercom	Yes	Yes	Yes			
Shared Line Appearance	Yes	Yes	Yes	No	No	

Yealink T5 serie	Yealink T5 series phones						
CPE Terminal	T53/T53W	T54W	T57W	T58W	T58A		
Software Version	96.86.0.45	96.86.0.45	96.86.0.45	150.86.0.17	58.84.0.10		
Short Dialing Codes	Yes	Yes	Yes	Yes	Yes		
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes	Yes		
Transport, Proto	col, Misc			-			
SIP Registration Server	Both	Both	Both	Both	Both		
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS		
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS		
Media	RTP, RTCP, SRTP,	RTP, RTCP, SRTP,	RTP, RTCP, SRTP,	RTP, RTCP, SRTP, RTCP- XR	RTP, RTCP, SRTP, RTCP- XR		
Voice Codecs	PCMU, PCMA, G729, G722	PCMU, PCMA, G729, G722	PCMU, PCMA, G729, G722	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1		
Video Codecs	No	No	No	H.263, H.264, H.264 HP	H.263, H.264, H.264 HP		
DNS Lookup	NAPTR, SRV	NAPTR, SRV	NAPTR, SRV	NAPTR, SRV	NAPTR, SRV		
VLAN	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP	Static, DHCP, LLDP, CDP		
QoS/QoE	DSCP	DSCP	DSCP	DSCP	DSCP		
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info		
Bluetooth	Yes	Yes	Yes	Yes	Yes		
Check Sync	Yes	Yes	Yes	Yes	Yes		
Fax	No	No	No	No	No		

Yealink T4xU series phones

Yealink T4xU series phones						
CPE Terminal SIP-T42U SIP-T43U SIP-T46U SIP-T48U						
Software Version	108.86.0.45	108.86.0.45	108.86.0.45	108.86.0.45		
Voice Essentials	`		·			

Yealink T4xU series phones					
CPE Terminal	SIP-T42U	SIP-T43U	SIP-T46U	SIP-T48U	
Software Version	108.86.0.45	108.86.0.45	108.86.0.45	108.86.0.45	
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes	
Alias Routing	Yes	Yes	Yes	Yes	
Anonymous Call Rejection	Yes	Yes	Yes	Yes	
Call Forward Always	Yes	Yes	Yes	Yes	
Call Forward Busy	Yes	Yes	Yes	Yes	
Call Forward DND	Yes	Yes	Yes	Yes	
Call Forward No Answer	Yes	Yes	Yes	Yes	
Call Waiting	Yes	Yes	Yes	Yes	
Caller ID Name/ Num	Yes	Yes	Yes	Yes	
Caller ID Per Call Block	Yes	Yes	Yes	Yes	
Caller ID Perm Block	Yes	Yes	Yes	Yes	
Class of Service restrictions	No	No	No	No	
DTMF Digit Transmission	Yes	Yes	Yes	Yes	
DOD/DID/Non-DID	Yes	Yes	Yes	Yes	
Fax	No	No	No	No	
Hotline	Yes	Yes	Yes	Yes	
Selective Call Rejection	Yes	Yes	Yes	Yes	
Voicemail	Yes	Yes	Yes	Yes	
Multimedia Office Es	ssentials	•			
Auto Hold - Receptionist	Yes	Yes	Yes	Yes	
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes	

Yealink T4xU serie	Yealink T4xU series phones					
CPE Terminal	SIP-T42U	SIP-T43U	SIP-T46U	SIP-T48U		
Software Version	108.86.0.45	108.86.0.45	108.86.0.45	108.86.0.45		
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes		
Call Return	Yes	Yes	Yes	Yes		
Call Transfer Blind	Yes	Yes	Yes	Yes		
Call Transfer to Speed dial	Yes	Yes	Yes	Yes		
Call Waiting Disable	Yes	Yes	Yes	Yes		
Configurable Calling Line ID	Yes	Yes	Yes	Yes		
Do Not Disturb	Yes	Yes	Yes	Yes		
Extension Dialing	Yes	Yes	Yes	Yes		
Instant Messaging	No	No	No	No		
Music on Hold	Yes	Yes	Yes	Yes		
Network based Global Address Book	Yes	Yes	Yes	Yes		
Network Based Personal Address Book	Yes	Yes	Yes	Yes		
Private/Public Name & Number Display	Yes	Yes	Yes	Yes		
Reminder Ring	No	No	No	No		
Video	No	No	No	No		
Multimedia Office Pr	remium		·			
Account Codes	Yes	Yes	Yes	Yes		
Authorization Codes	Yes	Yes	Yes	Yes		
Call Park to DN	Yes	Yes	Yes	Yes		
Call Park to System Number	Yes	Yes	Yes	Yes		
Call Park/Retrieval Single Button	Yes	Yes	Yes	Yes		

Yealink T4xU series phones					
CPE Terminal	SIP-T42U	SIP-T43U	SIP-T46U	SIP-T48U	
Software Version	108.86.0.45	108.86.0.45	108.86.0.45	108.86.0.45	
Call Pickup - Group	Yes	Yes	Yes	Yes	
Call Pickup - Targeted	Yes	Yes	Yes	Yes	
Call Pickup - Directed	Yes	Yes	Yes	Yes	
Call Screening - CLID	Yes	Yes	Yes	Yes	
Call Screening - Presence	No	No	No	No	
Call Screening - Time of Day	Yes	Yes	Yes	Yes	
Call Screening - Call Type	Yes	Yes	Yes	Yes	
Call Transfer Supervisor	Yes	Yes	Yes	Yes	
Deny All Calls	Yes	Yes	Yes	Yes	
Hotdesk	Yes	Yes	Yes	Yes	
Hunt Groups	Yes	Yes	Yes	Yes	
Point to Point Intercom	Yes	Yes	Yes	Yes	
Shared Line Appearance	Yes	Yes	Yes	Yes	
Short Dialing Codes	Yes	Yes	Yes	Yes	
Uniform Call Distribution (UCD)					
Transport, Protocol,	Misc	•		• •	
SIP Registration Server	Both	Both	Both	Both	
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	
Media	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	

Yealink T4xU series phones					
CPE Terminal	SIP-T42U	SIP-T43U	SIP-T46U	SIP-T48U	
Software Version	108.86.0.45	108.86.0.45	108.86.0.45	108.86.0.45	
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	
Video Codecs	No	No	No	No	
DNS Lookup					
VLAN					
QoS/QoE					
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	
Bluetooth					
Check Sync	Yes	Yes	Yes	Yes	
Fax	No	No	No	No	

Yealink T4xS series phones

Yealink T4xS series phones					
CPE Terminal	SIP-T41S	SIP-T42S	SIP-T46S	SIP-T48S	
Software Version	66.85.0.46	66.85.0.46	66.85.0.46	66.85.0.46	
Voice Essentials					
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes	
Alias Routing	Yes	Yes	Yes	Yes	
Anonymous Call Rejection	Yes	Yes	Yes	Yes	
Call Forward Always	Yes	Yes	Yes	Yes	
Call Forward Busy	Yes	Yes	Yes	Yes	
Call Forward DND	Yes	Yes	Yes	Yes	
Call Forward No Answer	Yes	Yes	Yes	Yes	
Call Waiting	Yes	Yes	Yes	Yes	
Caller ID Name/ Num	Yes	Yes	Yes	Yes	
Caller ID Per Call Block	Yes	Yes	Yes	Yes	

Yealink T4xS series phones				
CPE Terminal	SIP-T41S	SIP-T42S	SIP-T46S	SIP-T48S
Software Version	66.85.0.46	66.85.0.46	66.85.0.46	66.85.0.46
Caller ID Perm Block	Yes	Yes	Yes	Yes
Class of Service restrictions	No	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	No	No	No	No
Hotline	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office E	ssentials	•		
Auto Hold - Receptionist	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	Yes	Yes	Yes	Yes

Yealink T4xS series phones					
CPE Terminal	SIP-T41S	SIP-T42S	SIP-T46S	SIP-T48S	
Software Version	66.85.0.46	66.85.0.46	66.85.0.46	66.85.0.46	
Network Based Personal Address Book	Yes	Yes	Yes	Yes	
Private/Public Name & Number Display	Yes	Yes	Yes	Yes	
Reminder Ring	No	No	No	No	
Video	No	No	No	No	
Multimedia Office Pr	remium			· ·	
Account Codes	Yes	Yes	Yes	Yes	
Authorization Codes	Yes	Yes	Yes	Yes	
Call Park to DN	Yes	Yes	Yes	Yes	
Call Park to System Number	Yes	Yes	Yes	Yes	
Call Park/Retrieval Single Button	Yes	Yes	Yes	Yes	
Call Pickup - Group	Yes	Yes	Yes	Yes	
Call Pickup - Targeted	Yes	Yes	Yes	Yes	
Call Pickup - Directed	Yes	Yes	Yes	Yes	
Call Screening - CLID	Yes	Yes	Yes	Yes	
Call Screening - Presence	No	No	No	No	
Call Screening - Time of Day	Yes	Yes	Yes	Yes	
Call Screening - Call Type	Yes	Yes	Yes	Yes	
Call Transfer Supervisor	Yes	Yes	Yes	Yes	
Deny All Calls	Yes	Yes	Yes	Yes	
Hotdesk	Yes	Yes	Yes	Yes	
Hunt Groups	Yes	Yes	Yes	Yes	

Yealink T4xS serie	Yealink T4xS series phones				
CPE Terminal	SIP-T41S	SIP-T42S	SIP-T46S	SIP-T48S	
Software Version	66.85.0.46	66.85.0.46	66.85.0.46	66.85.0.46	
Point to Point Intercom	Yes	Yes	Yes	Yes	
Shared Line Appearance	Yes	Yes	Yes	Yes	
Short Dialing Codes	Yes	Yes	Yes	Yes	
Uniform Call Distribution (UCD)					
Transport, Protocol,	Misc	·			
SIP Registration Server	Both	Both	Both	Both	
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	
Media	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	
Video Codecs	No	No	No	No	
DNS Lookup					
VLAN					
QoS/QoE					
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	
Bluetooth			Yes		
Check Sync	Yes	Yes	Yes	Yes	
Fax	No	No	No	No	

Yealink T2xG series phones

Yealink T2xG series phones						
CPE Terminal	CPE Terminal SIP-T23G SIP-T27G SIP-T29G					
Software Version	Software Version 44.83.0.50 69.83.0.50 46.83.0.120					
Voice Essentials						

Yealink T2xG series phones				
CPE Terminal	SIP-T23G	SIP-T27G	SIP-T29G	
Software Version	44.83.0.50	69.83.0.50	46.83.0.120	
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	
Alias Routing	Yes	Yes	Yes	
Anonymous Call Rejection	Yes	Yes	Yes	
Call Forward Always	Yes	Yes	Yes	
Call Forward Busy	Yes	Yes	Yes	
Call Forward DND	Yes	Yes	Yes	
Call Forward No Answer	Yes	Yes	Yes	
Call Waiting	Yes	Yes	Yes	
Caller ID Name/Num	Yes	Yes	Yes	
Caller ID Per Call Block	Yes	Yes	Yes	
Caller ID Perm Block	Yes	Yes	Yes	
Class of Service restrictions	No	No	No	
DTMF Digit Transmission	Yes	Yes	Yes	
DOD/DID/Non-DID	Yes	Yes	Yes	
Fax	No	No	No	
Hotline	Yes	Yes	Yes	
Selective Call Rejection	Yes	Yes	Yes	
Voicemail	Yes	Yes	Yes	
Multimedia Office Essenti	als			
Auto Hold - Receptionist	Yes	Yes	Yes	
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	
Call Return	Yes	Yes	Yes	
Call Transfer Blind	Yes	Yes	Yes	
Call Transfer to Speed dial	Yes	Yes	Yes	
Call Waiting Disable	Yes	Yes	Yes	

Yealink T2xG series phones				
CPE Terminal	SIP-T23G	SIP-T27G	SIP-T29G	
Software Version	44.83.0.50	69.83.0.50	46.83.0.120	
Configurable Calling Line ID	Yes	Yes	Yes	
Do Not Disturb	Yes	Yes	Yes	
Extension Dialing	Yes	Yes	Yes	
Instant Messaging	No	No	No	
Music on Hold	Yes	Yes	Yes	
Network based Global Address Book	No	No	No	
Network Based Personal Address Book	No	No	No	
Private/Public Name & Number Display	Yes	Yes	Yes	
Reminder Ring	No	No	No	
Video	No	No	No	
Multimedia Office Premiu	m		,	
Account Codes	Yes	Yes	Yes	
Authorization Codes	Yes	Yes	Yes	
Call Park to DN	Yes	Yes	Yes	
Call Park to System Number	Yes	Yes	Yes	
Call Park/Retrieval	Yes	Yes	Yes	
Call Pickup - Group	Yes	Yes	Yes	
Call Pickup - Targeted	Yes	Yes	Yes	
Call Pickup - Directed	Yes	Yes	Yes	
Call Screening - CLID	Yes	Yes	Yes	
Call Screening - Presence	No	No	No	
Call Screening - Time of Day	Yes	Yes	Yes	
Call Screening - Call Type	Yes	Yes	Yes	
Call Transfer Supervisor	Yes	Yes	Yes	
Deny All Calls	Yes	Yes	Yes	
E911 IM	No	No	No	

Yealink T2xG series pho	Yealink T2xG series phones				
CPE Terminal	SIP-T23G	SIP-T27G	SIP-T29G		
Software Version	44.83.0.50	69.83.0.50	46.83.0.120		
Hunt Groups	Yes	Yes	Yes		
Hotdesk	No	No	No		
Point to Point Intercom	Yes	Yes	Yes		
Shared Line Appearance	No	No	No		
Short Dialing Codes	Yes	Yes	Yes		
Uniform Call Distribution (UCD)	Yes	Yes	Yes		
Transport, Protocol, Misc	•				
SIP Registration Server	Both	Both	Both		
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS		
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS		
Media	RTP, RTCP,, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR		
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1		
Video Codecs	No	No	No		
DNS Lookup					
VLAN					
QoS/QoE					
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info		
Bluetooth					
Check Sync	Yes	Yes	Yes		
Fax	No	No	No		

Yealink T3xG and T4xG series phones

Yealink T3xG and T4xG series phones						
CPE Terminal SIP-T31G/T31P SIP-T33G/T33P SIP-T40G						
Software Version	124.86.0.59	124.86.0.59	76.84.0.90			
Voice Essentials	Voice Essentials					
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes			

Yealink T3xG and T4xG series phones				
CPE Terminal	SIP-T31G/T31P	SIP-T33G/T33P	SIP-T40G	
Software Version	124.86.0.59	124.86.0.59	76.84.0.90	
Alias Routing	Yes	Yes	No	
Anonymous Call Rejection	Yes	Yes	Yes	
Call Forward Always	Yes	Yes	Yes	
Call Forward Busy	Yes	Yes	Yes	
Call Forward DND	Yes	Yes	Yes	
Call Forward No Answer	Yes	Yes	Yes	
Call Waiting	Yes	Yes	Yes	
Caller ID Name/Num	Yes	Yes	Yes	
Caller ID Per Call Block	Yes	Yes	Yes	
Caller ID Perm Block	Yes	Yes	Yes	
Class of Service restrictions	No	No	No	
DTMF Digit Transmission	Yes	Yes	Yes	
DOD/DID/Non-DID	Yes	Yes	Yes	
Fax	No	No	No	
Hotline	Yes	Yes	Yes	
Selective Call Rejection	Yes	Yes	Yes	
Voicemail	Yes	Yes	Yes	
Multimedia Office Essent	ials			
Auto Hold - Receptionist	Yes	Yes	Yes	
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	
Call Return	Yes	Yes	Yes	
Call Trace (Malicious Call Trace)	No	No	No	
Call Transfer Blind	Yes	Yes	Yes	
Call Transfer to Speed dial	Yes	Yes	Yes	
Call Waiting Disable	Yes	Yes	Yes	

Yealink T3xG and T4xG	Yealink T3xG and T4xG series phones				
CPE Terminal	SIP-T31G/T31P	SIP-T33G/T33P	SIP-T40G		
Software Version	124.86.0.59	124.86.0.59	76.84.0.90		
Configurable Calling Line ID	Yes	Yes	Yes		
Do Not Disturb	Yes	Yes	Yes		
Extension Dialing	Yes	Yes	Yes		
Instant Messaging	Yes	Yes	No		
Music on Hold	Yes	Yes	Yes		
Network based Global Address Book	Yes	Yes	Yes		
Network Based Personal Address Book	Yes	Yes	Yes		
Private/Public Name & Number Display	Yes	Yes	Yes		
Reminder Ring	No	No	No		
Video	No	No	No		
Multimedia Office Premiu	m				
Account Codes	Yes	Yes	Yes		
Authorization Codes	Yes	Yes	Yes		
Call Park to DN	Yes	Yes	Yes		
Call Park to System Number	Yes	Yes	Yes		
Call Park/Retrieval	Yes	Yes	Yes		
Call Park With Notification	Yes	Yes	Yes		
Call Park/Retrieval Single Button	Yes	Yes	Yes		
Call Pickup - Group	Yes	Yes	Yes		
Call Pickup - Targeted	Yes	Yes	Yes		
Call Pickup - Directed	Yes	Yes	Yes		
Call Screening - CLID	Yes	Yes	Yes		
Call Screening - Presence	No	No	No		
Call Screening - Time of Day	Yes	Yes	Yes		

Yealink T3xG and T4xG series phones				
CPE Terminal	SIP-T31G/T31P	SIP-T33G/T33P	SIP-T40G	
Software Version	124.86.0.59	124.86.0.59	76.84.0.90	
Call Screening - Call Type	Yes	Yes	Yes	
Call Transfer Supervisor	Yes	Yes	Yes	
Deny All Calls	Yes	Yes	Yes	
E911 IM	Yes	Yes	Yes	
Hunt Groups	Yes	Yes	No	
Hotdesk	Yes	Yes	Yes	
Point to Point Intercom	Yes	Yes	Yes	
Shared Line Appearance	Yes	Yes	Yes	
Short Dialing Codes	Yes	Yes	No	
Uniform Call Distribution (UCD)	Yes	Yes	Yes	
Transport, Protocol, Misc				
SIP Registration Server	Both	Both	Both	
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	
Media	RTP, RTCP, SRTP	RTP, RTCP, SRTP	RTP, RTCP, SRTP, RTCP-XR	
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	
Video Codecs	NA	NA	No	
DNS Lookup				
VLAN				
QoS/QoE				
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	
Bluetooth	No	No		
Check Sync Support	Yes	Yes	Yes	
Fax	NA	NA	No	

Yealink TxP series phones

Yealink TxP series phones								
CPE Terminal	SIP-T19P E2	SIP-T21P E2	T23P	SIP-T40P				
Software Version	53.83.0.50	52.84.0.148	44.83.0.50	54.83.0.50				
Voice Essentials	Voice Essentials							
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes				
Alias Routing	Yes	Yes	Yes	No				
Anonymous Call Rejection	Yes	Yes	Yes	Yes				
Call Forward Always	Yes	Yes	Yes	Yes				
Call Forward Busy	Yes	Yes	Yes	Yes				
Call Forward DND	Yes	Yes	Yes	Yes				
Call Forward No Answer	Yes	Yes	Yes	Yes				
Call Waiting	Yes	Yes	Yes	Yes				
Caller ID Name/ Num	Yes	Yes	Yes	Yes				
Caller ID Per Call Block	Yes	Yes	Yes	Yes				
Caller ID Perm Block	Yes	Yes	Yes	Yes				
Class of Service restrictions	No	No	No	No				
DTMF Digit Transmission	Yes	Yes	Yes	Yes				
DOD/DID/Non-DID	Yes	Yes	Yes	Yes				
Fax	No	No	No	No				
Hotline	Yes	Yes	Yes	Yes				
Selective Call Rejection	Yes	Yes	Yes	Yes				
Voicemail	Yes	Yes	Yes	Yes				
Multimedia Office Es	ssentials		·					
Auto Hold - Receptionist	Yes	Yes	Yes	Yes				

Yealink TxP series phones					
CPE Terminal	SIP-T19P E2	SIP-T21P E2	T23P	SIP-T40P	
Software Version	53.83.0.50	52.84.0.148	44.83.0.50	54.83.0.50	
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes	
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes	
Call Return	Yes	Yes	Yes	Yes	
Call Transfer Blind	Yes	Yes	Yes	Yes	
Call Transfer to Speed dial	No	Yes	Yes	Yes	
Call Waiting Disable	Yes	Yes	Yes	Yes	
Configurable Calling Line ID	Yes	Yes	Yes	Yes	
Do Not Disturb	Yes	Yes	Yes	Yes	
Extension Dialing	Yes	Yes	Yes	Yes	
Instant Messaging	No	No	No	No	
Music on Hold	Yes	Yes	Yes	Yes	
Network based Global Address Book	No	No	No	No	
Network Based Personal Address Book	No	No	No	No	
Private/Public Name & Number Display	Yes	Yes	Yes	Yes	
Reminder Ring	No	No	No	No	
Video	No	No	No	No	
Multimedia Office Premium					
Account Codes	Yes	Yes	Yes	Yes	
Authorization Codes	Yes	Yes	Yes	Yes	
Call Park to DN	Yes	Yes	Yes	Yes	
Call Park to System Number	Yes	Yes	Yes	Yes	

Yealink TxP series	Yealink TxP series phones					
CPE Terminal	SIP-T19P E2	SIP-T21P E2	T23P	SIP-T40P		
Software Version	53.83.0.50	52.84.0.148	44.83.0.50	54.83.0.50		
Call Park/Retrieval	Yes	Yes	Yes	Yes		
Call Pickup - Group	Yes	Yes	Yes	Yes		
Call Pickup - Targeted	Yes	Yes	Yes	Yes		
Call Pickup - Directed	Yes	Yes	Yes	Yes		
Call Screening - CLID	Yes	Yes	Yes	Yes		
Call Screening - Presence	No	No	No	No		
Call Screening - Time of Day	Yes	Yes	Yes	Yes		
Call Screening - Call Type	Yes	Yes	Yes	Yes		
Call Transfer Supervisor	Yes	Yes	Yes	Yes		
Deny All Calls	Yes	Yes	Yes	Yes		
Hotdesk	No	No	No	No		
Hunt Groups	Yes	Yes	Yes	Yes		
Point to Point Intercom	Yes	Yes	Yes	Yes		
Shared Line Appearance	No	No	No	No		
Short Dialing Codes	Yes	Yes	Yes	Yes		
Uniform Call Distribution (UCD)		Yes	Yes	Yes		
Transport, Protocol, Misc						
SIP Registration Server	Both	Both	Both	Both		
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS		
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS		
Media	RTP, RTCP, RTCP- XR, SRTP	RTP, RTCP, RTCP- XR, SRTP	RTP, RTCP , SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR		

Yealink TxP series phones				
CPE Terminal	SIP-T19P E2	SIP-T21P E2	Т23Р	SIP-T40P
Software Version	53.83.0.50	52.84.0.148	44.83.0.50	54.83.0.50
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1
Video Codecs	No	No	No	No
DNS Lookup				
VLAN				
QoS/QoE				
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info
Bluetooth				
Check Sync	Yes	Yes	Yes	Yes
Fax	No	No	No	No

Yealink CP series phones

Yealink CP series phones						
CPE Terminal	CP860	CP920	CP925			
Software Version	37.72.0.6	78.84.0.90	148.86.0.10			
Voice Essentials						
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes			
Alias Routing	No	Yes	Yes			
Anonymous Call Rejection	Yes	Yes	Yes			
Call Forward Always	Yes	Yes	Yes			
Call Forward Busy	Yes	Yes	Yes			
Call Forward DND	Yes	Yes	Yes			
Call Forward No Answer	Yes	Yes	Yes			
Call Waiting	Yes	Yes	Yes			
Caller ID Name/Num	Yes	Yes	Yes			
Caller ID Per Call Block	Yes	Yes	Yes			
Caller ID Perm Block	Yes	Yes	Yes			
Class of Service restrictions	No	Yes	Yes			

Yealink CP series phone	es		
CPE Terminal	CP860	CP920	CP925
Software Version	37.72.0.6	78.84.0.90	148.86.0.10
DTMF Digit Transmission	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes
Fax	No	No	No
Hotline	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes
Multimedia Office Essenti	als	ł	•
Auto Hold - Receptionist	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes
Call Return	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes
Call Transfer to Speed dial	No	No	No
Call Waiting Disable	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes
E911 IM	No	Yes	Yes
Instant Messaging	No	No	No
Music on Hold	Yes	Yes	Yes
Network based Global Address Book	No	Yes	Yes
Network Based Personal Address Book	No	Yes	Yes
Private/Public Name & Number Display	Yes	Yes	Yes
Reminder Ring	No	Yes	Yes
Video	No	No	No

Yealink CP series phones					
CPE Terminal	CP860	CP920	CP925		
Software Version	37.72.0.6	78.84.0.90	148.86.0.10		
Account Codes	Yes	Yes	Yes		
Authorization Codes	Yes	Yes	Yes		
Call Park to DN	Yes	No	No		
Call Park to System Number	Yes	Yes	Yes		
Call Park/Retrieval	Yes	No	No		
Call Pickup - Group	Yes	Yes	Yes		
Call Pickup - Targeted	Yes	Yes	Yes		
Call Pickup - Directed	Yes	Yes	Yes		
Call Screening - CLID	Yes	Yes	Yes		
Call Screening - Presence	Yes	Yes	Yes		
Call Screening - Time of Day	Yes	Yes	Yes		
Call Screening - Call Type	Yes	Yes	Yes		
Call Transfer Supervisor	Yes	Yes	Yes		
Deny All Calls	Yes	Yes	Yes		
Hunt Groups	Yes	Yes	Yes		
Point to Point Intercom	Yes				
Shared Line Appearance	No	No	No		
Short Dialing Codes	Yes	Yes	Yes		
Uniform Call Distribution (UCD)		Yes	Yes		
Transport, Protocol, Misc					
SIP Registration Server	Both	Both	Both		
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS		
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS		
Media	RTP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR		
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1		

Yealink CP series phones				
CPE Terminal	CP860	CP920	CP925	
Software Version	37.72.0.6	78.84.0.90	148.86.0.10	
Video Codecs	No	No	No	
DNS Lookup				
VLAN				
QoS/QoE				
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	
Bluetooth				
Check Sync	No	No	No	
Fax	No	No	No	

Yealink CP series phones (continued)

Yealink CP series p	Yealink CP series phones (continued)				
CPE Terminal	CP930W	CP935W	CP960	CP965	
Software Version	87.83.0.50	149.86.0.10	73.86.0.28	143.86.0.10	
Voice Essentials	•		•		
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes	
Alias Routing	Yes	Yes	Yes	Yes	
Anonymous Call Rejection	Yes	Yes	Yes	Yes	
Call Forward Always	Yes	Yes	Yes	Yes	
Call Forward Busy	Yes	Yes	Yes	Yes	
Call Forward DND	Yes	Yes	Yes	Yes	
Call Forward No Answer	Yes	Yes	Yes	Yes	
Call Waiting	Yes	Yes	Yes	Yes	
Caller ID Name/ Num	Yes	Yes	Yes	Yes	
Caller ID Per Call Block	Yes	Yes	Yes	Yes	
Caller ID Perm Block	Yes	Yes	Yes	Yes	
Class of Service restrictions	Yes	Yes	Yes	Yes	

Yealink CP series	Yealink CP series phones (continued)				
CPE Terminal	CP930W	CP935W	CP960	CP965	
Software Version	87.83.0.50	149.86.0.10	73.86.0.28	143.86.0.10	
DTMF Digit Transmission	Yes	Yes	Yes	Yes	
DOD/DID/Non-DID	Yes	Yes	Yes	Yes	
Fax	No	No	No	No	
Hotline	No	Yes	Yes	Yes	
Selective Call Rejection	Yes	Yes	Yes	Yes	
Voicemail	Yes	Yes	Yes	Yes	
Multimedia Office Es	ssentials	·			
Auto Hold - Receptionist	Yes	Yes	Yes	Yes	
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes	
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes	
Call Return	Yes	Yes	Yes	Yes	
Call Transfer Blind	Yes	Yes	Yes	Yes	
Call Transfer to Speed dial	Yes	No	No	No	
Call Waiting Disable	Yes	Yes	Yes	Yes	
Configurable Calling Line ID	Yes	Yes	Yes	Yes	
Do Not Disturb	Yes	Yes	Yes	Yes	
Extension Dialing	Yes	Yes	Yes	Yes	
E911 IM	No	Yes	No	No	
Instant Messaging	No	No	No	No	
Music on Hold	Yes	Yes	Yes	Yes	
Network based Global Address Book	No	Yes	No	No	
Network Based Personal Address Book	No	Yes	No	No	

Yealink CP series	phones (continu	ed)		
CPE Terminal	CP930W	CP935W	CP960	CP965
Software Version	87.83.0.50	149.86.0.10	73.86.0.28	143.86.0.10
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	Yes	Yes	Yes	Yes
Video	No	No	No	No
Multimedia Office P	remium			
Account Codes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN	No	No	No	No
Call Park to System Number	Yes	Yes	Yes	Yes
Call Park/Retrieval	No	No	No	No
Call Pickup - Group	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	Yes	Yes	Yes	Yes
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes
Point to Point Intercom	Yes			
Shared Line Appearance	No	No	No	No

Yealink CP series phones (continued)				
CPE Terminal	CP930W	CP935W	CP960	CP965
Software Version	87.83.0.50	149.86.0.10	73.86.0.28	143.86.0.10
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes
Transport, Protocol,	Misc			
SIP Registration Server	Both	Both	Both	Both
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS
Media	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1
Video Codecs	No	No	No	No
DNS Lookup				
VLAN				
QoS/QoE				
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info
Bluetooth				
Check Sync	No	No	No	No
Fax	No	No	No	No

Yealink DECT phones

Yealink DECT phones				
CPE Terminal	W52H	W53H	W56H	W59R
Software Version	26.73.0.30 (Handset)	88.85.0.40 (Handset)	61.85.0.20 (Handset)	115.85.0.40 (Handset)
Voice Essentials				
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes
Alias Routing	Yes	Yes	Yes	Yes

Yealink DECT phones				
CPE Terminal	W52H	W53H	W56H	W59R
Software Version	26.73.0.30 (Handset)	88.85.0.40 (Handset)	61.85.0.20 (Handset)	115.85.0.40 (Handset)
Anonymous Call Rejection	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/ Num	Yes	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes	Yes
Class of Service restrictions	Yes	Yes	Yes	Yes
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	No	No	No	No
Hotline	No	No	No	No
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Es	ssentials			· ·
Auto Hold - Receptionist	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes

Yealink DECT phore	nes			
CPE Terminal	W52H	W53H	W56H	W59R
Software Version	26.73.0.30 (Handset)	88.85.0.40 (Handset)	61.85.0.20 (Handset)	115.85.0.40 (Handset)
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	No	No	No	No
Network based Personal Address Book	No	No	No	No
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	Yes	Yes	Yes	Yes
Video	No	No	No	No
Multimedia Office P	remium	l		,
Account Codes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN				
Call Park to System Number	Yes	Yes	Yes	Yes
Call Park/Retrieval				
Call Pickup - Group	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes

Yealink DECT pho	nes				
CPE Terminal	W52H	W53H	W56H	W59R	
Software Version	26.73.0.30 (Handset)	88.85.0.40 (Handset)	61.85.0.20 (Handset)	115.85.0.40 (Handset)	
Call Pickup - Directed	Yes	Yes	Yes	Yes	
Call Screening - CLID	Yes	Yes	Yes	Yes	
Call Screening - Presence	Yes	Yes	Yes	Yes	
Call Screening - Time of Day	Yes	Yes	Yes	Yes	
Call Screening - Call Type	Yes	Yes	Yes	Yes	
Call Transfer Supervisor	Yes	Yes	Yes	Yes	
Deny All Calls	Yes	Yes	Yes	Yes	
Hunt Groups	Yes	Yes	Yes	Yes	
Point to Point Intercom	Yes	Yes	Yes	Yes	
Shared Line Appearance	No	No	No	No	
Short Dialing Codes	Yes	Yes	Yes	Yes	
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes	
Transport, Protocol	, Misc		•		
SIP Registration Server	Both	Both	Both	Both	
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	
Media	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	
Video Codecs	No	No	No	No	
DNS Lookup					
VLAN					

Yealink DECT phones							
CPE Terminal	W52H W53H W56H W59R						
Software Version	26.73.0.30 (Handset)	88.85.0.40 (Handset)	61.85.0.20 (Handset)	115.85.0.40 (Handset)			
QoS/QoE							
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info			
Bluetooth							
Check Sync	No	No	No	No			
Fax	No	No	No	No			

Yealink DECT phones - continued

Yealink DECT phones						
CPE Terminal	W60	W70B	W73H	W80B\W80DM		
Software Version	77.85.0.53 (Base)	146.85.0.36 (Base)	116.85.0.20 (Handset)	103.83.0.121 (Base)		
Voice Essentials	*		•	·		
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes		
Alias Routing	Yes	Yes	Yes	Yes		
Anonymous Call Rejection	Yes	Yes	Yes	Yes		
Call Forward Always	Yes	Yes	Yes	Yes		
Call Forward Busy	Yes	Yes	Yes	Yes		
Call Forward DND	Yes	Yes	Yes	Yes		
Call Forward No Answer	Yes	Yes	Yes	Yes		
Call Waiting	Yes	Yes	Yes	Yes		
Caller ID Name/ Num	Yes	Yes	Yes	Yes		
Caller ID Per Call Block	Yes	Yes	Yes	Yes		
Caller ID Perm Block	Yes	Yes	Yes	Yes		
Class of Service restrictions	Yes	Yes	Yes	Yes		

Yealink DECT phones						
CPE Terminal	W60	W70B	W73H	W80B\W80DM		
Software Version	77.85.0.53 (Base)	146.85.0.36 (Base)	116.85.0.20 (Handset)	103.83.0.121 (Base)		
DTMF Digit Transmission	Yes	Yes	Yes	Yes		
DOD/DID/Non-DID	Yes	Yes	Yes	Yes		
Fax	No	No	No	No		
Hotline	No	No	No	No		
Selective Call Rejection	Yes	Yes	Yes	Yes		
Voicemail	Yes	Yes	Yes	Yes		
Multimedia Office E	ssentials	•				
Auto Hold - Receptionist	Yes	Yes	Yes	Yes		
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes		
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes		
Call Return	Yes	Yes	Yes	Yes		
Call Transfer Blind	Yes	Yes	Yes	Yes		
Call Transfer to Speed dial	Yes	Yes	Yes	Yes		
Call Waiting Disable	Yes	Yes	Yes	Yes		
Configurable Calling Line ID	Yes	Yes	Yes	Yes		
Do Not Disturb	Yes	Yes	Yes	Yes		
Extension Dialing	Yes	Yes	Yes	Yes		
Instant Messaging	No	No	No	No		
Music on Hold	Yes	Yes	Yes	Yes		
Network based Global Address Book	No	No	No	No		
Network based Personal Address Book	No	No	No	No		

Yealink DECT phones						
CPE Terminal	W60	W70B	W73H	W80B\W80DM		
Software Version	77.85.0.53 (Base)	146.85.0.36 (Base)	116.85.0.20 (Handset)	103.83.0.121 (Base)		
Private/Public Name & Number Display	Yes	Yes	Yes	Yes		
Reminder Ring	Yes	Yes	Yes	Yes		
Video	No	No	No	No		
Multimedia Office P	remium					
Account Codes	Yes	Yes	Yes	Yes		
Authorization Codes	Yes	Yes	Yes	Yes		
Call Park to DN						
Call Park to System Number	Yes	Yes	Yes	Yes		
Call Park/Retrieval						
Call Pickup - Group	Yes	Yes	Yes	Yes		
Call Pickup - Targeted	Yes	Yes	Yes	Yes		
Call Pickup - Directed	Yes	Yes	Yes	Yes		
Call Screening - CLID	Yes	Yes	Yes	Yes		
Call Screening - Presence	Yes	Yes	Yes	Yes		
Call Screening - Time of Day	Yes	Yes	Yes	Yes		
Call Screening - Call Type	Yes	Yes	Yes	Yes		
Call Transfer Supervisor	Yes	Yes	Yes	Yes		
Deny All Calls	Yes	Yes	Yes	Yes		
Hunt Groups	Yes	Yes	Yes	Yes		
Point to Point Intercom	Yes	Yes	Yes	Yes		
Shared Line Appearance	No	No	No	No		

Yealink DECT phore	Yealink DECT phones							
CPE Terminal	W60	W70B	W73H	W80B\W80DM				
Software Version	77.85.0.53 (Base)	146.85.0.36 (Base)	116.85.0.20 (Handset)	103.83.0.121 (Base)				
Short Dialing Codes	Yes	Yes	Yes	Yes				
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes				
Transport, Protocol,	Misc			·				
SIP Registration Server	Both	Both	Both	Both				
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS				
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS				
Media	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR				
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1				
Video Codecs	No	No	No	No				
DNS Lookup								
VLAN								
QoS/QoE								
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info				
Bluetooth								
Check Sync	No	No	No	No				
Fax	No	No	No	No				

Yealink EoS and EoL devices

Yealink EoS a	Yealink EoS and EoL devices							
CPE Terminal	SIP-T19P (EoL)	SIP-T21P (EoL)	SIP-T22P (EoL)	SIP-T41P (EoL)	W52P (EoS)	W56P (EoS)		
Software Version	31.72.186.100	34.72.186.100	7.73.0.50	36.83.0.120	25.81.0.78 (Base Firmware) 26.73.0.30 (Handset Firmware)	25.81.0.10 (Base Firmware) 61.80.0.10 (Handset Firmware)		
Voice Essentia	Voice Essentials							

Yealink EoS and EoL devices							
CPE Terminal	SIP-T19P (EoL)	SIP-T21P (EoL)	SIP-T22P (EoL)	SIP-T41P (EoL)	W52P (EoS)	W56P (EoS)	
Software Version	31.72.186.100	34.72.186.100	7.73.0.50	36.83.0.120	25.81.0.78 (Base Firmware) 26.73.0.30 (Handset Firmware)	25.81.0.10 (Base Firmware) 61.80.0.10 (Handset Firmware)	
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes	No	Yes	
Alias Routing	No	No	No	No	No	No	
Anonymous Call Rejection	Yes	Yes	Yes	Yes	Yes	Yes	
Call Forward Always	Yes	Yes	Yes	Yes	Yes	Yes	
Call Forward Busy	Yes	Yes	Yes	Yes	Yes	Yes	
Call Forward DND	Yes	Yes	Yes	Yes	Yes	Yes	
Call Forward No Answer	Yes	Yes	Yes	Yes	Yes	Yes	
Call Waiting	Yes	Yes	Yes	Yes	Yes	Yes	
Caller ID Name/Num	Yes	Yes	Yes	Yes	Yes	Yes	
Caller ID Per Call Block	Yes	Yes	Yes	Yes	Yes	Yes	
Caller ID Perm Block	Yes	Yes	Yes	Yes	Yes	Yes	
Class of Service restrictions	No	No	No	No	No	No	
DTMF Digit Transmission	Yes	Yes	Yes	Yes	Yes	Yes	
DOD/DID/ Non-DID	Yes	Yes	Yes	Yes	Yes	Yes	
Fax	No	No	No	No	No	No	
Hotline	Yes	Yes	Yes	Yes	Yes	Yes	

Yealink EoS a	Yealink EoS and EoL devices							
CPE Terminal	SIP-T19P (EoL)	SIP-T21P (EoL)	SIP-T22P (EoL)	SIP-T41P (EoL)	W52P (EoS)	W56P (EoS)		
Software Version	31.72.186.100	34.72.186.100	7.73.0.50	36.83.0.120	25.81.0.78 (Base Firmware) 26.73.0.30 (Handset Firmware)	25.81.0.10 (Base Firmware) 61.80.0.10 (Handset Firmware)		
Selective Call Rejection	Yes	Yes	Yes	Yes	Yes	Yes		
Voicemail	Yes	Yes	Yes	Yes	Yes	Yes		
Multimedia Of	fice Essentials							
Auto Hold - Receptionist	Yes	Yes	Yes	Yes	Yes	Yes		
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes	No	Yes		
Advanced Screening (Find Me/ Follow Me)	Yes	Yes	Yes	Yes	Yes	Yes		
Call Return	Yes	Yes	Yes	Yes	Yes	Yes		
Call Transfer Blind	Yes	Yes	Yes	Yes	Yes	Yes		
Call Transfer to Speed dial	No	Yes	Yes	Yes	No	No		
Call Waiting Disable	Yes	Yes	Yes	Yes	Yes	Yes		
Configurable Calling Line ID	Yes	Yes	Yes	Yes	Yes	Yes		
Do Not Disturb	Yes	Yes	Yes	Yes	Yes	Yes		
Extension Dialing	Yes	Yes	Yes	Yes	Yes	Yes		
Instant Messaging	No	No	No	No	No	No		
Music on Hold	Yes	Yes	Yes	Yes	Yes	Yes		
Network based Global	No	No	No	No	No	No		
Yealink EoS a	Yealink EoS and EoL devices							
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CPE Terminal	SIP-T19P (EoL)	SIP-T21P (EoL)	SIP-T22P (EoL)	SIP-T41P (EoL)	W52P (EoS)	W56P (EoS)		
Software Version	31.72.186.100	34.72.186.100	7.73.0.50	36.83.0.120	25.81.0.78 (Base Firmware) 26.73.0.30 (Handset Firmware)	25.81.0.10 (Base Firmware) 61.80.0.10 (Handset Firmware)		
Address Book								
Network Based Personal Address Book	No	No	No	No	No	No		
Private/ Public Name & Number Display	Yes	Yes	Yes	Yes	Yes	Yes		
Reminder Ring	No	No	No	Νο	No	No		
Video	No	No	No	No	No	No		
Multimedia Of	fice Premium			•	•	•		
Account Codes	Yes	Yes	Yes	Yes	Yes	Yes		
Authorization Codes	Yes	Yes	Yes	Yes	Yes	Yes		
Call Park to DN	Yes	Yes	Yes	Yes	Yes	Yes		
Call Park to System Number	Yes	Yes	Yes	Yes	Yes	Yes		
Call Park/ Retrieval	Yes	Yes	Yes	No	Yes	Yes		
Call Pickup - Group	Yes	Yes	Yes	Yes	Yes	Yes		
Call Pickup - Targeted	Yes	Yes	Yes	Yes	Yes	Yes		
Call Pickup - Directed	Yes	Yes	Yes	Yes	Yes	Yes		

Yealink EoS a	Yealink EoS and EoL devices							
CPE Terminal	SIP-T19P (EoL)	SIP-T21P (EoL)	SIP-T22P (EoL)	SIP-T41P (EoL)	W52P (EoS)	W56P (EoS)		
Software Version	31.72.186.100	34.72.186.100	7.73.0.50	36.83.0.120	25.81.0.78 (Base Firmware) 26.73.0.30 (Handset Firmware)	25.81.0.10 (Base Firmware) 61.80.0.10 (Handset Firmware)		
Call Screening - CLID	Yes	Yes	Yes	Yes	Yes	Yes		
Call Screening - Presence	No	No	No	No	No	No		
Call Screening - Time of Day	Yes	Yes	Yes	Yes	Yes	Yes		
Call Screening - Call Type	Yes	Yes	Yes	Yes	Yes	Yes		
Call Transfer Supervisor	Yes	Yes	Yes	Yes	Yes	Yes		
Deny All Calls	Yes	Yes	Yes	Yes	Yes	Yes		
Hunt Groups	Yes	Yes	Yes	No	Yes	Yes		
Point to Point Intercom	Yes	Yes	Yes	Yes	Yes	Yes		
Shared Line Appearance	No	No	No	Yes	No	No		
Short Dialing Codes	Yes	Yes	Yes	No	Yes	Yes		
Uniform Call Distribution (UCD)		Yes	Yes	Yes		Yes		
Transport, Pro	tocol, Misc			•				
SIP Registration Server	Both	Both	Both	Both	Both	Both		
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS						

Yealink EoS a	and EoL device	es				
CPE Terminal	SIP-T19P (EoL)	SIP-T21P (EoL)	SIP-T22P (EoL)	SIP-T41P (EoL)	W52P (EoS)	W56P (EoS)
Software Version	31.72.186.100	34.72.186.100	7.73.0.50	36.83.0.120	25.81.0.78 (Base Firmware) 26.73.0.30 (Handset Firmware)	25.81.0.10 (Base Firmware) 61.80.0.10 (Handset Firmware)
Transport	UDP, TCP, TLS	UDP, TCP, TLS				
Media	RTP, SRTP, RTCP-XR	RTP, SRTP, RTCP-XR	RTP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1
Video Codecs	No	No	No	No	No	No
DNS Lookup						
VLAN						
QoS/QoE						
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info				
Bluetooth						
Check Sync	No	No	No	Yes	No	No
Fax	No	No	No	No	No	No

Yealink EoS and EoL devices continued

Yealink EoS and EoL devices continued						
CPE Terminal	SIP-T42G (EoL)	SIP-T46G (EoL)	SIP-T48G (EoL)	SIP VP-T49G (EoL)	T58V (EoL)	
Software Version	29.83.0.120	28.83.0.120	35.83.0.120	51.80.0.100	58.84.0.10	
Voice Essentials						
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes	Yes	
Alias Routing	No	No	No	No	Yes	

Yealink EoS and EoL devices continued							
CPE Terminal	SIP-T42G (EoL)	SIP-T46G (EoL)	SIP-T48G (EoL)	SIP VP-T49G (EoL)	T58V (EoL)		
Software Version	29.83.0.120	28.83.0.120	35.83.0.120	51.80.0.100	58.84.0.10		
Anonymous Call Rejection	Yes	Yes	Yes	Yes	Yes		
Call Forward Always	Yes	Yes	Yes	Yes	Yes		
Call Forward Busy	Yes	Yes	Yes	Yes	Yes		
Call Forward DND	Yes	Yes	Yes	Yes	Yes		
Call Forward No Answer	Yes	Yes	Yes	Yes	Yes		
Call Waiting	Yes	Yes	Yes	Yes	Yes		
Caller ID Name/Num	Yes	Yes	Yes	Yes	Yes		
Caller ID Per Call Block	Yes	Yes	Yes	Yes	Yes		
Caller ID Perm Block	Yes	Yes	Yes	Yes	Yes		
Class of Service restrictions	No	No	No	No	Yes		
DTMF Digit Transmission	Yes	Yes	Yes	Yes	Yes		
DOD/DID/Non- DID	Yes	Yes	Yes	Yes	Yes		
Fax	No	No	No	No	No		
Hotline	Yes	Yes	Yes	Yes	Yes		
Selective Call Rejection	Yes	Yes	Yes	Yes	Yes		
Voicemail	Yes	Yes	Yes	Yes	Yes		
Multimedia Office	e Essentials						
Auto Hold - Receptionist	Yes	Yes	Yes	Yes	Yes		
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes	Yes		

Yealink EoS and EoL devices continued							
CPE Terminal	SIP-T42G (EoL)	SIP-T46G (EoL)	SIP-T48G (EoL)	SIP VP-T49G (EoL)	T58V (EoL)		
Software Version	29.83.0.120	28.83.0.120	35.83.0.120	51.80.0.100	58.84.0.10		
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes	Yes		
Call Return	Yes	Yes	Yes	Yes	Yes		
Call Transfer Blind	Yes	Yes	Yes	Yes	Yes		
Call Transfer to Speed dial	Yes	Yes	Yes	Yes	No		
Call Waiting Disable	Yes	Yes	Yes	Yes	Yes		
Configurable Calling Line ID	Yes	Yes	Yes	Yes	Yes		
Do Not Disturb	Yes	Yes	Yes	Yes	Yes		
Extension Dialing	Yes	Yes	Yes	Yes	Yes		
Instant Messaging	No	No	No	No	No		
Music on Hold	Yes	Yes	Yes	Yes	Yes		
Network based Global Address Book	No	No	No	No	No		
Network Based Personal Address Book	No	No	No	No	No		
Private/ Public Name & Number Display	Yes	Yes	Yes	Yes	Yes		
Reminder Ring	No	No	No	No	Yes		
Video	No	No	No	Yes	Yes		
Multimedia Office	e Premium						
Account Codes	Yes	Yes	Yes	Yes	Yes		
Authorization Codes	Yes	Yes	Yes	Yes	Yes		
Call Park to DN	Yes	Yes	Yes	Yes	No		

CPE Terminal	SIP-T42G	SIP-T46G	SIP-T48G	SIP VP-T49G	T58V (EoL)
	(EoL)	(EoL)	(EoL)	(EoL)	
Software Version	29.83.0.120	28.83.0.120	35.83.0.120	51.80.0.100	58.84.0.10
Call Park to System Number	Yes	Yes	Yes	Yes	Yes
Call Park/ Retrieval	No	No	No	No	No
Call Pickup - Group	Yes	Yes	Yes	Yes	No
Call Pickup - Targeted	Yes	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No	Yes
Call Screening - Time of Day	Yes	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes	Yes
Hunt Groups	No	No	No	No	Yes
Point to Point Intercom	Yes	Yes	Yes	Yes	
Shared Line Appearance	Yes	Yes	Yes	Yes	No
Short Dialing Codes	No	No	No	No	Yes
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes	Yes
Transport, Protocol, Misc				Yes	

Yealink EoS and	Yealink EoS and EoL devices continued						
CPE Terminal	SIP-T42G (EoL)	SIP-T46G (EoL)	SIP-T48G (EoL)	SIP VP-T49G (EoL)	T58V (EoL)		
Software Version	29.83.0.120	28.83.0.120	35.83.0.120	51.80.0.100	58.84.0.10		
Configuration Server Protocol	Both	Both	Both	Both	Both		
Transport	FTP, TFTP, HTTP, HTTPS						
Media	UDP, TCP, TLS						
Voice Codecs	RTP, RTCP, SRTP, RTCP- XR	RTP, RTCP, SRTP, RTCP- XR	RTP, RTCP, SRTP, RTCP- XR	RTP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP- XR		
Video Codecs	PCMU, PCMA, G729, G.711.1, G722.1						
DNS Lookup	No	No	No	H.263, H.264, H.264 HP	H.263, H.264, H.264 HP		
VLAN					NAPTR, SRV		
QoS/QoE					Static, DHCP, LLDP, CDP		
DTMF					DSCP		
Bluetooth	RFC 2833, SIP Info						
Check Sync		Yes			Yes		
Fax	Yes	Yes	Yes	Yes	Yes		
	No	No	No		No		

Certified Devices

These devices are interoperability tested with the KBS system using a specific configuration and firmware level. These are certified in the tested configuration only and no further testing is done with newer firmware or KBS system upgrades.

Aastra

Aastra 6000 series phones

Aastra 6000 series phones						
CPE Terminal	6867i	6865i	6863i	6757i		
Software Version	3.3.1	3.3.1	3.3.1	3.3.1		
Voice Essentials	-					
Ad Hoc Conferencing (Max 3)	No	No	No	No		
Alias Routing	No	No	No	No		
Anonymous Call Rejection	Yes	Yes	Yes	Yes		
Call Forward Always	Yes	Yes	Yes	Yes		
Call Forward Busy	Yes	Yes	Yes	Yes		
Call Forward DND	Yes	Yes	Yes	Yes		
Call Forward No Answer	Yes	Yes	Yes	Yes		
Call Waiting	Yes	Yes	Yes	Yes		
Caller ID Name/ Num	Yes	Yes	Yes	Yes		
Caller ID Per Call Block	No	No	No	No		
Caller ID Perm Block	No	No	No	No		
Class of Service restrictions	Yes	Yes	Yes	Yes		
DTMF Digit Transmission	Yes	Yes	Yes	Yes		
DOD/DID/Non-DID	Yes	Yes	Yes	Yes		
Fax	No	No	No	No		
Hotline	No	No	No	No		
Selective Call Rejection	No	No	No	No		
Voicemail	Yes	Yes	Yes	Yes		
Multimedia Office Es	ssentials		<u>.</u>			
Auto Hold - Receptionist	Yes	Yes	Yes	Yes		

Aastra 6000 series phones						
CPE Terminal	6867i	6865i	6863i	6757i		
Software Version	3.3.1	3.3.1	3.3.1	3.3.1		
Ad Hoc Conferencing (4-10)	No	No	No	No		
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes		
Call Return	Yes	Yes	Yes	Yes		
Call Transfer Blind	Yes	Yes	Yes	Yes		
Call Transfer to Speed dial	Yes	Yes	Yes	Yes		
Call Waiting Disable	Yes	Yes	Yes	Yes		
Configurable Calling Line ID	Yes	Yes	Yes	Yes		
Do Not Disturb	Yes	Yes	Yes	Yes		
Extension Dialing	Yes	Yes	Yes	Yes		
Instant Messaging	No	No	No	No		
Music on Hold	Yes	Yes	Yes	Yes		
Network based Global Address Book	No	No	No	No		
Network Based Personal Address Book	No	No	No	No		
Private/Public Name & Number Display	Yes	Yes	Yes	Yes		
Reminder Ring	No	No	No	No		
Video	No	No	No	No		
Multimedia Office P	remium	I	I	J		
Account Codes	Yes	Yes	Yes	Yes		
Authorization Codes	Yes	Yes	Yes	Yes		
Call Park to DN	Yes	Yes	Yes	Yes		
Call Park to System Number	Yes	Yes	Yes	Yes		

Aastra 6000 series phones						
CPE Terminal	6867i	6865i	6863i	6757i		
Software Version	3.3.1	3.3.1	3.3.1	3.3.1		
Call Park/Retrieval	Yes	Yes	Yes	Yes		
Call Pickup - Group	No	No	No	No		
Call Pickup - Targeted	No	No	No	No		
Call Pickup - Directed	No	No	No	No		
Call Screening - CLID	Yes	Yes	Yes	Yes		
Call Screening - Presence	No	No	No	No		
Call Screening - Time of Day	Yes	Yes	Yes	Yes		
Call Screening - Call Type	Yes	Yes	Yes	Yes		
Call Transfer Supervisor	Yes	Yes	Yes	Yes		
Deny All Calls	Yes	Yes	Yes	Yes		
Hunt Groups	Yes	Yes	Yes	Yes		
Point to Point Intercom	No	No	No	No		
Shared Line Appearance	No	No	No	No		
Short Dialing Codes	Yes	Yes	Yes	Yes		
Uniform Call Distribution (UCD)						

Avaya

Avaya 1100 and 1200 series phones

Avaya 1100 and 1200 series phones						
CPE Terminal 1230 1220						
Software Version	4.3.12	4.3.12				
Voice Essentials	Voice Essentials					
Ad Hoc Conferencing (Max 3)	Yes	Yes				

Avaya 1100 and 1200 series phones			
CPE Terminal	1230	1220	
Software Version	4.3.12	4.3.12	
Alias Routing	Yes	Yes	
Anonymous Call Rejection	Yes	Yes	
Call Forward Always	Yes	Yes	
Call Forward Busy	Yes	Yes	
Call Forward DND	Yes	Yes	
Call Forward No Answer	Yes	Yes	
Call Waiting	Yes	Yes	
Caller ID Name/Num	Yes	Yes	
Caller ID Per Call Block	No	No	
Caller ID Perm Block	No	No	
Class of Service restrictions	No	No	
DTMF Digit Transmission	Yes	Yes	
DOD/DID/Non-DID	Yes	Yes	
Fax	No	No	
Hotline	Yes	Yes	
Selective Call Rejection	Yes	Yes	
Voicemail	Yes	Yes	
Multimedia Office Essentials	·		
Auto Hold - Receptionist	Yes	Yes	
Ad Hoc Conferencing (4-10)	Yes	Yes	
Advanced Screening (Find Me/ Follow Me)	Yes	Yes	
Call Return	Yes	Yes	
Call Transfer Blind	Yes	Yes	
Call Transfer to Speed dial	Yes	Yes	
Call Waiting Disable	Yes	Yes	
Configurable Calling Line ID	Yes	Yes	
Do Not Disturb	Yes	Yes	
Extension Dialing	Yes	Yes	
Instant Messaging			
Music on Hold	Yes	Yes	

Avaya 1100 and 1200 series ph	ones	
CPE Terminal	1230	1220
Software Version	4.3.12	4.3.12
Network based Global Address Book	Yes	Yes
Network Based Personal Address Book	Yes	Yes
Private/Public Name & Number Display	Yes	Yes
Reminder Ring	No	No
Video	No	No
Multimedia Office Premium		
Account Codes	Yes	Yes
Authorization Codes	Yes	Yes
Call Park to DN	Yes	Yes
Call Park to System Number	Yes	Yes
Call Park/Retrieval	Yes	Yes
Call Pickup - Group	Yes	Yes
Call Pickup - Targeted	Yes	Yes
Call Pickup - Directed	Yes	Yes
Call Screening - CLID	Yes	Yes
Call Screening - Presence	Yes	Yes
Call Screening - Time of Day	Yes	Yes
Call Screening - Call Type	Yes	Yes
Call Transfer Supervisor	Yes	Yes
Deny All Calls	Yes	Yes
Hunt Groups	Yes	Yes
Point to Point Intercom	No	No
Shared Line Appearance	No	No
Short Dialing Codes	Yes	Yes
Uniform Call Distribution (UCD)		
Transport, Protocol, Misc	-	
SIP Registration Server	IP	IP
Configuration Server Protocol		
Transport	UDP, TCP	UDP, TCP

Avaya 1100 and 1200 series phones			
CPE Terminal	1230	1220	
Software Version	4.3.12	4.3.12	
Media	RTP, RTCP, RTCP-XR	RTP, RTCP, RTCP-XR	
Voice Codecs	PCMU, PCMA, G723, G729, G722	PCMU, PCMA, G723, G729, G722	
Video Codecs	No	No	
DNS Lookup	SRV	SRV	
VLAN	Static, DHCP, LLDP	Static, DHCP, LLDP	
QoS/QoE	VLAN, TOS, DSCP	VLAN, TOS, DSCP	
DTMF	RFC 2833, In-band Tones	RFC 2833, In-band Tones	
Bluetooth			
Fax	No	No	

Avaya 9600 series phones

Avaya 9600 series phones			
CPE Terminal	9640	9621G	
Software Version	7.0.1.1.5	7.0.1.1.5	
Voice Essentials	•		
Ad Hoc Conferencing (Max 3)	No	No	
Alias Routing	No	No	
Anonymous Call Rejection	Yes	Yes	
Call Forward Always	Yes	Yes	
Call Forward Busy	Yes	Yes	
Call Forward DND	Yes	Yes	
Call Forward No Answer	Yes	Yes	
Call Waiting	Yes	Yes	
Caller ID Name/Num	Yes	Yes	
Caller ID Per Call Block	Yes	Yes	
Caller ID Perm Block	Yes	Yes	
Class of Service restrictions	Yes	Yes	
DTMF Digit Transmission	Yes	Yes	
DOD/DID/Non-DID	Yes	Yes	
Fax	No	No	
Hotline	Yes	Yes	

Avaya 9600 series phones			
CPE Terminal	9640	9621G	
Software Version	7.0.1.1.5	7.0.1.1.5	
Selective Call Rejection	Yes	Yes	
Voicemail	Yes	Yes	
Multimedia Office Essentials	_	ł	
Auto Hold - Receptionist	Yes	Yes	
Ad Hoc Conferencing (4-10)	No	No	
Advanced Screening (Find Me/ Follow Me)	Yes	Yes	
Call Return	Yes	Yes	
Call Transfer Blind	Yes	Yes	
Call Transfer to Speed dial	No	No	
Call Waiting Disable	Yes	Yes	
Configurable Calling Line ID	Yes	Yes	
Do Not Disturb	Yes	Yes	
Extension Dialing	Yes	Yes	
Instant Messaging			
Music on Hold	Yes	Yes	
Network based Global Address Book	No	No	
Network Based Personal Address Book	No	No	
Private/Public Name & Number Display	Yes	Yes	
Reminder Ring	No	No	
Video	No	No	
Multimedia Office Premium			
Account Codes	Yes	Yes	
Authorization Codes	Yes	Yes	
Call Park to DN	Yes	Yes	
Call Park to System Number	Yes	Yes	
Call Park/Retrieval	Yes	Yes	
Call Pickup - Group	Yes	Yes	
Call Pickup - Targeted	Yes	Yes	

Avaya 9600 series phones				
CPE Terminal	9640	9621G		
Software Version	7.0.1.1.5	7.0.1.1.5		
Call Pickup - Directed	Yes	Yes		
Call Screening - CLID	Yes	Yes		
Call Screening - Presence	No	No		
Call Screening - Time of Day	Yes	Yes		
Call Screening - Call Type	Yes	Yes		
Call Transfer Supervisor	Yes	Yes		
Deny All Calls	Yes	Yes		
Hunt Groups	Yes	Yes		
Point to Point Intercom	No	No		
Shared Line Appearance	No	No		
Short Dialing Codes	Yes	Yes		
Uniform Call Distribution (UCD)	Yes	Yes		

Avaya EoS and EoL phones

Avaya EoS and EoL phones				
CPE Terminal	1140 (EoS)	1120 (EoS)	9611G (EoS)	9608 (EoS)
Software Version	4.3.12	4.3.12	7.0.1.1.5	7.0.1.1.5
Voice Essentials	*	·	·	
Ad Hoc Conferencing (Max 3)	Yes	Yes	No	No
Alias Routing	Yes	Yes	No	No
Anonymous Call Rejection	Yes	Yes	Yes	Yes
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/ Num	Yes	Yes	Yes	Yes

Avaya EoS and Eo	L phones			
CPE Terminal	1140 (EoS)	1120 (EoS)	9611G (EoS)	9608 (EoS)
Software Version	4.3.12	4.3.12	7.0.1.1.5	7.0.1.1.5
Caller ID Per Call Block	No	No	Yes	Yes
Caller ID Perm Block	No	No	Yes	Yes
Class of Service restrictions	No	No	Yes	Yes
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	No	No	No	No
Hotline	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Es	ssentials	·	•	
Auto Hold - Receptionist	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	Yes	Yes	No	No
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	No	No
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging				
Music on Hold	Yes	Yes	Yes	Yes

Avaya EoS and Eo	L phones			
CPE Terminal	1140 (EoS)	1120 (EoS)	9611G (EoS)	9608 (EoS)
Software Version	4.3.12	4.3.12	7.0.1.1.5	7.0.1.1.5
Network based Global Address Book	Yes	Yes	No	No
Network Based Personal Address Book	Yes	Yes	No	No
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	Yes	Yes	No	No
Video	No	No	No	No
Multimedia Office P	remium			
Account Codes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes	Yes
Call Park/Retrieval	Yes	Yes	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	Yes	Yes	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes

Avaya EoS and Eo	-			
CPE Terminal	1140 (EoS)	1120 (EoS)	9611G (EoS)	9608 (EoS)
Software Version	4.3.12	4.3.12	7.0.1.1.5	7.0.1.1.5
Point to Point Intercom	No	No	No	No
Shared Line Appearance	No	No	No	No
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)			Yes	Yes
Transport, Protocol	Misc			
SIP Registration Server	IP	IP		
Configuration Server Protocol				
Transport	UDP, TCP	UDP, TCP		
Media	RTP, RTCP, RTCP- XR	RTP, RTCP, RTCP- XR		
Voice Codecs	PCMU, PCMA, G723, G729, G722	PCMU, PCMA, G723, G729, G722		
Video Codecs	No	No		
DNS Lookup	SRV	SRV		
VLAN	Static, DHCP, LLDP	Static, DHCP, LLDP		
QoS/QoE	VLAN, TOS, DSCP	VLAN, TOS, DSCP		
DTMF	RFC 2833, In-band Tones	RFC 2833, In-band Tones		
Bluetooth				
Fax	No	No		

Cisco

Cisco 7900 series phones

Cisco 7900 series phones			
CPE Terminal	7960 (EoS)	7940 (EoS)	
Software Version	8.12	8.12	
Voice Essentials			
Ad Hoc Conferencing (Max 3)	No	No	
Alias Routing	Yes	Yes	
Anonymous Call Rejection	Yes	Yes	
Call Forward Always	Yes	Yes	
Call Forward Busy	Yes	Yes	
Call Forward DND	Yes	Yes	
Call Forward No Answer	Yes	Yes	
Call Waiting	Yes	Yes	
Caller ID Name/Num	Yes	Yes	
Caller ID Per Call Block	No	No	
Caller ID Perm Block	No	No	
Class of Service restrictions	No	No	
DTMF Digit Transmission	Yes	Yes	
DOD/DID/Non-DID	Yes	Yes	
Fax	No	No	
Hotline	Yes	Yes	
Selective Call Rejection	Yes	Yes	
Voicemail	Yes	Yes	
Multimedia Office Essentials			
Auto Hold - Receptionist	Yes	Yes	
Ad Hoc Conferencing (4-10)	No	No	
Advanced Screening (Find Me/ Follow Me)	Yes	Yes	
Call Return	Yes	Yes	
Call Transfer Blind	Yes	Yes	
Call Transfer to Speed dial	Yes	Yes	
Call Waiting Disable	Yes	Yes	
Configurable Calling Line ID	Yes	Yes	

Cisco 7900 series phones			
CPE Terminal	7960 (EoS)	7940 (EoS)	
Software Version	8.12	8.12	
Do Not Disturb	Yes	Yes	
Extension Dialing	Yes	Yes	
Instant Messaging	No	No	
Music on Hold	Yes	Yes	
Network based Global Address Book	No	No	
Network Based Personal Address Book	No	No	
Private/Public Name & Number Display	Yes	Yes	
Reminder Ring	No	No	
Video	No	No	
Multimedia Office Premium	-		
Account Codes	Yes	Yes	
Authorization Codes	Yes	Yes	
Call Park to DN	Yes	Yes	
Call Park to System Number	Yes	Yes	
Call Park/Retrieval	Yes	Yes	
Call Pickup - Group	Yes	Yes	
Call Pickup - Targeted	Yes	Yes	
Call Pickup - Directed	Yes	Yes	
Call Screening - CLID	Yes	Yes	
Call Screening - Presence	No	No	
Call Screening - Time of Day	Yes	Yes	
Call Screening - Call Type	Yes	Yes	
Call Transfer Supervisor	Yes	Yes	
Deny All Calls	Yes	Yes	
Hunt Groups	Yes	Yes	
Point to Point Intercom	No	No	
Shared Line Appearance	No	No	
Short Dialing Codes	Yes	Yes	
Uniform Call Distribution (UCD)			

Cisco 7900 series phones				
CPE Terminal	7960 (EoS)	7940 (EoS)		
Software Version	8.12	8.12		
Transport, Protocol, Misc				
SIP Registration Server				
Configuration Server Protocol				
Transport				
Media				
Voice Codecs				
Video Codecs	No	No		
DNS Lookup				
VLAN				
QoS/QoE				
DTMF				
Bluetooth				
Fax				

Cisco SPA series phones

Cisco SPA series phone	Cisco SPA series phones					
CPE Terminal	504G (EoS)	303 (EoS)	302D (EoS)			
Software Version	7.5.2	7.5.2	7.5.2			
Voice Essentials						
Ad Hoc Conferencing (Max 3)	No	No	No			
Alias Routing	Yes	Yes	No			
Anonymous Call Rejection	Yes	Yes	Yes			
Call Forward Always	Yes	Yes	Yes			
Call Forward Busy	Yes	Yes	Yes			
Call Forward DND	Yes	Yes	Yes			
Call Forward No Answer	Yes	Yes	Yes			
Call Waiting	Yes	Yes	Yes			
Caller ID Name/Num	Yes	Yes	Yes			
Caller ID Per Call Block	No	No	No			
Caller ID Perm Block	No	No	Yes			

Cisco SPA series phone	S		
CPE Terminal	504G (EoS)	303 (EoS)	302D (EoS)
Software Version	7.5.2	7.5.2	7.5.2
Class of Service restrictions	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes
Fax	No	No	No
Hotline	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	No
Voicemail	Yes	Yes	Yes
Multimedia Office Essenti	als		,
Auto Hold - Receptionist	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	No	No	No
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes
Call Return	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	No
Call Waiting Disable	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes
Instant Messaging	No	No	No
Music on Hold	Yes	Yes	Yes
Network based Global Address Book	No	No	No
Network Based Personal Address Book	No	No	No
Private/Public Name & Number Display	Yes	Yes	Yes
Reminder Ring	No	No	No
Video	No	No	No

Cisco SPA series phone	Cisco SPA series phones					
CPE Terminal	504G (EoS)	303 (EoS)	302D (EoS)			
Software Version	7.5.2	7.5.2	7.5.2			
Multimedia Office Premiu	m					
Account Codes	Yes	Yes	Yes			
Authorization Codes	Yes	Yes	Yes			
Call Park to DN	Yes	Yes	Yes			
Call Park to System Number	Yes	Yes	Yes			
Call Park/Retrieval	Yes	Yes	Yes			
Call Pickup - Group	Yes	Yes	Yes			
Call Pickup - Targeted	Yes	Yes	Yes			
Call Pickup - Directed	Yes	Yes	Yes			
Call Screening - CLID	Yes	Yes	Yes			
Call Screening - Presence	No	No	No			
Call Screening - Time of Day	Yes	Yes	Yes			
Call Screening - Call Type	Yes	Yes	Yes			
Call Transfer Supervisor	Yes	Yes	Yes			
Deny All Calls	Yes	Yes	Yes			
Hunt Groups	Yes	Yes	Yes			
Point to Point Intercom	No	No	No			
Shared Line Appearance	No	No	No			
Short Dialing Codes	Yes	Yes	Yes			
Uniform Call Distribution (UCD)						
Transport, Protocol, Misc						
SIP Registration Server						
Configuration Server Protocol						
Transport						
Media						
Voice Codecs						

96 Phones

Cisco SPA series phones					
CPE Terminal 504G (EoS) 303 (EoS) 302D (EoS)					
Software Version	7.5.2	7.5.2	7.5.2		
Video Codecs	No	No			
DNS Lookup					
VLAN					
QoS/QoE					
DTMF					
Bluetooth					
Fax					

Grandstream

Grandstream GRP260x Devices

Grandstream GRP260x Devices						
Devices GRP2601P GRP2602P/W GRP2603P GRP2604P						
Software Version 1.0.3.42 1.0.3.42 1.0.3.42 1.0.3.42						

Grandstream GRP261x Devices

Grandstream GRP261x Devices					
Devices	GRP2612/ GRP2612P/W	GRP2613/ GRP2614	GRP2615/ GRP2616	GRP2624	GRP2634
Software Version	1.0.5.93	1.0.5.93	1.0.5.93	1.0.5.93	1.0.5.93

LG

LG EoS phones

LG EoS phones						
CPE Terminal 8840 (EoS) 8830 (EoS) 8820 (EoS) 8815 (EoS)						
Software Version	1.2.17sc_b	1.2.17sc_b	1.2.17sc_b	1.2.17sc_b		
Voice Essentials						
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes		
Alias Routing	Yes	Yes	Yes	Yes		
Anonymous Call Rejection	Yes	Yes	Yes	Yes		

LG EoS phones					
CPE Terminal	8840 (EoS)	8830 (EoS)	8820 (EoS)	8815 (EoS)	
Software Version	1.2.17sc_b	1.2.17sc_b	1.2.17sc_b	1.2.17sc_b	
Call Forward Always	Yes	Yes	Yes	Yes	
Call Forward Busy	Yes	Yes	Yes	Yes	
Call Forward DND	Yes	Yes	Yes	Yes	
Call Forward No Answer	Yes	Yes	Yes	Yes	
Call Waiting	Yes	Yes	Yes	Yes	
Caller ID Name/ Num	Yes	Yes	Yes	Yes	
Caller ID Per Call Block	No	No	No	No	
Caller ID Perm Block	No	No	No	No	
Class of Service restrictions	No	No	No	No	
DTMF Digit Transmission	Yes	Yes	Yes	Yes	
DOD/DID/Non-DID	Yes	Yes	Yes	Yes	
Fax	No	No	No	No	
Hotline	Yes	Yes	Yes	Yes	
Selective Call Rejection	Yes	Yes	Yes	Yes	
Voicemail	Yes	Yes	Yes	Yes	
Multimedia Office Es	ssentials		·		
Auto Hold - Receptionist	Yes	Yes	Yes	Yes	
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes	
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes	
Call Return	Yes	Yes	Yes	Yes	
Call Transfer Blind	Yes	Yes	Yes	Yes	
Call Transfer to Speed dial	Yes	Yes	Yes	Yes	

LG EoS phones					
CPE Terminal	8840 (EoS)	8830 (EoS)	8820 (EoS)	8815 (EoS)	
Software Version	1.2.17sc_b	1.2.17sc_b	1.2.17sc_b	1.2.17sc_b	
Call Waiting Disable	Yes	Yes	Yes	Yes	
Configurable Calling Line ID	Yes	Yes	Yes	Yes	
Do Not Disturb	Yes	Yes	Yes	Yes	
Extension Dialing	Yes	Yes	Yes	Yes	
Instant Messaging	No	No	No	No	
Music on Hold	Yes	Yes	Yes	Yes	
Network based Global Address Book	No	No	No	No	
Network Based Personal Address Book	No	No	No	No	
Private/Public Name & Number Display	Yes	Yes	Yes	Yes	
Reminder Ring	Yes	Yes	Yes	Yes	
Video	No	No	No	No	
Multimedia Office Pr	remium	I	•		
Account Codes	Yes	Yes	Yes	Yes	
Authorization Codes	Yes	Yes	Yes	Yes	
Call Park to DN	Yes	Yes	Yes	Yes	
Call Park to System Number	Yes	Yes	Yes	Yes	
Call Park/Retrieval	Yes	Yes	Yes	Yes	
Call Pickup - Group	Yes	Yes	Yes	Yes	
Call Pickup - Targeted	Yes	Yes	Yes	Yes	
Call Pickup - Directed	Yes	Yes	Yes	Yes	
Call Screening - CLID	Yes	Yes	Yes	Yes	

LG EoS phones					
CPE Terminal	8840 (EoS)	8830 (EoS)	8820 (EoS)	8815 (EoS)	
Software Version	1.2.17sc_b	1.2.17sc_b	1.2.17sc_b	1.2.17sc_b	
Call Screening - Presence	No	No	No	No	
Call Screening - Time of Day	Yes	Yes	Yes	Yes	
Call Screening - Call Type	Yes	Yes	Yes	Yes	
Call Transfer Supervisor	Yes	Yes	Yes	Yes	
Deny All Calls	Yes	Yes	Yes	Yes	
Hunt Groups	Yes	Yes	Yes	Yes	
Point to Point Intercom	No	No	No	No	
Shared Line Appearance	No	No	No	No	
Short Dialing Codes	Yes	Yes	Yes	Yes	
Uniform Call Distribution (UCD)					
Transport, Protocol,	Misc	·			
SIP Registration Server	Both	Both	Both	Both	
Configuration Server Protocol					
Transport	UDP, TCP	UDP, TCP	UDP, TCP	UDP, TCP	
Media	RTP, RTCP	RTP, RTCP	RTP, RTCP	RTP, RTCP	
Voice Codecs	PCMU, PCMA, G723, G729, G722, iLBC				
Video Codecs	No	No	No	No	
DNS Lookup	SRV	SRV	SRV	SRV	
VLAN	Static, DHCP, CDP	Static, DHCP, CDP	Static, DHCP, CDP	Static, DHCP, CDP	
QoS/QoE	VLAN, TOS	VLAN, TOS	VLAN, TOS	VLAN, TOS	
DTMF					
Bluetooth					
Fax	No	No	No	No	

SNOM

SNOM 300 and 700 series phones

SNOM 300 and 700 series phones								
CPE Terminal	300 (EoS)	320 (EoS)	710 (EoS)	720 (EoS)	760 (EoS)			
Software Version	8.4.32	8.4.32	8.7.3.25.5	8.7.3.25.5	8.7.3.25.5			
Voice Essentials	Voice Essentials							
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes	Yes			
Alias Routing	Yes	Yes	Yes	Yes	Yes			
Anonymous Call Rejection	Yes	Yes	Yes	Yes	Yes			
Call Forward Always	Yes	Yes	Yes	Yes	Yes			
Call Forward Busy	Yes	Yes	Yes	Yes	Yes			
Call Forward DND	Yes	Yes	Yes	Yes	Yes			
Call Forward No Answer	Yes	Yes	Yes	Yes	Yes			
Call Waiting	Yes	Yes	Yes	Yes	Yes			
Caller ID Name/Num	Yes	Yes	Yes	Yes	Yes			
Caller ID Per Call Block	No	No	No	No	No			
Caller ID Perm Block	No	No	No	No	No			
Class of Service restrictions	No	No	No	No	No			
DTMF Digit Transmission	Yes	Yes	Yes	Yes	Yes			
DOD/DID/Non- DID	Yes	Yes	Yes	Yes	Yes			
Fax	No	No	No	No	No			
Hotline	Yes	Yes	Yes	Yes	Yes			
Selective Call Rejection	Yes	Yes	Yes	Yes	Yes			

SNOM 300 and 700 series phones					
CPE Terminal	300 (EoS)	320 (EoS)	710 (EoS)	720 (EoS)	760 (EoS)
Software Version	8.4.32	8.4.32	8.7.3.25.5	8.7.3.25.5	8.7.3.25.5
Voicemail	Yes	Yes	Yes	Yes	Yes
Multimedia Office	e Essentials				
Auto Hold - Receptionist	Yes	Yes	Yes	Yes	Yes
Ad Hoc Conferencing (4-10)	No	No	No	No	No
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes	Yes
Network based Global Address Book	No	No	No	No	No
Network Based Personal Address Book	No	No	No	No	No
Private/ Public Name & Number Display	Yes	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No	No
Video	No	No	No	No	No

SNOM 300 and 700 series phones					
CPE Terminal	300 (EoS)	320 (EoS)	710 (EoS)	720 (EoS)	760 (EoS)
Software Version	8.4.32	8.4.32	8.7.3.25.5	8.7.3.25.5	8.7.3.25.5
Multimedia Offic	e Premium	<u>.</u>	<u>.</u>	÷	
Account Codes	Yes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes	Yes	Yes
Call Park/ Retrieval	Yes	Yes	Yes	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes	Yes
Point to Point Intercom	No	No	No	No	No
Shared Line Appearance	No	No	No	No	No
Short Dialing Codes	Yes	Yes	Yes	Yes	Yes

SNOM 300 and 700 series phones					
CPE Terminal	300 (EoS)	320 (EoS)	710 (EoS)	720 (EoS)	760 (EoS)
Software Version	8.4.32	8.4.32	8.7.3.25.5	8.7.3.25.5	8.7.3.25.5
Uniform Call Distribution (UCD)					

Spectralink and Moimstone

Spectralink and Moimstone phones

Spectralink and Moimstone phones				
CPE Terminal	Spectralink 8440	Spectralink Versity	Moimstone IP255S (EoS)	
Software Version	6.2.2	6.2.2	1.30.510	
Voice Essentials	•			
Ad Hoc Conferencing (Max 3)	No	No	No	
Alias Routing	No	No	No	
Anonymous Call Rejection	No	No	Yes	
Call Forward Always	Yes	Yes	Yes	
Call Forward Busy	Yes	Yes	Yes	
Call Forward DND	Yes	Yes	Yes	
Call Forward No Answer	Yes	Yes	Yes	
Call Waiting	Yes	Yes	Yes	
Caller ID Name/Num	Yes	Yes	Yes	
Caller ID Per Call Block	No	No	No	
Caller ID Perm Block	No	No	No	
Class of Service restrictions	No	No	Yes	
DTMF Digit Transmission	Yes	Yes	Yes	
DOD/DID/Non-DID	Yes	Yes	Yes	
Fax	No	No	No	
Hotline	No	No	No	
Selective Call Rejection	No	No	Yes	
Voicemail	No	No	Yes	

Spectralink and Moimstone phones				
CPE Terminal	Spectralink 8440	Spectralink Versity	Moimstone IP255S (EoS)	
Software Version	6.2.2	6.2.2	1.30.510	
Multimedia Office Essenti	als			
Auto Hold - Receptionist	No	No	Yes	
Ad Hoc Conferencing (4-10)	No	No	No	
Advanced Screening (Find Me/Follow Me)	No	No	Yes	
Call Return	No	No	Yes	
Call Transfer Blind	No	No	Yes	
Call Transfer to Speed dial	No	No	Yes	
Call Waiting Disable	No	No	Yes	
Configurable Calling Line ID	No	No	Yes	
Do Not Disturb	No	No	Yes	
Extension Dialing	Yes	Yes	Yes	
Instant Messaging	No	No	No	
Music on Hold	Yes	Yes	Yes	
Network based Global Address Book	No	No	No	
Network Based Personal Address Book	No	No	No	
Private/Public Name & Number Display	Yes	Yes	Yes	
Reminder Ring	No	No	No	
Video	No	No	No	
Multimedia Office Premiu	m		·	
Account Codes	No	No	Yes	
Authorization Codes	No	No	Yes	
Call Park to DN	No	No	Yes	
Call Park to System Number	No	No	Yes	
Call Park/Retrieval	No	No	Yes	

Spectralink and Moimst	-	On a stralin le Manait	Meimeters ID0550
CPE Terminal	Spectralink 8440	Spectralink Versity	Moimstone IP255S (EoS)
Software Version	6.2.2	6.2.2	1.30.510
Call Park With Notification	No	No	
Call Park/Retrieval Single Button	No	No	
Call Pickup - Group	No	No	Yes
Call Pickup - Targeted	No	No	Yes
Call Pickup - Directed	No	No	Yes
Call Screening - CLID	No	No	Yes
Call Screening - Presence	No	No	No
Call Screening - Time of Day	No	No	Yes
Call Screening - Call Type	No	No	Yes
Call Transfer Supervisor	No	No	Yes
Deny All Calls	No	No	Yes
Hunt Groups	No	No	Yes
Point to Point Intercom	No	No	No
Shared Line Appearance	No	No	No
Short Dialing Codes	No	No	No
Uniform Call Distribution (UCD)	No	No	
Transport, Protocol, Misc			
SIP Registration Server	Both	Both	Both
Configuration Server Protocol			
Transport	UDP	UDP	UDP, TCP, TLS
Media			RTP, RTCP, SRTP
Voice Codecs			PCMU, PCMA, G729, G.711.1, G722.1
Video Codecs	No		No
DNS Lookup			A Record, NAPTR, SR

106 Phones

Spectralink and Moimstone phones				
CPE Terminal	Spectralink 8440	Spectralink Versity	Moimstone IP255S (EoS)	
Software Version	6.2.2	6.2.2	1.30.510	
VLAN			Static, DHCP	
QoS/QoE			VLAN, DSCP	
DTMF			RFC 2833, SIP Info	
Bluetooth				
Fax	No		No	

Yealink

Yealink T series phones

Yealink T series phones				
CPE Terminal	T52S	T54S	T56A	
Software Version	70.83.0.35	70.83.0.35	58.83.0.50	
Voice Essentials		·		
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	
Alias Routing	Yes	Yes	Yes	
Anonymous Call Rejection	Yes	Yes	Yes	
Call Forward Always	Yes	Yes	Yes	
Call Forward Busy	Yes	Yes	Yes	
Call Forward DND	Yes	Yes	Yes	
Call Forward No Answer	Yes	Yes	Yes	
Call Waiting	Yes	Yes	Yes	
Caller ID Name/Num	Yes	Yes	Yes	
Caller ID Per Call Block	Yes	Yes	Yes	
Caller ID Perm Block	Yes	Yes	Yes	
Class of Service restrictions	Yes	Yes	Yes	
DTMF Digit Transmission	Yes	Yes	Yes	
DOD/DID/Non-DID	Yes	Yes	Yes	
Fax	No	No	No	
Hotline	Yes	Yes	Yes	

Yealink T series phones				
CPE Terminal	T52S	T54S	T56A	
Software Version	70.83.0.35	70.83.0.35	58.83.0.50	
Selective Call Rejection	Yes	Yes	Yes	
Voicemail	Yes	Yes	Yes	
Multimedia Office Essentials				
Auto Hold - Receptionist	Yes	Yes	Yes	
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	
Call Return	Yes	Yes	Yes	
Call Transfer Blind	Yes	Yes	Yes	
Call Transfer to Speed dial	No	No	No	
Call Waiting Disable	Yes	Yes	Yes	
Configurable Calling Line ID	Yes	Yes	Yes	
Do Not Disturb	Yes	Yes	Yes	
Extension Dialing	Yes	Yes	Yes	
Instant Messaging	No	No	No	
Music on Hold	Yes	Yes	Yes	
Network based Global Address Book	No	No	No	
Network Based Personal Address Book	No	No	No	
Private/Public Name & Number Display	Yes	Yes	Yes	
Reminder Ring	Yes	Yes	Yes	
Video	Yes	Yes	Yes	
Multimedia Office Premiu	m			
Account Codes	Yes	Yes	Yes	
Authorization Codes	Yes	Yes	Yes	
Call Park to DN				
Call Park to System Number	Yes	Yes	Yes	

Yealink T series phones					
CPE Terminal	T52S	T54S	T56A		
Software Version	70.83.0.35	70.83.0.35	58.83.0.50		
Call Park/Retrieval					
Call Pickup - Group	Yes	Yes	Yes		
Call Pickup - Targeted	Yes	Yes	Yes		
Call Pickup - Directed	Yes	Yes	Yes		
Call Screening - CLID	Yes	Yes	Yes		
Call Screening - Presence	Yes	Yes	Yes		
Call Screening - Time of Day	Yes	Yes	Yes		
Call Screening - Call Type	Yes	Yes	Yes		
Call Transfer Supervisor	Yes	Yes	Yes		
Deny All Calls	Yes	Yes	Yes		
Hunt Groups	Yes	Yes	Yes		
Point to Point Intercom					
Shared Line Appearance	No	No	No		
Short Dialing Codes	Yes	Yes	Yes		
Uniform Call Distribution (UCD)	Yes	Yes	Yes		
Transport, Protocol, Misc					
SIP Registration Server	Both	Both	Both		
Configuration Server Protocol	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS	FTP, TFTP, HTTP, HTTPS		
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS		
Media	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR	RTP, RTCP, SRTP, RTCP-XR		
Voice Codecs	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1	PCMU, PCMA, G729, G.711.1, G722.1		
Video Codecs	H.263, H.264, H.264 HP	H.263, H.264, H.264 HP	H.263, H.264, H.264 HP		
DNS Lookup					
VLAN					
QoS/QoE					
DTMF	RFC 2833, SIP Info	RFC 2833, SIP Info	RFC 2833, SIP Info		
Yealink T series phones					
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CPE Terminal	T52S	T54S	T56A		
Software Version	70.83.0.35	70.83.0.35	58.83.0.50		
Bluetooth					
Check Sync	Yes	Yes	Yes		
Fax					

Gateways

Only the listed Gateways are supported on KBS.

Note: For any questions regarding gateway supportability or adding a gateway to the Integrated or Certified lists, contact your Kandy sales team.

Audiocodes

Audiocodes gateways

Audiocodes gateways			
CPE Gateway	MP-11x, MP-124	MP-20x	Mediant 1000
Software Version	6.60A.360.004	4.4.9_build_111	
Voice Essentials	•		·
Ad Hoc Conferencing (Max 3)	No	No	
Alias Routing	Yes	Yes	
Anonymous Call Rejection	No	No	
Call Forward Always	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	
Call Forward DND	Yes	Yes	
Call Forward No Answer	Yes	Yes	
Call Waiting	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes
Caller ID Per Call Block	No	No	
Caller ID Perm Block	No	No	
Class of Service restrictions	No	No	

Audiocodes gateways			
CPE Gateway	MP-11x, MP-124	MP-20x	Mediant 1000
Software Version	6.60A.360.004	4.4.9_build_111	
DTMF Digit Transmission	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes
Fax	Yes	Yes	
Hotline	Yes	Yes	
Selective Call Rejection	Yes	Yes	Yes
Voicemail	Yes	Yes	
Multimedia Office Essent	ials		
Ad Hoc Conferencing (4-10)	Yes	No	
Advanced Screening (Find Me/Follow Me)	Yes	Yes	
Call Return	Yes	Yes	
Call Trace (Malicious Call Trace)	No	No	
Call Transfer Blind	Yes	Yes	Yes
Call Transfer to Speed dial	No	No	
Call Waiting Disable	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	
Do Not Disturb	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes
nstant Messaging	No	No	
Ausic on Hold	Yes	Yes	
Network based Global Address Book	No	No	
Network Based Personal Address Book	No	No	
Private/Public Name & Number Display	Yes	Yes	
Reminder Ring	No	No	
Video	No	No	

Audiocodes gateways			
CPE Gateway	MP-11x, MP-124	MP-20x	Mediant 1000
Software Version	6.60A.360.004	4.4.9_build_111	
Account Codes	Yes	Yes	
Assistant Console/ Support	No	No	Yes
Authorization Codes	Yes	Yes	
Call Park to DN	Yes	No	
Call Park to System Number	Yes	No	
Call Park/Retrieval	Yes	No	
Call Park With Notification	No	No	
Call Park/Retrieval Single button	No	No	
Call Pickup - Group	Yes	Yes	
Call Pickup - Targeted	Yes	Yes	
Call Pickup - Directed	Yes	Yes	
Call Screening - CLID	Yes	Yes	
Call Screening - Presence	No	No	
Call Screening - Time of Day	Yes	Yes	
Call Screening - Call Type	Yes	Yes	
Call Transfer Supervisor	Yes	No	Yes
Deny All Calls	Yes	Yes	
Hot desk	No	No	
Hunt Groups	No	No	
Point to Point Intercom	No	No	
Shared Line Appearance	No	No	No
Short Dialing Codes	Yes	Yes	
Uniform Call Distribution (UCD)	No	No	
Transport, Protocol, Misc			
SIP Registration Server			

Audiocodes gateways			
CPE Gateway	MP-11x, MP-124	MP-20x	Mediant 1000
Software Version	6.60A.360.004	4.4.9_build_111	
Configuration Server Protocol			
Transport			
Media	RTP, RTCP	RTP, RTCP	
Voice Codecs	PCMU, PCMA, G729, G726, G723, G722	PCMU, PCMA, G729, G723	
Video Codecs			
DNS Lookup			
VLAN			
QoS/QoE			
DTMF	RFC 2833, In-band Tones, SIP Info	RFC 2833, In-band Tones, SIP Info	
Bluetooth			
Fax	T.38	Т.38	
Check Sync Support			
Gateway info	-	- -	
Survivability	Yes	No	
SIP Users			
Concurrent Calls			
WAN Interface			
PRI	No	No	
FXO	2/4/8	No	
FXS	2/4/8	2/4	

Cisco, Adtran, and MG

Cisco, Adtran, and MG gateways

Cisco, Adtran, and MG gateways				
CPE GatewayCisco SPA 112 (EoS)Adtran 924MG 3200 (EoS)				
Software Version	1.3.1	R10.7.0.E		
Voice Essentials				
Ad Hoc Conferencing (Max 3)	No	No		

Cisco, Adtran, and MG gateways			
CPE Gateway	Cisco SPA 112 (EoS)	Adtran 924	MG 3200 (EoS)
Software Version	1.3.1	R10.7.0.E	
Alias Routing	Yes	Yes	
Anonymous Call Rejection	No	No	
Call Forward Always	Yes	Yes	
Call Forward Busy	Yes	Yes	
Call Forward DND	Yes	Yes	
Call Forward No Answer	Yes	Yes	
Call Waiting	Yes	Yes	
Caller ID Name/Num	Yes	Yes	
Caller ID Per Call Block	No	No	No
Caller ID Perm Block	No	No	No
Class of Service restrictions	No	No	No
DTMF Digit Transmission	Yes	Yes	
DOD/DID/Non-DID	Yes	Yes	
Fax	Yes	Yes	
Hotline	Yes	Yes	
Selective Call Rejection	Yes	Yes	
Voicemail	Yes	Yes	
Multimedia Office Essent	ials	·	
Ad Hoc Conferencing (4-10)	No	No	
Advanced Screening (Find Me/Follow Me)	Yes	Yes	
Call Return	Yes	Yes	
Call Transfer Blind	Yes	Yes	
Call Transfer to Speed dial	Yes	Yes	No
Call Waiting Disable			
Configurable Calling Line ID	Yes	Yes	
Do Not Disturb	Yes	Yes	

Cisco, Adtran, and MG gateways			
CPE Gateway	Cisco SPA 112 (EoS)	Adtran 924	MG 3200 (EoS)
Software Version	1.3.1	R10.7.0.E	
Extension Dialing	Yes	Yes	
Instant Messaging	No	No	No
Music on Hold	Yes	Yes	
Network based Global Address Book	No	No	No
Network Based Personal Address Book	No	No	No
Private/Public Name & Number Display	Yes	Yes	
Reminder Ring	No	No	
Video	No	No	No
Multimedia Office Premiu	m	-	•
Account Codes	Yes	Yes	
Assistant Console/ Support	No	No	No
Authorization Codes	Yes	Yes	
Call Park to DN	No	No	
Call Park to System Number	No	No	No
Call Park/Retrieval	No	No	No
Call Pickup - Group	Yes	Yes	
Call Pickup - Targeted	Yes	Yes	
Call Pickup - Directed	Yes	Yes	
Call Screening - CLID	Yes	Yes	
Call Screening - Presence	No	No	
Call Screening - Time of Day	No	No	
Call Screening - Call Type	No	No	
Call Transfer Supervisor	No	No	
Deny All Calls	Yes	Yes	
Hunt Groups	Yes	Yes	
Point to Point Intercom	No	No	No

Cisco, Adtran, and MG gateways			
CPE Gateway	Cisco SPA 112 (EoS)	Adtran 924	MG 3200 (EoS)
Software Version	1.3.1	R10.7.0.E	
Shared Line Appearance	No	No	No
Short Dialing Codes	Yes	Yes	
Uniform Call Distribution (UCD)	Yes	Yes	
Transport, Protocol, Misc			
SIP Registration Server	Both	Both	
Configuration Server Protocol			
Transport		UDP only for Proxy TCP/UDP for SIP Trunking	
Media			
Voice Codecs			
Video Codecs			
DNS Lookup			
VLAN			
QoS/QoE			
DTMF	RFC 2833, In-band Tones	RFC 2833, In-band Tones	RFC 2833, In-band Tones
Bluetooth			
Fax	Т.38	T.38	T.38
Gateway info			
Survivability		Yes	
SIP Users			
Concurrent Calls			
WAN Interface		T1	
PRI		1	16
FXO		(alt 8)	
FXS	2	24 (alt 16)	

Grandstream

Grandstream GXW 4000 series gateways

Grandstream GXW 4000 series gateways			
CPE Gateway	GXW4004	GXW4008	GXW4104
Software Version	1.0.1.41	1.0.1.41	1.4.1.4
Voice Essentials		·	
Ad Hoc Conferencing (Max 3)	No	No	No
Alias Routing	No	No	No
Anonymous Call Rejection	No	No	No
Call Forward Always	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	No
Call Forward DND	Yes	Yes	No
Call Forward No Answer	Yes	Yes	No
Call Waiting	Yes	Yes	Yes
Caller ID Name/Num	No	No	Yes
Caller ID Per Call Block	No	No	No
Caller ID Perm Block	No	No	No
Class of Service restrictions	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes
Fax	Yes	Yes	No
Hotline	Yes	Yes	No
Selective Call Rejection	Yes	Yes	Yes
Voicemail	Yes	Yes	No
Multimedia Office Essenti	als	·	
Ad Hoc Conferencing (4-10)	No	No	No
Advanced Screening (Find Me/Follow Me)	Yes	Yes	No
Call Return	Yes	Yes	No
Call Transfer Blind	No	No	Yes

Grandstream GXW 4000 series gateways			
CPE Gateway	GXW4004	GXW4008	GXW4104
Software Version	1.0.1.41	1.0.1.41	1.4.1.4
Call Transfer to Speed dial	No	No	No
Call Waiting Disable	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	No
Do Not Disturb	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes
Instant Messaging	No	No	No
Music on Hold	Yes	Yes	na
Network based Global Address Book	No	No	No
Network Based Personal Address Book	No	No	No
Private/Public Name & Number Display	No	No	No
Reminder Ring	No	No	No
Video	No	No	No
Multimedia Office Premiu	m	·	
Account Codes	Yes	Yes	No
Assistant Console/ Support	No	No	No
Authorization Codes	Yes	Yes	No
Call Park to DN	No	No	No
Call Park to System Number	No	No	No
Call Park/Retrieval	No	No	No
Call Pickup - Group	No	No	No
Call Pickup - Targeted	No	No	No
Call Pickup - Directed	No	No	No
Call Screening - CLID	Yes	Yes	No
Call Screening - Presence	No	No	No
Call Screening - Time of Day	Yes	Yes	No

Grandstream GXW 4000 series gateways			
CPE Gateway	GXW4004	GXW4008	GXW4104
Software Version	1.0.1.41	1.0.1.41	1.4.1.4
Call Screening - Call Type	Yes	Yes	No
Call Transfer Supervisor	Yes	Yes	Yes
Deny All Calls	Yes	Yes	No
Hunt Groups	Yes	Yes	No
Point to Point Intercom	No	No	No
Shared Line Appearance	No	No	No
Short Dialing Codes	No	No	No
Uniform Call Distribution (UCD)	No	No	
Transport, Protocol, Misc			
SIP Registration Server			Both
Configuration Server Protocol			
Transport			
Media			
Voice Codecs			
Video Codecs			
DNS Lookup			
VLAN			
QoS/QoE			
DTMF			
Bluetooth			
Fax			Т.38
Gateway info			
Survivability			
SIP Users			
Concurrent Calls			
WAN Interface			
PRI			
FXO			4

Grandstream GXW 4000 series gateways						
CPE Gateway	way GXW4004 GXW4008 GXW4104					
Software Version	1.0.1.41 1.0.1.41 1.4.1.4					
FXS						

Grandstream ATAs

Grandstream ATAs						
Devices HT801 HT802 HT812 HT814 HT818						
Software Version	1.0.29.8	1.0.29.8	1.0.29.8	1.0.29.8	1.0.29.8	

Mediatrix

Mediatrix gateways

Mediatrix gateways				
CPE Gateway	Sentinel	C710	C711	
Software Version	Dgw2.0.31.571	Dgw2.0.26.451	Dgw2.0.26.451	
Voice Essentials				
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	
Alias Routing	No	No	No	
Anonymous Call Rejection	No	No	No	
Call Forward Always	Yes	Yes	Yes	
Call Forward Busy	Yes	Yes	Yes	
Call Forward DND	Yes	Yes	Yes	
Call Forward No Answer	Yes	Yes	Yes	
Call Waiting	Yes	Yes	Yes	
Caller ID Name/Num	Yes	Yes	Yes	
Caller ID Per Call Block	Yes	No	No	
Caller ID Perm Block	Yes	No	No	
Class of Service restrictions	Yes	No	No	
DTMF Digit Transmission	Yes	Yes	Yes	
DOD/DID/Non-DID	Yes	Yes	Yes	

Mediatrix gateways			
CPE Gateway	Sentinel	C710	C711
Software Version	Dgw2.0.31.571	Dgw2.0.26.451	Dgw2.0.26.451
Fax	Yes	Yes	Yes
Hotline	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes
Multimedia Office Essenti	als		
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes
Advanced Screening (Find Me/Follow Me)	No	No	No
Call Return	Yes	No	No
Call Transfer Blind	Yes	No	No
Call Transfer to Speed dial	No	No	No
Call Waiting Disable	Yes	No	No
Configurable Calling Line ID	No	No	No
Do Not Disturb	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes
Instant Messaging	No	No	No
Music on Hold	Yes	Yes	Yes
Network based Global Address Book	No	No	No
Network Based Personal Address Book	No	No	No
Private/Public Name & Number Display	Yes	Yes	Yes
Reminder Ring	No	No	No
Video	No	No	No
Multimedia Office Premiu	m		1
Account Codes	Yes	Yes	Yes
Assistant Console/ Support	No	No	No
Authorization Codes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes

Mediatrix gateways				
CPE Gateway	Sentinel	C710	C711	
Software Version	Dgw2.0.31.571	Dgw2.0.26.451	Dgw2.0.26.451	
Call Park to System Number	Yes	Yes	Yes	
Call Park/Retrieval	Yes	Yes	Yes	
Call Pickup - Group	Yes	Yes	Yes	
Call Pickup - Targeted	Yes	Yes	Yes	
Call Pickup - Directed	Yes	Yes	Yes	
Call Screening - CLID	Yes	Yes	Yes	
Call Screening - Presence	No	No	No	
Call Screening - Time of Day	Yes	Yes	Yes	
Call Screening - Call Type	Yes	Yes	Yes	
Call Transfer Supervisor	Yes	Yes	Yes	
Deny All Calls	Yes	Yes	Yes	
Hunt Groups	Yes	Yes	Yes	
Point to Point Intercom	No	No	No	
Shared Line Appearance	No	No	No	
Short Dialing Codes	Yes	Yes	Yes	
Uniform Call Distribution (UCD)	No	No	No	
Transport, Protocol, Misc	1			
SIP Registration Server				
Configuration Server Protocol				
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	
Media	RTP, RTCP	RTP, RTCP	RTP, RTCP	
Voice Codecs	PCMU, PCMA, G729, G726	PCMU, PCMA, G729, G726	PCMU, PCMA, G729, G726	
Video Codecs				
DNS Lookup	SRV	SRV	SRV	
VLAN				
QoS/QoE				

Mediatrix gateways				
CPE Gateway	Sentinel	C710	C711	
Software Version	Dgw2.0.31.571	Dgw2.0.26.451	Dgw2.0.26.451	
DTMF	RFC 2833, In-band Tones	RFC 2833, In-band Tones	RFC 2833, In-band Tones	
Bluetooth				
Fax	Т.38	Т.38	Т.38	
Gateway info	•			
Survivability	Yes			
SIP Users				
Concurrent Calls				
WAN Interface	10/100/1000	10/100	10/100	
PRI	8			
FXO	24			
FXS	24	4	8	

Mediatrix gateways

Mediatrix gateways				
CPE Gateway	C730	C733	C731	
Software Version	Dgw2.0.26.451	Dgw2.0.26.451	Dgw2.0.26.451	
Voice Essentials				
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	
Alias Routing	No	No	No	
Anonymous Call Rejection	No	No	No	
Call Forward Always	Yes	Yes	Yes	
Call Forward Busy	Yes	Yes	Yes	
Call Forward DND	Yes	Yes	Yes	
Call Forward No Answer	Yes	Yes	Yes	
Call Waiting	Yes	Yes	Yes	
Caller ID Name/Num	Yes	Yes	Yes	
Caller ID Per Call Block	No	No	No	
Caller ID Perm Block	No	No	No	
Class of Service restrictions	No	No	No	

Mediatrix gateways				
CPE Gateway	C730	C733	C731	
Software Version	Dgw2.0.26.451	Dgw2.0.26.451	Dgw2.0.26.451	
DTMF Digit Transmission	Yes	Yes	Yes	
DOD/DID/Non-DID	Yes	Yes	Yes	
Fax	Yes	Yes	Yes	
Hotline	Yes	Yes	Yes	
Selective Call Rejection	Yes	Yes	Yes	
Voicemail	Yes	Yes	Yes	
Multimedia Office Essent	ials			
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	
Advanced Screening (Find Me/Follow Me)	No	No	No	
Call Return	No	No	No	
Call Transfer Blind	No	No	No	
Call Transfer to Speed dial	No	No	No	
Call Waiting Disable	No	No	No	
Configurable Calling Line ID	No	No	No	
Do Not Disturb	Yes	Yes	Yes	
Extension Dialing	Yes	Yes	Yes	
Instant Messaging	No	No	No	
Music on Hold	Yes	Yes	Yes	
Network based Global Address Book	No	No	No	
Network Based Personal Address Book	No	No	No	
Private/Public Name & Number Display	Yes	Yes	Yes	
Reminder Ring	No	No	No	
Video	No	No	No	
Multimedia Office Premiu	m		L. L	
Account Codes	Yes	Yes	Yes	

Mediatrix gateways				
CPE Gateway	C730	C733	C731	
Software Version	Dgw2.0.26.451	Dgw2.0.26.451	Dgw2.0.26.451	
Assistant Console/ Support	No	No	No	
Authorization Codes	Yes	Yes	Yes	
Call Park to DN	Yes	Yes	Yes	
Call Park to System Number	Yes	Yes	Yes	
Call Park/Retrieval	Yes	Yes	Yes	
Call Pickup - Group	Yes	Yes	Yes	
Call Pickup - Targeted	Yes	Yes	Yes	
Call Pickup - Directed	Yes	Yes	Yes	
Call Screening - CLID	Yes	Yes	Yes	
Call Screening - Presence	No	No	No	
Call Screening - Time of Day	Yes	Yes	Yes	
Call Screening - Call Type	Yes	Yes	Yes	
Call Transfer Supervisor	Yes	Yes	Yes	
Deny All Calls	Yes	Yes	Yes	
Hunt Groups	Yes	Yes	Yes	
Point to Point Intercom	No	No	No	
Shared Line Appearance	No	No	No	
Short Dialing Codes	Yes	Yes	Yes	
Uniform Call Distribution (UCD)	No	No	No	
Transport, Protocol, Misc				
SIP Registration Server				
Configuration Server Protocol				
Transport	UDP, TCP, TLS	UDP, TCP, TLS	UDP, TCP, TLS	
Media	RTP, RTCP	RTP, RTCP	RTP, RTCP	
Voice Codecs	PCMU, PCMA, G729, G726	PCMU, PCMA, G729, G726	PCMU, PCMA, G729, G726	

Mediatrix gateways				
CPE Gateway	C730	C733	C731	
Software Version	Dgw2.0.26.451	Dgw2.0.26.451	Dgw2.0.26.451	
Video Codecs				
DNS Lookup	SRV	SRV	SRV	
VLAN				
QoS/QoE				
DTMF	RFC 2833, In-band Tones	RFC 2833, In-band Tones	RFC 2833, In-band Tones	
Bluetooth				
Fax	T.38	T.38	T.38	
Gateway info			,	
Survivability				
SIP Users				
Concurrent Calls				
WAN Interface	10/100	10/100	10/100	
PRI				
FXO	4	8	4	
FXS			4	

Ribbon EdgeMarc

EdgeMarc gateways

EdgeMarc gateways					
CPE Gateway	7000	6000	4808/4806	2900 a/e	
Software Version	15.8.2	15.8.2	15.8.2	15.8.2	
Voice Essentials		·	·		
Ad Hoc Conferencing (Max 3)	Yes	Yes	Yes	Yes	
Alias Routing	Yes	Yes	Yes	Yes	
Anonymous Call Rejection	Yes	Yes	Yes	Yes	
Call Forward Always	Yes	Yes	Yes	Yes	
Call Forward Busy	Yes	Yes	Yes	Yes	
Call Forward DND	Yes	Yes	Yes	Yes	
Call Forward No Answer	Yes	Yes	Yes	Yes	

EdgeMarc gateways				
CPE Gateway	7000	6000	4808/4806	2900 a/e
Software Version	15.8.2	15.8.2	15.8.2	15.8.2
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/Num	Yes	Yes	Yes	Yes
Caller ID Per Call Block	Yes	Yes	Yes	Yes
Caller ID Perm Block	Yes	Yes	Yes	Yes
Class of Service restrictions	No	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	Yes	Yes	Yes	Yes
Hotline	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office Essentials				•
Ad Hoc Conferencing (4-10)	Yes	Yes	Yes	Yes
Advanced Screening (Find Me/ Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Trace (Malicious Call Trace)	No	No	No	No
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Yes	Yes	Yes	Yes
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging	Yes	Yes	Yes	Yes
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	Yes	Yes	Yes	Yes
Network Based Personal Address Book	Yes	Yes	Yes	Yes
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No

EdgeMarc gateways				
CPE Gateway	7000	6000	4808/4806	2900 a/e
Software Version	15.8.2	15.8.2	15.8.2	15.8.2
Video	No	No	No	No
Multimedia Office Premium	-			L
Account Codes	Yes	Yes	Yes	Yes
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN	Yes	Yes	Yes	Yes
Call Park to System Number	Yes	Yes	Yes	Yes
Call Park/Retrieval	Yes	Yes	Yes	Yes
Call Park With Notification	Yes	Yes	Yes	Yes
Call Park/Retrieval Single Button	Yes	Yes	Yes	Yes
Call Pickup - Group	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hotdesk	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes
Point to Point Intercom	Yes	Yes	Yes	Yes
Shared Line Appearance	No	No	No	No
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes
	- *			

EdgeMarc EoS gateways

EdgeMarc EoS gateways					
CPE Gateway	250W (EoS)	4550 (EoS)	4552 (EoS)	4570 (EoS)	
Voice Essentials					
Ad Hoc Conferencing (Max 3)	No	No	No	No	

EdgeMarc EoS gateways				
CPE Gateway	250W (EoS)	4550 (EoS)	4552 (EoS)	4570 (EoS)
Voice Essentials		L	•	
Alias Routing	Yes	Yes	Yes	Yes
Anonymous Call Rejection	No	No	No	No
Call Forward Always	Yes	Yes	Yes	Yes
Call Forward Busy	Yes	Yes	Yes	Yes
Call Forward DND	Yes	Yes	Yes	Yes
Call Forward No Answer	Yes	Yes	Yes	Yes
Call Waiting	Yes	Yes	Yes	Yes
Caller ID Name/ Num	Yes	Yes	Yes	Yes
Caller ID Per Call Block	No	No	No	No
Caller ID Perm Block	No	No	No	No
Class of Service restrictions	No	No	No	No
DTMF Digit Transmission	Yes	Yes	Yes	Yes
DOD/DID/Non-DID	Yes	Yes	Yes	Yes
Fax	Yes	Yes	Yes	Yes
Hotline	Yes	Yes	Yes	Yes
Selective Call Rejection	Yes	Yes	Yes	Yes
Voicemail	Yes	Yes	Yes	Yes
Multimedia Office E	ssentials			
Ad Hoc Conferencing (4-10)	No	No	No	No
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes

EdgeMarc EoS gat	eways			
CPE Gateway	250W (EoS)	4550 (EoS)	4552 (EoS)	4570 (EoS)
Voice Essentials				
Call Transfer to Speed dial	Note	Note	Note	Note
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	No	No	No	No
Network Based Personal Address Book	Yes	Yes	Yes	Yes
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No
Video	No	No	No	No
Multimedia Office P	remium	L		
Account Codes	Yes	Yes	Yes	Yes
Assistant Console/ Support	No	No	No	No
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN	No	No	No	No
Call Park to System Number	No	No	No	No
Call Park/Retrieval	No	No	No	No
Call Pickup - Group	Yes	Yes	Yes	Yes
Call Pickup - Targeted	Yes	Yes	Yes	Yes

CPE Gateway	250W (EoS)	4550 (EoS)	4552 (EoS)	4570 (EoS
Voice Essentials				
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes
Point to Point Intercom	No	No	No	No
Shared Line Appearance	No	No	No	No
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)	Yes	Yes	Yes	Yes
Gateway info		L.		
Survivability	Yes	Yes	Yes	Yes
SIP Users	250	500	500	500
Concurrent Calls	10	70	70	30
WAN Interface	10/100/1000 ADSL, ADSL2, ADSL 2+	10/100	10/100 T1/E1	10/100
PRI				
FXO	1			
FXS	4			8

EdgeMarc EoS gateways

EdgeMarc EoS gat	EdgeMarc EoS gateways				
CPE Gateways	4571 (EoS)	4601 (EoS)	4603 (EoS)	7000	
Voice Essentials			•		
Ad Hoc Conferencing (Max 3)	No	No	No	No	
Alias Routing	Yes	Yes	Yes	Yes	
Anonymous Call Rejection	No	No	No	No	
Call Forward Always	Yes	Yes	Yes	Yes	
Call Forward Busy	Yes	Yes	Yes	Yes	
Call Forward DND	Yes	Yes	Yes	Yes	
Call Forward No Answer	Yes	Yes	Yes	Yes	
Call Waiting	Yes	Yes	Yes	Yes	
Caller ID Name/ Num	Yes	Yes	Yes	Yes	
Caller ID Per Call Block	No	No	No	No	
Caller ID Perm Block	No	No	No	No	
Class of Service restrictions	No	No	No	No	
DTMF Digit Transmission	Yes	Yes	Yes	Yes	
DOD/DID/Non-DID	Yes	Yes	Yes	Yes	
Fax	Yes	Yes	Yes	Yes	
Hotline	Yes	Yes	Yes	Yes	
Selective Call Rejection	Yes	Yes	Yes	Yes	
Voicemail	Yes	Yes	Yes	Yes	
Multimedia Office Es	ssentials	1			
Ad Hoc Conferencing (4-10)	No	No	No	No	

EdgeMarc EoS gateways				
CPE Gateways	4571 (EoS)	4601 (EoS)	4603 (EoS)	7000
Advanced Screening (Find Me/Follow Me)	Yes	Yes	Yes	Yes
Call Return	Yes	Yes	Yes	Yes
Call Transfer Blind	Yes	Yes	Yes	Yes
Call Transfer to Speed dial	Note	Note	Note	Note
Call Waiting Disable	Yes	Yes	Yes	Yes
Configurable Calling Line ID	Yes	Yes	Yes	Yes
Do Not Disturb	Yes	Yes	Yes	Yes
Extension Dialing	Yes	Yes	Yes	Yes
Instant Messaging	No	No	No	No
Music on Hold	Yes	Yes	Yes	Yes
Network based Global Address Book	na	na	na	na
Network Based Personal Address Book	Yes	Yes	Yes	Yes
Private/Public Name & Number Display	Yes	Yes	Yes	Yes
Reminder Ring	No	No	No	No
Video	No	No	No	No
Multimedia Office Pr	remium			
Account Codes	Yes	Yes	Yes	Yes
Assistant Console/ Support	No	No	No	No
Authorization Codes	Yes	Yes	Yes	Yes
Call Park to DN	No	No	No	No
Call Park to System Number	No	No	No	No
Call Park/Retrieval	No	No	No	No

CPE Gateways	4571 (EoS)	4601 (EoS)	4603 (EoS)	7000
Call Pickup -	Yes	Yes	Yes	Yes
Group		165	165	165
Call Pickup - Targeted	Yes	Yes	Yes	Yes
Call Pickup - Directed	Yes	Yes	Yes	Yes
Call Screening - CLID	Yes	Yes	Yes	Yes
Call Screening - Presence	No	No	No	No
Call Screening - Time of Day	Yes	Yes	Yes	Yes
Call Screening - Call Type	Yes	Yes	Yes	Yes
Call Transfer Supervisor	Yes	Yes	Yes	Yes
Deny All Calls	Yes	Yes	Yes	Yes
Hunt Groups	Yes	Yes	Yes	Yes
Point to Point Intercom	No	No	No	No
Shared Line Appearance	No	No	No	No
Short Dialing Codes	Yes	Yes	Yes	Yes
Uniform Call Distribution (UCD)				
Gateway info				
Survivability	Yes	Yes	Yes	Yes
SIP Users	500	500	500	8000
Concurrent Calls	70	80	80	2000
WAN Interface	10/100 T1/E1	10/100 T1/E2	10/100 T1/E3	
PRI		1		
FXO			2	
FXS			24	

Alerting and Paging

Only the listed Alerting and Paging devices are supported on KBS.

Algo Solutions

Audio and Visual Alerters

Audio and Visual Alerters					
Devices	8028	8138	8180	8182	8188
Software Version	3.4.4	3.4.4	3.4.4	3.4.4	3.4.4

Audio and Visual Alerters - Continued

Audio and Visual Alerters - Continued					
Devices	8189	8190	8190S	8196	8198
Software Version	3.4.4	3.4.4	3.4.4	3.4.4	3.4.4

Intercom/Doorphones

Intercom/Doorphones					
Devices	8028	8036	8039	8063	8201
Software Version	3.4.4	3.4.4	3.4.4	3.4.4	3.4.4

Paging Adaptors

Paging Adaptors				
Devices 8301 8373				
Software Version	3.4.4	3.4.4		

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Voicemail Gateways

Only the listed Voicemail Gateways are supported on KBS.

Note: For any questions regarding voicemail gateway supportability or adding a voicemail gateway to the Integrated or Certified lists, contact your Kandy sales team.

Supported gateways

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Supported gateways			
Voicemail Gateway	AudioCodes Mediant 1000		
Supported Protocols			
T1 Qsig	Yes		
T1 CAS/SMDI	Yes		
T1 PRI/SMDI	Yes		
DTMF	Yes		
Supported PBX			
Meridian 11/51/61/81	Yes (Note 1)		
CS1000	Yes (Note 1)		
SL100/ DMS100	Yes (Note 3)		
CS2000	Yes (Note 6)		
Avaya Definity	Yes (Note 2)		
Avaya S8300	Yes (Note 2)		
Avaya Merlin Magix	Yes (Note 2)		
NEC NEFAX2400	Yes (Note 4)		
Mitel 3000	Yes (Note 1)		
IP PBX	Yes (Note 5)		
Note 1: T1 QSig is optional.			
Note 2: T1 QSig is optional DTM	F is supported.		
Note 3: T1 CAS/SMDI is support	ed.		

Supported gateways				
Voicemail Gateway	AudioCodes Mediant 1000			
Note 4: Analog Loops with SMDI using MP118 are an alternative. T1 CAS/SMDI is supported.				
Note 5: IP-PBX must support 3rd party voicemail.				
Note 6: T1 PRI/SMDI is an alternative. T1 CAS/SMDI is supported.				

Soft Clients

Only the listed soft clients are supported.

For any questions regarding soft client supportability or adding a soft client to the Integrated or Certified lists, contact your Kandy sales team.

Smart Office clients

Smart Office clients				
Soft Client	SO Desktop Clients (Windows & Mac)	SO Mobile Clients (iOs & Android)		
Software Version	3.6.2	3.6.2		
Voice Essentials				
Ad Hoc Conferencing (0-16)	Yes	Yes		
Alias Routing	Yes	Yes		
Anonymous Call Rejection	Yes	Yes		
Call Forward Always	Yes	Yes		
Call Forward Busy	Yes	Yes		
Call Forward DND	Yes	Yes		
Call Forward No Answer	Yes	Yes		
Call Waiting	Yes	Yes		
Caller ID Name/Num	Yes	Yes		
Caller ID Per Call Block	Yes	Yes		
Caller ID Perm Block	Yes	Yes		
Class of Service restrictions	Yes	Yes		
DTMF Digit Transmission	Yes	Yes		
DOD/DID/Non-DID	Yes	Yes		
Fax	No	No		
Hotline	No	No		
Selective Call Rejection	Yes	Yes		

Smart Office clients		
Soft Client	SO Desktop Clients (Windows & Mac)	SO Mobile Clients (iOs & Android)
Software Version	3.6.2	3.6.2
Voicemail	Yes	Yes
Multimedia Office Essentials		
Auto Hold - Receptionist	No	No
Ad Hoc Conferencing (0-16)	Yes	Yes
Advanced Screening (Find Me/ Follow Me)	Yes	Yes
Call Return	Yes	Yes
Call Transfer Blind	No	Yes
Call Transfer to Speed dial	No	No
Call Waiting Disable	Yes	Yes
Configurable Calling Line ID	Yes	Yes
Do Not Disturb	Yes	Yes
Extension Dialling	Yes	Yes
File Exchange	No	No
Instant Messaging	Yes	Yes
Music on Hold	Yes	Yes
Network based Global Address Book	Yes	Yes
Network Based Personal Address Book	Yes	Yes
Private/Public Name & Number Display	Yes	Yes
Reminder Ring	No	No
Video	Yes	Yes
WhiteBoard	No	No
Multimedia Office Premium		
Account Codes	Yes	Yes
Assistant Console/Support	No	No
Authorization Codes	Yes	Yes
Call Park to DN	Yes	Yes
Call Park to System Number	Yes	Yes

Smart Office clients				
Soft Client	SO Desktop Clients (Windows & Mac)	SO Mobile Clients (iOs & Android)		
Software Version	3.6.2	3.6.2		
Call Park/Retrieval	Yes	No		
Call Pickup - Group	No	No		
Call Pickup - Targeted	No	No		
Call Pickup - Directed	No	No		
Call Screening - CLID	Yes	Yes		
Call Screening - Presence	Yes	Yes		
Call Screening - Time of Day	Yes	Yes		
Call Screening - Call Type	Yes	Yes		
Call Transfer Supervisor	No	No		
Deny All Calls	Yes	Yes		
Hunt Groups	Yes	Yes		
Point to Point Intercom	No	No		
Shared Line Appearance	No	No		
Short Dialing Codes	Yes	Yes		
Uniform Call Distribution (UCD)	Yes	Yes		
Transport, Protocol, Misc				
SIP Registration Server	No	No		
Configuration Server Protocol	No	No		
Transport				
Media	SRTP	SRTP		
Voice Codecs	Opus, G711	Opus, G711		
Video Codecs	VP8	VP8		
DNS Lookup	No	No		
VLAN	No	No		
QoS/QoE	No	No		
DTMF	Yes	Yes		
Bluetooth	Yes	Yes		
Fax	No	No		